



What is the return policy? What should I do if my item arrived damaged or defective?

We ask that any purchases of our products be returned to the retail site or location for monetary refunds and/or item replacements or exchanges. **We do not provide any refund credits in the form of cash, debit/credit refunds, or giftcards for items purchased through retail sites or from store locations.** Please check with the retailer where your LapGear™ item was bought to ensure an easy return/exchange process. If the retailer will not accept the merchandise because it is beyond the return date, please feel free to contact us and we will do our best to resolve the matter. LapGear™ products have a 90 day warranty that covers parts that may become defective. Any damages that occur to the product from normal wear and tear are not covered under the warranty.

Any questions? Contact us here: <https://www.lapdesk.com/contact>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.