

PROBLEM : A/c turns on.but the compressor does not – Fan runs, but not cooling

Possible Cause: The room temperature is outside of the operational tolerances of the unit.

Solution: Portable air conditioners work best in ambient temperatures of 64°F to 90°F. Close and insulate windows or doors to other rooms.

Possible Cause: The unit is not set to Cooling mode.

Solution: Press the MODE button until the COOL icon is shown on the display.

Possible Cause: The compressor has not turned on.

Solution: Give the compressor 3 minutes to turn on after the Cooling mode has been selected

Possible Cause: The set temperature is too high.

Solution: Set the air conditioner to a lower temperature. The unit has a 5°F temperature cushion; the unit will cool until the ambient temperature reaches within 5°F of the set temperature.

Possible Cause: The internal water reservoir is full – Red light is flashing, STOP or P1 appears on the display.

Solution: Drain the collected condensation from the lower drain port. Note: some models have a rubber stopper and others have a plastic drain cover and rubber stopper. Refer to the user manual for more information. If after draining the red light is flashing, STOP or P1 still appears on the display, there may be a loose internal connection. Please contact Whynter Customer Support for service.

PROBLEM : A/C is working,but room is not cool

Possible Cause: Windows or doors are open.

Solution: Close and insulate all windows and doors to the room when the unit is cooling.

Possible Cause: There are too many people or heat-producing appliances in the room.

Solution: Reduce the number of people within the room. Turn off unnecessary heat-producing appliances. If possible, do not use the oven to cook. You may need additional cooling or another air conditioner.

Possible Cause: There is direct sunlight entering the room.

Solution: Close curtains or blinds and try to minimize the amount of direct sunlight entering the room. Close and insulate any windows or doors to other rooms.

Possible Cause: There is a server in the room.

Solution: Check that the air conditioner is compatible with the square footage of the room. You may need additional cooling or another air conditioner.

Possible Cause: The unit was turned on late in the day, after the room temperature became high.

Solution: Turn the air conditioner on earlier. Turning the air conditioner on early instead of waiting until the hottest point of the day will allow the unit to be more effective. The air conditioner will not have to work as hard to cool the room down and maintain the set temperature. Add a fan to help circulate the air.

Possible Cause: The exhaust hose is too long, has a sharp bend or exhausted air is leaking.

Solution: Keep the exhaust hose as short and straight as possible. The exhaust hose removes heat from the room. It should remain as short and straight as possible without sharp bends or twists to maximize efficiency. If the exhaust hose must be extended, do not exceed 9'. Replace or insulate the exhaust hose if hot air is leaking into the room.

Possible Cause: The room is too large.

Solution: Check that the air conditioner is compatible with the square footage of the room. Close and insulate any windows and doors to the room. You may need additional cooling or another air conditioner.

