



MEET YOUR

Petcube Bites

1

PETCUBE BITES SPECS AND SYSTEM REQUIREMENTS

Petcube Bites features:

- 138° wide angle view
- 1080p HD video
- Treat dispenser
- 2-way audio
- Night vision
- 3x digital zoom
- Sound and motion alerts

Petcube Bites requires:

- Wi-Fi 802.11b/g/n, 2.4GHz
- Bluetooth Low Energy (BLE)
- iOS 8.4 and higher or Android 4.3 and higher
- Wi-Fi internet connection
- Min 1 Mbit Upload speed on the Petcube
(recommended 2Mbit)
- Min 1 Mbit Download speed on the mobile device
(recommended 2Mbit)

2

SAFETY AND HANDLING

To avoid injuries or causing harm, read all safety information and operating instructions prior to using Petcube.

- Don't drop, hit, shake, or tumble your Petcube Bites camera.
- Don't stain, scratch, or otherwise damage the front panel.
- Treats dispensed by Petcube Bites should not replace your pet's normal meals.
- Petcube Bites should not be used to dispense medication to your pet.
- Please keep in mind treat expiration dates and ensure you are only providing your pets with fresh treats.
- To prevent mechanical problems, use only compatible treats.
- Be aware that using treats with your pet exposes them to choking hazards. Ensure your pet is familiar with the treats you are using and, that you monitor the consumption. You are not required to use any specific treats with Petcube Bites.
- Petcube Bites should not be used by minors without supervision from an adult.
- Don't expose to liquid, moisture, dust, excessive heat, or naked flame.
- To avoid overheating, don't leave Petcube Bites in direct sunlight.
- Protect the power cord from being walked on, pinched or chewed on by pets.

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WHERE TO PLACE YOUR PETCUBE BITES

- Consider placing Petcube Bites in a location that allows for maximum coverage through the camera's 138° wide angle lens. It's always a good idea to point the Petcube Bites in the direction where your pets tend to spend most of their time.
- If you want to place Petcube Bites on a table or shelf, we recommend you set it up at least 3 feet above the floor. Petcube Bites has a non-slip rubber bottom, which provides a secure grip on flat surfaces. The camera should be placed closer to the edge of the surface for better viewing angle.
- If you decide to mount Petcube Bites securely on the wall, select your preferred viewing height. Then, use the included mounting guide to mark where to drill holes and two drywall anchor screws to affix the device.

4

GETTING STARTED

iOS Setup

Petcube Bites requires

To setup your Petcube Bites, download Petcube application to your iOS device. The Petcube app requires iOS 8.4 or greater and can be downloaded in the App Store or at the link below.

Connect your Petcube Bites to a power source and wait up to 30 seconds until the LED light starts pulsing green. Open the Petcube app on your iOS device, log in or sign up for a Petcube account using your email or Facebook account. Go to the 'Home' tab, select 'Connect your Petcube device' and pick Petcube Bites from the list of options. Keep in mind that you may be asked to turn on Bluetooth. When the LED light on the camera is pulsing green, hit Next. To identify the device, press 'Select' below the image of Petcube and hit 'Next' again when the LED starts pulsing green rapidly. Wait for the app to exchange data with the Petcube Bites and scan for available Wi-Fi networks, then select your home Wi-Fi network from the list, put in your network password and hit 'Join'. If you don't see your home network on the list or if you're using a hidden network, connect to your home Wi-Fi by entering the name of your network and password manually and then hit 'Join' (keep in mind that it is case sensitive).

Once the LED light on your Petcube Bites changes to solid white, you are ready to connect to your Petcube Bites.

www.petcu.be/ios-app-download

2. Playing with Petcube Bites

If you successfully registered your Petcube Bites, go to the 'Home' tab in the Petcube App and press the 'Play' icon at the top.

3. Treat recommendations

- Treats should be uniform in size, no smaller than 0.3 inches and no larger than 1 inch in length. The treat hopper can fit up to 100 treats.
- Treats must be dry and hard.
- Treats should not be greasy, soft, sticky or crumbly.
- Use treats that are all the same size and shape.
- For smaller size treats, multiple treats may be dispensed at once.
- Close the container lid for an airtight seal to keep treats fresh and so no odors get out.

4. Cleaning made simple

The detachable treat container is dishwasher safe on lower temperature/delicate cleaning settings (up to 130°F), or you can wash it by hand.

Do not use abrasive cleaners on the container, only liquid detergents and soft sponges. To detach the treat container, push the back release button to the right and pull up and away from the base

5. Amazon Dash

Petcube Bites is integrated with Amazon Dash Replenishment Service (DRS) to allow for automatic treat refillment from Amazon when supplies run low. Control this option through the Petcube app and enjoy convenient reordering and shipment of your treats from Amazon.

6. Taking screenshots and recording video

In order to take a snapshot of the live stream from your Petcube Bites, you need to tap the Photo Camera icon on the bottom left while in play mode. You'll get two options: 'Share' and 'Done'. When selecting 'Done,' the screenshot will automatically be saved to your Camera Roll. By selecting 'Share,' you will have the option of sharing it via Facebook, Instagram or Twitter.

To start recording a live stream, tap the Video Camera icon on the bottom right while in play mode. To stop recording, tap the 'Stop' icon and the video will be saved to your Camera Roll. Sound recording is currently unavailable.

7. Using Zoom feature

Petcube app now comes with the 3x digital zoom feature. Just connect to your Petcube Bites in the app, pinch-to-zoom in the image during the game, and pan around to see the whole scene.

8. Using Night Vision

Petcube Bites comes with infrared sensor capable of streaming clear black and white video in pitch dark. When the sensor detects a low level of ambient light, your Petcube Bites camera will automatically activate the Night Vision mode.

9. Volume control

To configure the volume level on the Petcube Bites, open the Petcube App on your device, go to the 'Home' tab, select 'Settings' in the upper right corner, and adjust the volume level under 'Petcube Camera Volume.'

Keep in mind that in order to be able to change the settings on your Petcube Bites, it needs to be in standby mode (steady white light).

10. Sound alert at the start of a call

To attract your pet's attention and be aware of when someone connects to your Petcube Bites in accordance with your sharing settings, at the start of every call your Petcube will play a sound alert. This can be easily switched off in the 'Settings' menu in the Petcube App.

11. Motion and sound detection

If you are not using Petcube Care cloud-based video storage service, the Petcube App can send push notifications to your smartphone whenever motion or sound is detected on your Petcube Bites. To enable push notifications, open the Petcube App, go to the 'Home' tab, select 'Settings' in the upper right corner and switch on 'Motion Detection' and 'Sound Detection'.

Keep in mind that in order to be able to change the settings on your Petcube, it needs to be in standby mode (steady white light).

If you are using Petcube Care, the Petcube App will record videos triggered by motion and sound detection and you can configure push notifications to be sent as soon as new video recordings are available.

12. Registering multiple Petcube Bites cameras to one account

To register multiple cameras in a single account, launch the Petcube app and swipe left at the top of the 'Home' tab. Then, press the 'Tap to connect your device' icon. To finish setup, follow the instructions in Setting up Petcube Bites

or other Petcube camera.

To register each additional device, repeat this process.

13. Sharing access to your Petcube Bites

By default, only you can access your Petcube Bites video stream, but you can share access to your Petcube with your family, friends and anyone who installs the Petcube App on their smartphone.

While family members will have full control of your camera, friends can only see it as a publicly shared Petcube on the 'Play' tab at specifically scheduled times and days. You can also configure whether they have access to treat controls and 2-way audio.

To share access with family members or friends, open the Petcube App, go to the 'Home' tab, select 'Sharing' in the upper right corner, select the sharing option you want and add the user you want as either 'Family' or 'Friend.'

To delete a user from your 'Family' or 'Friends' list, go to 'Sharing' settings again, find their username and swipe it the left to 'Delete' or 'Unfriend'.

You can also share your Petcube Bites with any Petcube app user by choosing the 'Public' sharing option. Configure treat controls and sound availability and schedule sharing time according to your needs.

14. Registering the Petcube to a different account

Be aware that a Petcube Bites can only be registered to one user. You cannot register it under multiple accounts, but you can share access to it with other users using various sharing options.

If you need to register a Petcube to a different account, simply delete the camera from the account it is currently registered to, open the Petcube App, go to the 'Home' tab, select 'Settings' and tap 'Disconnect camera.'

15. Resetting user account password

If you forgot your password, open the Petcube App on your mobile device, tap 'Log In,' enter your email address, and tap on 'Forgot password' at the bottom of the screen. Check your email and follow the instructions to reset your password.

16. Changing your account name, username or password

To change your account details such as your name, username or password, open the Petcube App, go to the 'Profile' tab, then 'Settings', and tap the values you want to change.

17. Deleting the Petcube Bites

To delete the Petcube Bites from your account, open the Petcube App, go to the 'Profile' tab, select 'Settings,' and tap 'Disconnect camera.' Confirm by choosing 'Delete'.

18. Turning your Petcube Bites off remotely

Currently, there is no option to turn off the camera remotely from the Petcube App. But if you're sharing access to it, you can disable it in the 'Settings' menu.

To disable sharing, go to the 'Home' tab, then tap the 'Settings' icon in the upper right corner, and select 'Sharing'. To disable sharing for friends, simply switch it off. To stop public sharing, just tap 'Stop sharing'. To disable family sharing, just remove users from your family list by swiping their usernames to the left.

19. Moving your Petcube Bites to a different location

As long as the Petcube Bites is within range of your wireless network, you can reposition it according to your needs.

However, if you're trying to use it in a different Wi-Fi environment or want to connect the camera to a different wireless network, you need to change the Wi-Fi settings in the Petcube App.

To do that, open the Petcube App, go to the 'Home' tab, select 'Settings', then 'Wi-Fi'. Power up your Petcube Bites, wait until it starts up, take a pin and push the start button on the bottom for 3 seconds until the light changes to pulsing green. Follow the steps on your screen.

20. Connecting Petcube without using Wi-Fi

The Petcube Bites has no Internet access and can be connected to the Internet only through a Wi-Fi network.

21. Changing Wi-Fi settings or connecting the Petcube to a different network

If you need to either change the Wi-Fi settings on your Petcube Bites or connect it to a different network, open the Petcube App, go to the 'Home' tab, select 'Settings', then 'Wi-Fi'. Power up your Petcube Bites, wait until it starts up, take

a pin and push the start button on the bottom for 3 seconds until the light changes to pulsing green. Follow the steps on your screen.

Android Setup

1. Setting up Petcube Bites camera

To set up your Petcube Bites, please download the Petcube App to your Android device. The Petcube App requires Android 4.3 or greater and can be downloaded in the Google Play Store or at the link below.

Connect your Petcube Bites to a power source and wait up to 30 seconds until the LED light starts pulsing green. Open Petcube App on your Android device, log in or sign up for a Petcube account using your email or Facebook account. Go to the 'Home' menu on the left side of the app, select 'Connect Camera', then 'Connect Petcube' and pick Petcube Bites from the list of options. Keep in mind that you may be asked to turn on Bluetooth.

When the LED light on the camera is pulsing green, hit Next. To identify the device, press 'Select' below the image of Petcube and hit 'Next' again when the LED starts pulsing green rapidly. Wait for the app to exchange data with the Petcube Bites and scan for available Wi-Fi networks, then select your home Wi-Fi network from the list, put in your network password and hit 'Join'. If you don't see your home network on the list or if you're using a hidden network, connect to your home Wi-Fi by entering the name of your network and password manually and then hit 'Join' (keep in mind that it is case sensitive).

Once the LED light on your Petcube Bites changes to solid white, you are ready to play with your Petcube Bites.

www.petcu.be/android-app-download.

2. Playing with Petcube Bites

If you successfully registered your Petcube Bites, go to the 'Home' tab in the Petcube App and press the 'Play' icon at the top.

3. Treat recommendations

- Treats should be uniform in size, no smaller than 0.3 inches and no larger than 1 inch in length. The treat hopper can fit up to 100 treats.
- Treats must be dry and hard.
- Treats should not be greasy, soft, sticky or crumbly.
- Use treats that are all the same size and shape.
- For smaller size treats, multiple treats may be dispensed at once.
- Close the container lid for an airtight seal to keep treats fresh and so no odors get out.

4. Cleaning made simple

The detachable treat container is dishwasher safe on lower temperature/delicate cleaning settings (up to 130°F), or you can wash it by hand.

Do not use abrasive cleaners on the container, only liquid detergents and soft sponges.

To detach the treat container, push the back release button to the right and pull up and away from the base.

5. Amazon Dash

Petcube Bites is integrated with Amazon Dash Replenishment Service (DRS) to allow for automatic treat refillment from Amazon when supplies run low. Control this option through the Petcube app and enjoy convenient reordering and shipment of your treats from Amazon.

6. Taking screenshots and recording video

In order to take a snapshot of the live stream from your Petcube Bites, you need to tap the Photo Camera icon on the bottom right while in play mode. You'll get two options: 'Share' and 'Done'. When selecting 'Done,' the screenshot will be automatically saved to your phone's gallery. By selecting 'Share,' you will have the option of sharing it via Facebook, Instagram or Twitter.

To start recording a live stream, tap the Video Camera icon at the bottom right while in play mode. To stop recording, tap the 'Stop' icon and the video will automatically be saved to your phone's gallery. Sound recording is currently unavailable.

7. Using Zoom feature

Petcube app now comes with the 3x digital zoom feature. Just connect to your Petcube Bites in the app, pinch-to-zoom in the image during the game, and pan around to see the whole scene.

8. Using Night Vision

Petcube Bites comes with infrared sensor capable of streaming clear black and white video in pitch dark. When the sensor detects a low level of ambient light,

your Petcube Bites camera will automatically activate the Night Vision mode.

9. Volume control

To configure the volume level on the Petcube Bites, please open the Petcube App on your device, open the Petcube App, go to the 'Home' menu on the left, select 'Settings' at the bottom, and adjust the volume level under 'Camera Sound & Volume.'

Keep in mind that in order to be able to change the settings on your Petcube Bites, it needs to be in standby mode (steady white light).

10. Sound alert at the start of a call

To attract your pet's attention and be aware of when someone connects to your Petcube Bites in accordance with your sharing settings, at the start of every call your Petcube Bites will play a sound alert. This can be easily switched off in the 'Settings' menu in the Petcube App.

11. Motion and sound detection

If you are not using Petcube Care cloud-based video storage service, the Petcube App can send push notifications to your smartphone whenever motion or sound is detected on your Petcube Bites. To enable push notifications, open the Petcube App, go to the 'Home' menu on the left, select 'Settings' at the bottom and switch on 'Motion Detection' and 'Sound Detection'.

Keep in mind that in order to be able to change the settings on your Petcube Bites, it needs to be in standby mode (steady white light).

If you are using Petcube Care, the Petcube App will record videos triggered by motion and sound detection and you can configure push notifications to be sent as soon as the new video recordings are available.

12. Registering multiple Petcube Bites cameras to one account

To register multiple cameras in a single account, launch the Petcube app and swipe left at the top of the 'Home' tab. Then, tap the 'Add camera' icon. To finish setup, follow the instructions in Setting up Petcube Bites or other Petcube camera.

To register each additional device, repeat this process.

13. Sharing access to your Petcube Bites

By default, only you can access the video stream on your Petcube Bites, but you can also share the access to your Petcube with your family, friends and anyone who installs the Petcube App on their smartphone.

While family members will have full control of your camera, friends can only see it as a publicly shared Petcube on the 'Play' tab at specifically scheduled times and days. You can also configure whether the treat controls and 2-way audio are available to your friends.

To share access with family members or friends, open the Petcube App, go to the 'Home' menu by pressing the Petcube logo in the upper left corner, select 'Settings,' tap 'Share Petcube Bites,' select the sharing option you want at the top, and add another account as 'Family' or 'Friend.'

You can also share your Petcube Bites with any Petcube App user by choosing the 'Public' sharing option. Configure treat controls and sound availability and

schedule sharing time according to your needs.

14. Registering the Petcube to a different account

Your Petcube Bites can only be registered to one user. You cannot register it under multiple accounts, but you can share access to it with other users using various sharing options.

If you need to register a Petcube to a different account, delete the camera from the account it is currently registered to, open the Petcube App, press on the Petcube logo in the upper left corner, select 'Settings,' and tap 'Disconnect Camera.'

15. Resetting user account password

If you forgot your password, open the Petcube App on your Android device, tap 'Log In,' enter your email address, and tap 'Forgot password' at the bottom of the screen. Check your email and follow the instructions to reset your password.

16. Changing your account name, username or password

To change your account details such as your name, username or password, open the Petcube App, go to the 'Home' menu on the left, select 'Settings', and tap on any of the values you want to change.

17. Deleting the Petcube Bites

To delete your Petcube Bites, open the Petcube App, go to the 'Home' menu by pressing the Petcube logo in the upper left corner, select 'Settings', tap

'Disconnect Camera' and confirm your choice by selecting 'Delete'.

18. Moving your Petcube Bites to a different location

As long as Petcube Bites is within range of your wireless network, you can reposition it according to your needs.

However, if you're trying to use it in a different Wi-Fi environment or want to connect the camera to a different wireless network, you need to change the Wi-Fi settings in the Petcube App.

To do that, open the Petcube App, go to the 'Home' menu on the left, select 'Settings', then 'Wi-Fi' and follow the steps on the screen.

19. Connecting Petcube without using Wi-Fi

The Petcube Bites has no Internet access and can be connected to the Internet only through a Wi-Fi network.

20. Changing Wi-Fi settings or connecting the Petcube to a different network

If you need to either change the Wi-Fi settings in your Petcube App or connect it to a different network, please open the Petcube App, go to the 'Home' menu by pressing the Petcube logo in the upper left corner, select 'Settings,' tap 'Wi-Fi'. Power up your Petcube Bites, wait until it starts up, take a pin and push the start button on the bottom for 3 seconds until the light changes to pulsing green. Follow the steps on your screen.

1. What is Petcube Care?

Petcube Care is our cloud based video storage service that gives owners peace of mind when it comes to their pets and their property. Customers can subscribe monthly or annually to get access to 10 or 30 days of video history, depending on the subscription option, advanced motion and sound detection capabilities and notification alerts. Petcube Care extends security benefits to pet owners, as we have tailored the service to their needs.

2. How much does Petcube Care cost?

Petcube Care offers four different subscription options to fit the needs of pet owners of all stripes:

- 10-Day Video History: \$10/month
- 10-Day Video History: \$100/annual plan (save \$20 with annual plan)
- 30-Day Video History : \$30/month
- 30-Day Video History: \$300/annual plan (save \$60 with annual plan)

3. How does Petcube Care work?

Whenever motion or sound is detected by the Petcube Bites, Petcube Care will automatically start recording a video, which will be available for playback later from the Petcube App. Camera owners will also get a push notification once recording stops. User interactions will be recorded too and will have an orange 'play' icon (triangle).

4. How to activate Petcube Care

To start using Petcube Care, you need to have a Petcube Camera and a Petcube Care subscription. New Petcube camera owners receive a free 30 day trial with 10 days of video history.

To subscribe, go to <https://petcube.com/>, sign in with your Petcube account or go to the Petcube Care product page and select the most suitable subscription option for you. You will also be able to subscribe from the 'Home' page in the Petcube App on both iOS and Android devices.

If you are not a Petcube Camera owner yet but wish to buy one, you will also be able to subscribe for Petcube Care when you make your purchase.

5. Petcube Care modes explained

There are three modes in Petcube Care: Awake, Quiet and Sleep.

- Use Awake mode when you are not around and want Petcube Care to be active. You will get noise & motion notifications. These moments will be stored on your timeline.
- Use Quiet mode when you do not want to be disturbed. Moments will be stored on your timeline if triggered by motion or sound, but you will not receive notifications.
- Sleep mode disables Petcube Care. It will not detect and record events. Nothing will be added to your timeline.

Keep in mind that your Petcube Bites needs to be online to record the videos.

6. How to view video history in Petcube Care

It's very easy to access your video history with Petcube Care! Launch the Petcube

App on your phone. Today's videos will populate automatically on your home screen. You can scroll down to get earlier videos.

Tap on the date to move back or forward in time.

7. How to save a video recording to your phone's internal storage

While you will be able to view video history for the past 10 or 30 days depending on your subscription plan from the cloud via Petcube Care, you will always be able to store video recordings to your phone's internal storage. Just pick the necessary video clip, press the three dots '...' located on the left hand side of the video and select 'Save'.

8. How can I use Petcube Care on multiple Petcube devices?

Separate Petcube Care subscriptions are required for each Petcube camera. With multiple cameras, you can purchase additional subscriptions at a 50% discount to receive 24/7 cloud video recording coverage. Without a subscription, each Petcube camera includes a limited free 4-hour video history snapshot.

To purchase additional subscriptions, go to <https://petcube.com/>, sign in with your Petcube account or go to the Petcube Care product page and select the most suitable subscription option for you. You will also be able to upgrade your subscription for each additional camera from the Petcube App by going to the 'Home' screen of the camera.

9. Video recording length

Currently, video recording length can be no longer than 30 secs. So, for instance, if there's a motion that lasts for 2 minutes 15 seconds, the app will cut it into 5 scenes.

10. Sound in Petcube Care

At the moment, sound recording is only available on recordings that were triggered by motion or sound detection and is unavailable on camera play sessions.

11. Petcube Care history sharing

Currently, no one except the camera owner can access video history, but we are thinking of making a separate sharing option exclusively for Petcube Care video history available in the future.

6 TROUBLESHOOTING

1. LED doesn't light up

If the LED light on your Petcube Bites camera is off while the camera is plugged in, try unplugging it and plugging it back in. Make sure that you are using the enclosed adapter with your Petcube and that the power cord is undamaged.

2. LED light doesn't turn pulsing green

When you plug in your Petcube before starting the registration process, it should glow solid yellow for a minute (although it may look light green). Wait up to 1 minute until it starts pulsing green. If the light remains solid yellow, contact our support team.

3. The LED is pulsing yellow and doesn't turn white after setup

This problem can occur if you have entered an incorrect password for your home Wi-Fi network during registration. To change it, open the 'Settings' menu in the Petcube App, scroll down to 'Wi-Fi,' and follow the instructions to setup the connection again. Use a pin to press and hold the button on the bottom of our device until the light turns green.

If the LED still doesn't turn white, contact our technical support team in order to determine if your Petcube Camera needs to be updated.

4. I don't see my home Wi-Fi network

This problem can occur if you are trying to connect your Petcube to either a 5GHz frequency range network or a hidden network.

Unfortunately, Petcube doesn't work with 5GHz networks, but since most routers support both 5GHz and 2.4GHz frequencies, you should be able to change it to 2.4GHz mode.

If you have a hidden network, on the last registration step you will be prompted to enter your network SSID and password manually.

5. Treat got stuck in the camera

If a treat gets jammed in the container, you'll get a notification via the Petcube App. You can dislodge the treat by removing it or shaking the container to empty it. If a treat gets stuck in the flinging mechanism, use the door on the bottom of the device to remove it.

Do not unjam the device with sharp instruments or apply too much pressure, both of which can damage the device.

6. MAC address filtering

If your router uses MAC filtering, you need to temporarily disable it to find the MAC address of your own Petcube. This can be viewed in the list of connected devices in your router settings. Once you have its MAC address, you can safely add your Petcube as an exception and turn filtering back on.

You can also contact our support team to get help finding the MAC address of your Petcube.

7. No Wi-Fi network shows up during setup

If you have an empty list of available Wi-Fi networks in the Petcube App when you need to select your home Wi-Fi net, contact us at support@petcube.com to determine if your Petcube needs to be updated.

8. Petcube is linked to another account

Your Petcube Bites can only be registered to one user account at a time. You cannot register it to multiple accounts, but you can share access to it with other users using various 'Sharing' options.

If you need to register your Petcube Bites to a different account, delete the camera from the account it is currently registered to, open 'Settings' in the Petcube App and tap 'Disconnect camera.'

9. I can't connect to my Petcube Bites

If you cannot connect to your Petcube Camera from your smartphone, try the following:

- Make sure that the LED light on the front of your Petcube is steady white.
- If the LED light on the front of your Petcube isn't steady white, see 'LED light notifications' to determine the issue.
- If your network is secured with a firewall or proxy, please make sure it isn't blocking the Petcube.
- Unplug and plug your Petcube back in to reboot it.
- Contact our support team if none of the above helps.

10. No sound comes out of my Petcube

Please open the 'Settings' menu on your phone, then go to 'Privacy' and then 'Microphone,' and make sure you have allowed the Petcube App to use your phone's mic.

11. Petcube goes offline / turns off

This issue may appear if you're using a less powerful A/C adapter. Please make sure to use only 5V / 2A power adapters.

If you're using the original adapter, but the problem persists, contact our support team to determine the problem.

7 LED LIGHT NOTIFICATIONS

The LED light on the front of your Petcube Bites tells you about its status.



Steady Yellow

If you just powered your Petcube up, it will show this color while it boots up for up to 30 seconds. If it's steady yellow during the setup, it usually takes up to a minute to complete the registration.



Pulsing Green

Setup mode



Steady White

Online, standby mode.



Pulsing White

Petcube Care™ is active, saving video to your timeline



Steady Blue

Play mode. Be aware, mind your privacy! Petcube Camera is streaming live video at the moment.



Pulsing Yellow

Your Petcube cannot connect to your Wi-Fi network because of an incorrect password.

To change your Wi-Fi password, open 'Settings,' go to 'Wi-Fi and' follow the steps on the screen.



Pulsing Orange

Your Petcube is connected to a wireless access point but cannot connect to the Internet because of the security settings on your network. Please make sure your router is not blocking the Petcube with a firewall, MAC address filtering or other security settings.



Fast Pulsing Orange

Your Petcube is downloading the most current software update, which usually takes about 2 minutes.