

Consumers may contact Retro-bit® directly for manufacturer defect inquiries if they fall within the following guidelines:

- The Product(s) must have been purchased within the 60-days of the initial customer inquiry.
- The customer must have the original receipt which shows proof of purchase, date and the store location.
- Product must NOT appear to be damaged by the customer.
- Retro-bit may offer a new or refurbished item depending on the issue and the condition of the returned item.

If you meet all of the above, you will be asked to send the item and original receipt back before we ship a replacement. All other inquiries, please contact the store where the item was originally purchased.

<http://retro-bit.com/contacts>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.