

# Trouble shooting:

## ▲DVD player shows"no disc" :

Check disc, USB flash drives and SD cards formats: Our DVD player can ONLY play CD/VCD/DVD, not support BD(Blu-ray Disc)/UHD BD(Ultra HD Blu-ray),USB flash drives and SD cards must be FAT32 formats, and max 32G. Please change a support disc and try again.

## ▲No visual to show only audio :

If customer play a video in MP4/AVI format, please note that the video should under 720\*576 resolution or it won't play.

### SPECIFICATIONS

|                       |   |
|-----------------------|---|
| Compatible DISC       | CD-R、CD-RW、VCD、SVCD、CVD、DVD-R、DVD+R、DVD-RW、DVD+RW               |
| Audio format          | MP3/WMA/OGG/AAC<br>(Bit rates: 32-192kbps)                      |
| Video format          | AVI/MPG/MP4/VOB/FLV/RMVB<br>(Resolution must be within 720*576) |
| Picutre format        | JPG   |
| E-book format         | TXT   |
| Frequency response    | 20HZ to 20KHZ   |
| Video output          | 1 Vp-p75 Ohm unbalanced   |
| Audio output          | 1.4V Rms/ 10 K Ohm  |
| Dynamic range         | Better than 85dB  |
| Laser                 | Semi-conductor laser, Wavelength: 650                           |
| Power source          | DC 9V-12V   |
| Operating temperature | 41-104 ℉  |
| Battery type          | LI-polymer  |

**▲ The screen size of the device isn't match :**

1. The DVD player has its body size and the screen size.
2. We sellers usually use the diagonal length to describe a DVD player's screen size and body size, and the diagonal length of our DVD player screen is 10 inch, the body is 12 inch

**▲ The max volume still very low :**

1. The volume also depends on the video file volume that you are playing, change a disc and try again
2. The environment also effects the volume, if you use in a noisy place, the loud sound may be hard to hear, such as when you use it in a car when driving on a bump road or your place is very noisy.

**▲ It's noisy when spinning the DVD :**

When reading the disc for the first time, the laser head will look for the starting point of the signal pit on the disc. Therefore, the motor of the bald head will rotate at a high speed at the first 15 seconds when reading the disc. This will cause noise but It is normal noise for reading disc. When the tracking process is completed, the motor speed will return to normal, so the noise will also turn down to no noise at all. If the sound is the spinning sound, it is normal.

**▲ Skipped and froze:**

The lens of the pick-up has been contaminated or damaged. This often happens when we change disc/remove or accidentally touched the

player lens. Please do not touch the lens and please try to change a new disc and check again.

**▲The remote control does not work:**

It is suggested to point the remote control at the IR receiver of the DVD player.



**▲Battery playing time does not match:**

Just like other electronic device, it also depends on the brightness and the volume while you are playing.

**▲No “play” or “pause” button on the unit:**

Regarding the “Play” and “Pause” button of the unit, please be informed that the “OK” button, in the middle of the circular button,

functions as the “Play” button, while the “Stop” button functions as the “Pause” button. Attached below is a the photo for your reference:



**▲ Need a Car Headrest Mount Holder to use in car.**

If you activate the warranty on official web site, you can win a Car Headrest Mount Holder for free.

**▲ How to connect the DVD player to other DVD player:**

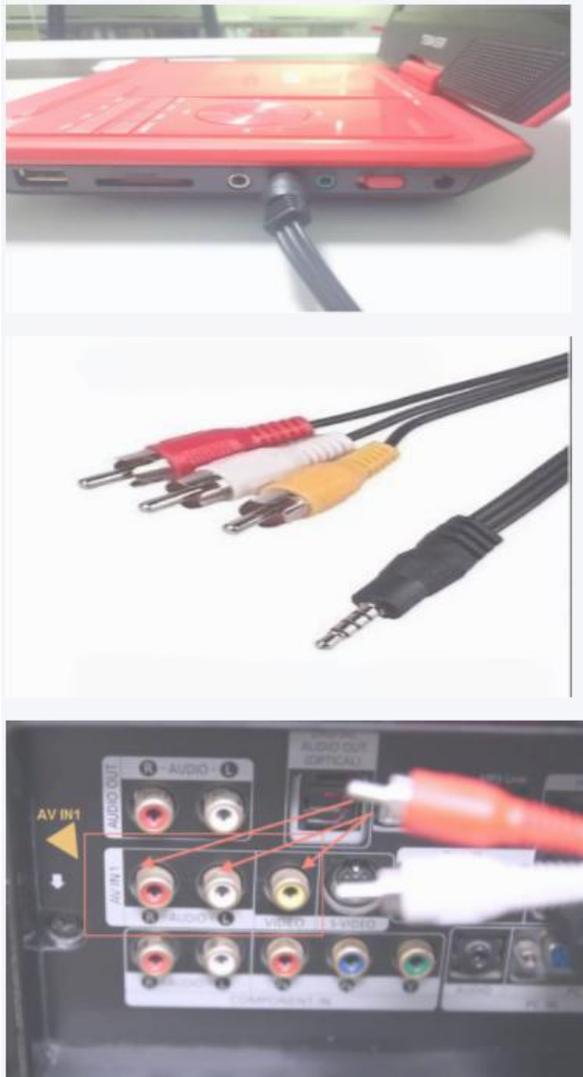
It is needed to buy a 3.5mm 4 pole male AV cable (Package Not Included)



**▲ How to connect the DVD player to your TV**

1. Press and hold the source button on the remote control of your TV to select the AV mode.
2. Press and hold the MODE button on the DVD player to switch the DVD player mode to AV mode.

3. Insert the AV cable (Package Included) end into the AV OUT connector of the DVD player, and insert the other 3 color ends into the corresponding AV input interface of the TV according to the color.



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