

# Warranty



We offer a 100% Satisfaction Guarantee on our Genuine Products. If within 30 days from your date of purchase, you're not happy for any reason please simply contact us to arrange for a refund, return, or replacement.

Our warranty is only valid on New Product purchased directly from Crafty Croc via one of our official sales channels (currently this Website, Amazon, Walmart, or Etsy). There are currently no authorized resellers of our products and any purchase from an unauthorized reseller voids this manufacturer's warranty.

Any products which are custom, or made to order (including Artwork and Apparel) are non-returnable so please check sizing and details carefully before ordering.

To complete your return, we require a receipt or proof of purchase. Please contact [support@craftycroc.com](mailto:support@craftycroc.com) for assistance with any customer service requests.

Website: <https://www.craftycroc.com>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.