

## **Nourison's Manufacturer WARRANTY**

Nourison warrants its products against manufacturing defects for one year from date of invoice. All claims under this warranty must be made in writing to the attention of Nourison's Home Depot Account Manager. Nourison's liability under this warranty and the sole remedy for performance or nonperformance of any product sold by Nourison is limited to replacement of the damaged good(s) or refund of the net sales price as evidenced by Nourison's invoice. The time limit for effectiveness of this warranty is one full year from the date of invoice to their customer. This is the only warranty associated with our product. Nourison's Obligations and Liabilities under this warranty are those expressly written herein, and no other warranty, guarantee and/or liabilities are given or intended or otherwise implied. In no event shall NOURISON be liable to any party for lost profits or revenue, failure to realize expected savings, loss of goodwill, any claims against the dealer by any other party, or other consequential, special, exemplary, incidental, indirect, or punitive damages. This limitation of liability applies regardless of the basis on which dealer is entitled to claim damages, including but not limited to: any circumstance involving a finding that a warranty or condition or remedy has failed its essential purpose, breach of contract (including but not limited to fundamental breach), tort, such as but not limited to negligence or misrepresentation, breach of statutory duty, or other legal equitable theory even if NOURISON has been advised of this possibility of such damages. Any cause of action you may have with respect to these terms of sale and/or a purchase of product(s) must be commenced within one (1) year after the claim or cause of action arises or shall be forever barred.

# *Nourison*

## Nourison Wool Warranty

### **1 Year Defect Warranty**

All Nourison 100% Wool broadloom products carry a one year warranty against manufacturing defects. This warranty applies to material only, and is valid for one year from the date of invoice. This warranty covers only irregularities or deficiencies due to manufacturing. This warranty does not apply in cases of improper padding, installation, maintenance, handling or usage. This warranty does not apply to naturally occurring or characteristic effects, such as shedding, footprints, shading (watermarking), sun fade, or random dye striations (abash). This warranty does not apply for stains, pet damage, soiling, cuts, tears, burns, pulls, freight and handling damage, or dye lot variations. No warranty applies to stair installations. Claims for defect must be validated by the dealer, submitted in writing and confirmed by a certified, independent floor covering inspector of Nourison's choice. This warranty is limited to the value of the affected carpet, and does not include cost of installation, storage, moving, lost time, transportation or other incidental costs.

### **10 Year Standard Limited Use Warranty**

Nourison warrants its 100% Wool broadloom for normal residential to moderate commercial use after proper installation for a period of ten (10) years. This warranty extends to the original purchaser and commences upon the date of purchase. Proper installation and maintenance must include the use of a firm, dense commercial pad, proper walk off mats, and a proper, professional cleaning schedule. Nourison warrants that for ten (10) years from the date of the original purchase, this carpet will retain at least 90% of its pile fiber provided the carpet is properly installed and maintained. Carpet installed on stairs or ramps is excluded from this warranty. This warranty does not include installation cost, or any other incidental costs (i.e. furniture removal, partitions, equipment removal, freight, etc.). Full remedy for valid wear claim is limited to material replacement of affected area with the same or equal value Nourison product. Any replacement is issued on a prorated basis as follows: up to five years – full replacement; after six years – 80% replacement; after seven years – 50% replacement; after eight years – 40% replacement; after nine years – 20% replacement. Nourison must be allowed to perform on-site inspection, on-site testing and lab testing, as necessary, upon notification of a wear claim.

This warranty covers only abrasive wear resulting in fiber loss. It does not cover freight, or handling damage, improper installation, improper cleaning methods, cuts, burns, tears, normal shedding, yarn packing, shading, pooling, pet damage, or lack of proper protective items such as chair pads and walk-off mats.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.