



yes4all.com is committed to only producing best-in-class products that are carefully tested and constructed to stand heavy daily use by the most demanding users. That is why top-health clubs, personal trainers, professional athletes, and people who simply want a good product trust and select Yes4All products to be their fitness partners.

When you buy the genuine Yes4All products through our website, you can be assured that you are getting the authentic products.

Yes4All is not responsible for normal wear and tear, for products used commercially or for failures caused by accidents, abuse, alteration, modification, misuse or improper care.

There are no other express warranties beyond the terms of this limited warranty. In no event shall any implied warranties, including merchantability and fitness for a particular purpose, extend beyond the duration of the express warranty contained herein. In no event shall Yes4All be liable for incidental or consequential damages.

These products are covered by the best guarantees below :

30 Days

- Jump ropes
- Lunch bags
- Massage sticks
- Pet harnesses
- Pet seat covers
- Pilate rings
- Resistance bands
- Running belts
- Shooting IPSC and Gong targets
- Stability discs
- Tent kits and accessories
- Yoga balls
- Yoga mats
- Accupoint
- Foam Rollers

1 Year: Item with a 1 year warranty will receive a replacement if defective/broken. Please send a verification photo with a copy of your receipt and we will send a replacement.

- Ab wheels
- Abdominal mats
- Agility cones
- Agility ladders
- Axes and fire starters
- Balance pads
- Boxing hangers and chains
- Chin up bars
- Gymnastic rings
- Hammock tree straps
- Hammocks
- Hunting knives
- Machine attachments (tricep ropes, slat machine attachments, straight rotating bars)
- Neoprene dumbbells
- Slacker chairs
- Vinyl coated dumbbells
- Vinyl coated kettlebells
- Yoga blocks
- Zip ties

5 Year: Item with a 5 year warranty will receive a replacement if defective/broken. Please send a verification photo with a copy of your receipt and we will send a replacement.

- Adjustable dumbbells
- Cast iron kettlebells
- Dumbbell handles
- Dumbbell weight plates
- HDMI cables
- Hex dumbbells
- TV and DVD wall mounts

Item with a lifetime warranty will receive a replacement if still available. Please send a verification photo with a copy of your receipt and we will send a replacement. If the item is discontinued and is no longer available, we will automatically replace your item with the most comparable item currently available. If nothing is available, we will issue you a credit in the amount of the original item returned.

Proof of purchase are required for all guarantees. We also believe that most of the refunds can be avoided.

Please contact our qualified staff and you will get professional assistance in any technical issue you have been faced with while installing/configuring the products. If you are not happy with our products or services for any reason, you are always welcome to send us your feedback and suggestions on how to improve the products or the services we offer or refer to our [Return Policy](#) should you want to return the purchased product(s). We will do the best we can to ensure you are totally satisfied with our products and customer service.

(*) Please refer to our [Return Policy](#) for further information.

Contact Us

Should you have any question, please leave your inquiry here (if you are a guest) or [Create New Ticket](#) (if you are a registered customer). Our customer services team is available to assist you Monday to Friday 9:00am - 5:30pm.

In order to help us handle your query quickly and efficiently, please provide as much information as possible together with your **Order ID** (if any). We aim to respond promptly, but please allow up to 2 working days (Monday - Friday) for our response as our customer service team is exceptionally busy. This email is only monitored Monday - Friday so please do not worry since our team members will get back to you (dependent on the number of queries pending).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.