



Warranty

## **Rolacase Cases and Cabinets - Limited Lifetime Warranty**

RolaCase warrants the cases and cabinet products for its useful life against deficiencies in material and workmanship. This warranty does not apply to, defects that are caused by the improper installation of the products, or installation not in accordance with RolaCase specifications and/or instructions. Products, which have been subject to misuse, external environments, misapplication, negligent accident, modification, overloading, surface rust or tampering will not be covered. This warranty covers only repairs, or at the option of Rolacase a replacement to correct any defects related to materials and workmanship. If you would like more information please email Rolacase at:

**enquiry@rolacase.com**

**Attn: Rolacase Quality Assurance**

## **RolaShelf Sliding platforms - 2 years warranty**

RolaShelf warrants its Sliding platforms to be free from defects in material and workmanship, under normal use and service for a period of 12 months after the date of delivery to the original retail purchaser, when installed by an authorized RolaShelf distributor. Products purchased over-the-counter and not installed by authorized distributors will be warranted for a period of 2 years from the time of customer purchase. This warranty covers only repairs, or at the option of RolaShelf, a replacement to correct any defects related to materials and workmanship. This warranty does not apply to: defects that are caused by the improper installation of its products, or installation not in accordance with RolaShelf specifications and/or instructions. Products, which have been subject to misuse, misapplication, negligent accident, modification, tampering, overloading, surface rust or corrosion will not be covered. All warranty claims must be submitted to the RolaShelf quality assurance centre. The vehicle must be delivered to the installer of the product, or RolaShelf itself, for inspection and any warranty service.

**enquiry@rolacase.com**

**Attn: Platform Quality Assurance**

## **RolaShelf Van Shelving and Racking - 10 year warranty.**

RolaShelf warrants its Van racking and accessories, excluding the sliding platforms to be free from defects in material and workmanship, under normal use and service for a period of 10 years after the date of delivery to the original retail purchaser, when installed by an authorized RolaShelf distributor. Products purchased over-the-counter and not installed by authorized

distributors will be warranted for a period of 3 years from the time of customer purchase. This warranty covers only repairs, or at the option of RolaShelf, a replacement to correct any defects related to materials and workmanship. This warranty does not apply to: Defects that are caused by the improper installation of its products, or installation not in accordance with RolaShelf specifications and/or instructions. Products, which have been subject to misuse, misapplication, negligent accident, modification, tampering, Surface rust, overloading or corrosion will not be covered. All warranty claims must be submitted to the RolaShelf quality assurance centre. The vehicle must be delivered to the installer of the product, or RolaShelf itself, for inspection and any warranty service. RolaShelf reserves the sole right to inspect its products and or installations and decide the best way to handle any and all claims. RolaShelf or an authorized RolaShelf distributor must make all warranty repairs. RolaShelf and its subsidiaries, shall not be liable for any incidental or consequential damages arising out of any breach of this warranty. No damages should exceed the return amount of the purchase price paid by the original purchaser. RolaShelf does not authorize any person to change or alter this warranty.

**enquiry@rolacase.com**

**Attn: Van racking Quality Assurance**

Contact

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INTERNATIONAL CALLERS

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**Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**