

# User manual

## How to connect your phone to Tribby via Bluetooth

*This article will explain you how to connect Tribby by bluetooth to your smartphone. Depending if you are an [iOS](#) or [Android](#) user, the set up may differ. You may find more information below and in the connected articles.*

Tribby supports Bluetooth, which allows you to stream your phone's music locally just like a regular Bluetooth speaker, to make hands-free calls, and so much more.

### Initial Bluetooth pairing

"Pairing" is the term used for the first Bluetooth connection between 2 devices. Tribby is paired to your mobile device when you first go through the setup wizard in the app. **You may find how to do so in the dedicated article:**

- [iOS user](#)
- [Android user](#)

If you went through a factory reset, you will have to make your phone "forget" the pairing and then restore it. [More on factory resets](#)

### Connecting your phone to Tribby via Bluetooth

Bluetooth connection between your mobile device and Tribby works the same way as with any other Bluetooth speaker.

To connect to Tribby via Bluetooth, place your phone within a 3m/10ft radius away from Tribby, turn on Bluetooth on your smartphone (more information in the articles: for [iOS user](#) and [Android user](#)), then press Tribby's left list button "... " under the call buttons:

- To enable Bluetooth discovery mode, press the list button for 2 seconds
- To disable it, press for 5 seconds
- To erase all previous pairing saved on Tribby (that is all previous connections with other devices), press for 10 seconds

Select Tribby from the list of available devices in your phone's Bluetooth connection settings and click to connect.

*Generally speaking:*

- *If you can't find Tribby in your phone's list of available devices, make sure Tribby's Bluetooth pairing mode is activated by pressing the left list button for 2 seconds*
- *If you can find Tribby but are unable to pair with it, make your phone "forget" Tribby and then try again.*

Note : Just like any other Bluetooth speaker, Tribby can only be connected to one device at a time.

## **Bluetooth mode on Tribby**

The Bluetooth feature of Tribby allows you to:

- [Place hands-free mobile calls](#)
- Stream music from your phone (more information for [iOS user](#) and [Android user](#)) as well as from streaming websites (Deezer, Spotify, YouTube...)

# **How to connect Tribby to your WiFi network**

**To which WiFi networks can you connect Tribby?**

- Tribby is compatible with 2.4GHz WiFi networks with an SSID key or a password.
- If you are using several WiFi access points with the same SSID, Tribby will switch from one to the other as soon as it comes within range of the nearest signal.
- Tribby cannot connect to 5GHz WiFi networks. If your router is by default set to 5GHz, you can change to 2,4GHz in your router settings. You will then need to connect your smartphone to the new network and change Tribby's WiFi settings accordingly (**see below**)
- Tribby cannot connect to hotspots, WLAN networks using certificate or networks using proxies.

**Change Tribby's WiFi network**

When you first setup Tribby, it will retrieve your smartphone's WiFi settings via Bluetooth. As Tribby does not support hotspots, WLAN or 5GHz networks, make sure your phone is connected to a compatible network before first setting up Tribby.

If you want to connect Tribby to another WiFi network:

- Turn on Bluetooth on your phone and connect it to the new network
- Go to the settings tab of the app, then select your Tribby
- Select "Change WiFi network"
- Then follow the wizard.

Good thing to know: Tribby will keep all previous networks in mind, so you will only have to do this once for each network. Tribby will automatically connect to any previously identified network.

### **How to check Tribby's connection status?**

By default, Tribby does not show any specific icon when it is connected. However, when the connection is lost, it will show this icon on the top right corner of the screen:



If you want to access more specific information on Tribby's connection status:

- Press the 2 list buttons simultaneously to enter Tribby's menu

- Then navigate to the 'WiFi' section by scrolling through menu using your radio preset buttons (1 for up, 2 for down).