



Warranty

Product and Accessories Warranty

Your product is warranted against faults and manufacture when used in normal domestic use for the period stated below.

Fully automatic espresso maker	2 years
Portable air conditioner	1 or 2 years (depending the model) + 4 years on sealed system
Dehumidifier	1 years + 4 year on sealed system
Other products	1 year

In non-domestic use DéLonghi limits the voluntary warranty to 6 months. We undertake to repair or replace your product at no charge if found to be defective due to a manufacturing fault during the warranty period. The warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, and no fault found with the product or work carried out by anyone other than an Authorised DéLonghi Service Representative.

The benefits to you given by this warranty are in addition to other rights and remedies available to you under a law in relation to the goods or services to which this warranty relates. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

*Commercial use applies when products are being utilised in a non-domestic capacity.

Please keep your receipt as this will authenticate your warranty.

To Claim Your Warranty

<http://www.delonghi.com/en-us/customer-service/contact-us>

1. Please contact your nearest DeLonghi approved service representative using our [service referral web page](#) and explain the nature of the problem.
2. Provide the DeLonghi service representative with your warranty details and proof of purchase.
3. If the claim is within the warranty period and within the terms of the warranty, make arrangements for service and repairs or a replacement product provided by a DeLonghi approved service representative.

To download a copy of the DeLonghi warranty card use the following link:
[DeLonghi Warranty Card 434 KB PDF](#).

Australian Competition & Consumer Commission - Warranties & Refunds Guide

To download a copy of the ACCC - Warranties & Refunds Guide use the following link:
[ACCC - Warranties & Refunds Guide 269 KB PDF](#).

For an explanation of the statutory guarantee please see the following link:
<http://www.accc.gov.au/consumerguarantees/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.