

WARRANTY

PLEASE READ CAREFULLY

We warrant to you, the end-user customer who has properly registered after purchasing the Slowstar Juice Extractor for valuable consideration, that the Slowstar will be free from defects in materials and workmanship for a period of 10 years from the date of purchase. Some parts of Slowstar are considered to be consumable, and therefore not subject to normal warranty. These parts include but are not limited to the Duoblade Auger, Juicing Screen, Juice Container, Pulp Container, Cleaning Brush, Wiper Blade, Pressure Plug, Sealing Ring, and Plunger.

In order for you to receive the benefits of this warranty, you are required to register for warranty service by completing and mailing the warranty registration card to us within ten (10) days following the purchase of your Slowstar.

1. No warranty service will be provided until after we have actually received the proper registration, with all of the requested information, within ten (10) days of the date of the original purchase. The warranty is only provided to the original purchaser of the unit. This warranty is non-transferable.
2. If the Slowstar exhibits defects while in normal household use, we will, upon receipt of a written or verbal notice of such defects from you during the warranty period, either repair or replace, at our option, the Slowstar that has verifiable manufacturing defects. However, we have no such obligation to repair or replace the machine until after you have, by insured mail and in properly protective packaging*, delivered the Slowstar to the location of your service center. Replacement Slowstar may be either new or like new. Repaired Slowstar may contain re-manufactured or re-conditioned parts, which are equivalent to new in performance or may have been subject to incidental use.
3. We do not warrant that the operation of the Slowstar will be uninterrupted or error-free. In no event shall our liability exceed the retail value of the Slowstar.
4. All warranty and repair services must be performed at a warranty service center that is located in the country where the Slowstar was originally purchased. However, in the event that: [I] the machine must be serviced at a service center that is not located within the country where the machine was purchased; or [II] there is no service center within the country where the machine is located and must be shipped to a service center in another country, then those service centers are responsible for the parts and service only, and any and all costs relating to the shipping, delivery and handling of the machine to and from those service centers shall be the sole responsibility of the Slowstar owner.

5. This Warranty does not cover;

- 1) damages resulting from: (a) failure to operate the Slowstar in accordance with the instructions (b) use of parts or supplies not provided or authorized by the manufacturer (c) negligent, improper or inadequate maintenance (d) service performed or attempted by unauthorized service person (e) damages, accidental or otherwise to the Slowstar, which are not directly caused by the manufacturer (f) damages resulting from abuse, tampering, misuse, commercial use, or unauthorized modification of the Slowstar.
- 2) damages caused by improper electrical connections.
- 3) ordinary wear and tear on consumable parts including but not limited to the Duoblade Auger, Juicing Screen, Juice Container, Pulp Container, Cleaning Brush, Wiper Blade, Pressure Plug, Sealing Ring and Plunger.

WE MAKE NO OTHER EXPRESS OR IMPLIED WARRANTY OR CONDITION WHETHER WRITTEN OR ORAL. TO THE EXTENT ALLOWED BY LOCAL LAW, ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY IS LIMITED TO ONE (1) YEAR. In the event that such limitation or exclusion on the duration of an implied warranty is not allowed in the state or county wherein you reside, the above limitation or exclusion may not apply. This warranty gives you specific legal rights and protection, and you may also have other rights that vary from state to state, or county to county.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE YOUR SOLE AND EXCLUSIVE REMEDIES. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL WE BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states or counties may not allow the exclusion or limitation of incidental or consequential damages. If you reside in such a state or county, the above limitation or exclusion may not be applicable.

Do not send your Slowstar back to the warranty service center without return authorization. For a return authorization number (RMA No.), *please contact us via email at:* service@tribest.com or call 888-254-7336 in the USA or 714-879-7150 for oversea countries.

*Save Original Shipping Box

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.