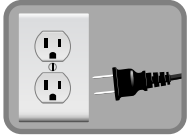


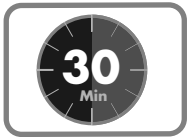
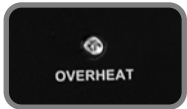
**⚠ WARNING: DO NOT ATTEMPT TO REPAIR BY OPENING THE SHREDDER HEAD. THIS WILL COMPLETELY VOID THE PRODUCT WARRANTY.**

### No power to the shredder or does not shred paper

- 1 Check power outlet



- 2 Cool down time



- 3 Check control button is in Auto mode



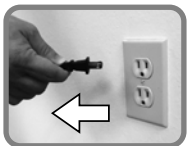
- 1) Make sure power cord is plugged into a functioning 120V standard household power outlet.  
Or, try using a different working outlet.

- 2) Overheating with extended use: In the event that the shredder has shred continuously beyond the maximum running time and overheated, the unit will automatically shut off. If this happens, switch the shredder Off for 30 minutes or longer before resuming normal operation.

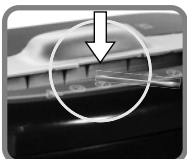
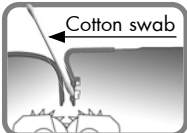
- 3) • Check if the control button is in Auto position.  
• Check if the head unit portion of the shredder is correctly seated onto the included wastebasket.

### Shredder runs continuously

- 1 Unplug power



- 2 Clean sensor



**⚠ Warning:**  
**DO NOT USE CANNED AIR.**

- 1) Unplug the machine from the wall socket.
- 2) • Find the activation sensor in the center of the feed slot.  
• Use a cotton swab to gently wipe away any dust or debris that has collected on the sensor.

### Shredder is Jammed or runs in "reverse" mode only

- 1 Reverse to remove paper



- 2 Turn off shredder.



Apply shredder oil and wait for 30min.



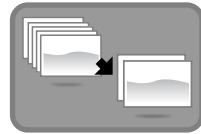
- 3 Set switch to Auto.



Use thick paper to push jam through



- 4 Reduce sheets to resume shredding



**⚠ Warning:**  
**RISK OF FIRE. Never use any petroleum based or flammable oils or lubricants in or around the machine as some oils can combust causing serious injury.**

- 1) • Switch the control button to reverse.  
• Pull the paper to remove jammed paper (as much as possible).

- 2) • Turn off shredder.  
• Apply **shredder oil** to the feed slot.  
• Let oil soak in to paper and machine for 30 minutes.

**Note: Repeat 1 & 2 steps if needed**

- 3) • Switch the control button to Auto/On.  
• Use thick paper stock or a greeting card to push the jam through.

- 4) • Reduce the number of sheets being fed (count pages to be sure not to exceed the maximum sheet count).  
• Refeed the paper.

### Shredder does not feed or shred credit card or small piece of paper



Feed in the center

- Position credit card or small piece of paper over the credit card section of the feed slot (center position).  
• Try again.