



## Certified Reconditioned

### Warranty Information

With an enduring commitment to quality and durability, the Certified Reconditioned Series offers first-class blending performance at a fraction of the price. All Vitamix Certified Reconditioned machines have been meticulously inspected, tested and serviced to provide years of worry-free enjoyment.

### Five-Year Warranty

Vitamix is proud to stand behind the unmatched durability of its machines with exceptional warranty coverage, including all parts, performance and labor for five full years. If any part of your machine needs to be repaired or replaced during that time, we will take care of it at no charge, including two-way shipping.

A 3-year Extended Warranty is also available for Certified Reconditioned machines.



### No Risk Guarantee

We are so certain that you will see the value and benefits of using your Vitamix machine each day, that we are happy to offer a risk-free, 30-day, in-home trial—the same guarantee that comes with new Vitamix models. If you are not completely satisfied and don't find Vitamix to meet your expectations, simply return it within 30 days for a full refund—we will even pay for return shipping. Vitamix stands behind its products and our commitment to your satisfaction is our top priority. If you wish to return a product within the 30-day trial period, contact [Customer Service](#) for a return authorization number.

## Contact Us

### Phone

#### **Household support & sales**

800.848.2649

+1.440.235.4840 (International)

Mon - Fri 8am-8pm (EST) Sat 9am-5pm (EST)

### Email

#### **Household use**

[service@vitamix.com](mailto:service@vitamix.com) (Sales, Support & International)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.