

**Q: What should I do if there is no indicator light on the charging case when I open or close it?**

**A:** Please put the charging case on a wireless charging pad or connect it to USB-C charging cable to charge until all four lights are illuminated.

**Q: How do I reset EarFun Free?**

**A:** If the earbud becomes disconnected or has another problem, you can reset and reconnect to resolve. Ensure both earbuds are powered off. Press and hold the button on each headphone for 8s at least to reset. After that, power on both earbuds simultaneously to reconnect. You need to delete the old connection from Bluetooth device and reconnect "EarFun Free".

**Q: How do I activate voice assistant?**

**A:** By default, double press the right earbud will activate Siri or Google Assistant. You'll hear a tone and the microphone on your earbuds will activate so you can say a command.

**Note:** *Please make sure to set up the assistant on your device first, or voice activation on the earbuds will not work.*

**Q: Will the earbuds shut off automatically?**

**A:** EarFun Free earbuds will remain on as long as they are connected to a device. If no audio is in use, they will enter power-saving mode and wake up once audio is played. If the earbuds are not connected with any devices, they will automatically shut off in 15 minutes.

**Q: Is the charging case waterproof?**

**A:** No, the earbuds are 100% IPX7 sweat & waterproof, but the charging case is not waterproof.

**Q: How to pair the EarFun Free with my device at the first time?**

**A:** Step1: Take out R and L earbuds from the case, and they will automatically enter into pairing mode(flash blue).

Step2: Activate Bluetooth on your Bluetooth-enabled device and search for other Bluetooth devices.

Step3: Select "EarFun Free" from the Bluetooth devices shown to connect (If a password is needed, type "0000").

**Q: One of the earbuds stopped working. How do I fix it?**

**A:** EarFun product comes with an 18-month warranty and 30 days no-questions-asked return policy. Please feel free to contact us through Amazon message or via the email: [service@myearfun.com](mailto:service@myearfun.com) for any additional information needed.

**Q: Can I use one of them?**

**A:** The right earbud is the "master" that can be used alone, and left earbud is the "slave" that can't be used alone.

**Q: Is there volume controls on EarFun Free?**

**A:** No. Each earpiece has 1 button on the side. These are used for pairing, and turning them on and off. You must use whatever device you have paired them to control the volume.

**Q: Can I use EarFun Free with apps like Skype?**

**A:** You can use EarFun Free earbuds for Skype, WhatsApp, and other audio or music features on your device.

First, pair your EarFun Free earbuds to your device. Once connected, you may need to select your earbuds as the default playback and output device in the audio settings of your device's operating system.

Your earbuds have to be on and connected in order to show up in your device's sound settings.

**Mac**

From the Apple menu, select System Preferences.

Open the Sound preference pane.

Select the Output tab.

Select EarFun Free.

Select the Input tab.

Select EarFun Free.

**PC with built-in Bluetooth**

Open your Control Panel.

Select Hardware and Sound.

Select Manage audio devices (under Sound).

Select "EarFun Free" and click Set Default.

Click OK.