

# WARRANTY

## Limited end-user Warranty

Your Products are warranted against defects in materials and workmanship for the warranty period from the date of original retail purchase (if purchased at a Nuheara Authorised retailer) or from the date of shipment (if purchased on the Site) when used in accordance with the applicable usage documentation.

The warranty period is either one year, or the minimum period mandated by the regulatory requirements in the country of sale.

If a defect arises during the Warranty Period, Nuheara will, at its option, (1) repair the affected Product at no charge using new parts or parts that are equivalent to new in performance and reliability, (2) exchange the affected Product with a functionally equivalent Product that is new or formed from new and/or previously used parts that are equivalent to new in performance and reliability or, with your consent, a Product that is at least functionally equivalent to the Product it replaces; or (3) refund the original purchase price for the affected Product.

If the Product is exchanged, the replacement product becomes your property and the Product becomes Nuheara's property. When a refund is given, the Product becomes Nuheara's property.

This warranty excludes defects due to normal wear, abuse, shipping damage, or failure to use product in accordance with instructions. This warranty is void in the event of unauthorized repair or modification, or removal or defacing of the product labeling.

Except to the extent precluded by applicable state law, Nuheara is not liable for consequential, incidental, direct or special damages arising, directly or indirectly, in respect of such products or use or failure thereof, whether based on breach of warranty, negligence, strict liability, tort or otherwise.

No Nuheara reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Some states and countries do not allow limitations on how long such warranties, conditions, and/or implied terms may last, so the limitation described above may not apply to you. This warranty is offered in addition to rights and remedies conveyed by consumer protection laws and regulations that cannot be statutorily waived, and does not affect your applicable statutory rights. To the extent permitted under applicable law, the duration of any implied warranty shall be one year.

Website: <https://www.nuheara.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.