



XB240H Abpr Troubleshooting Steps *(Amazon)*

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No Picture Visible

DVI/DP/HDMI/MHL mode

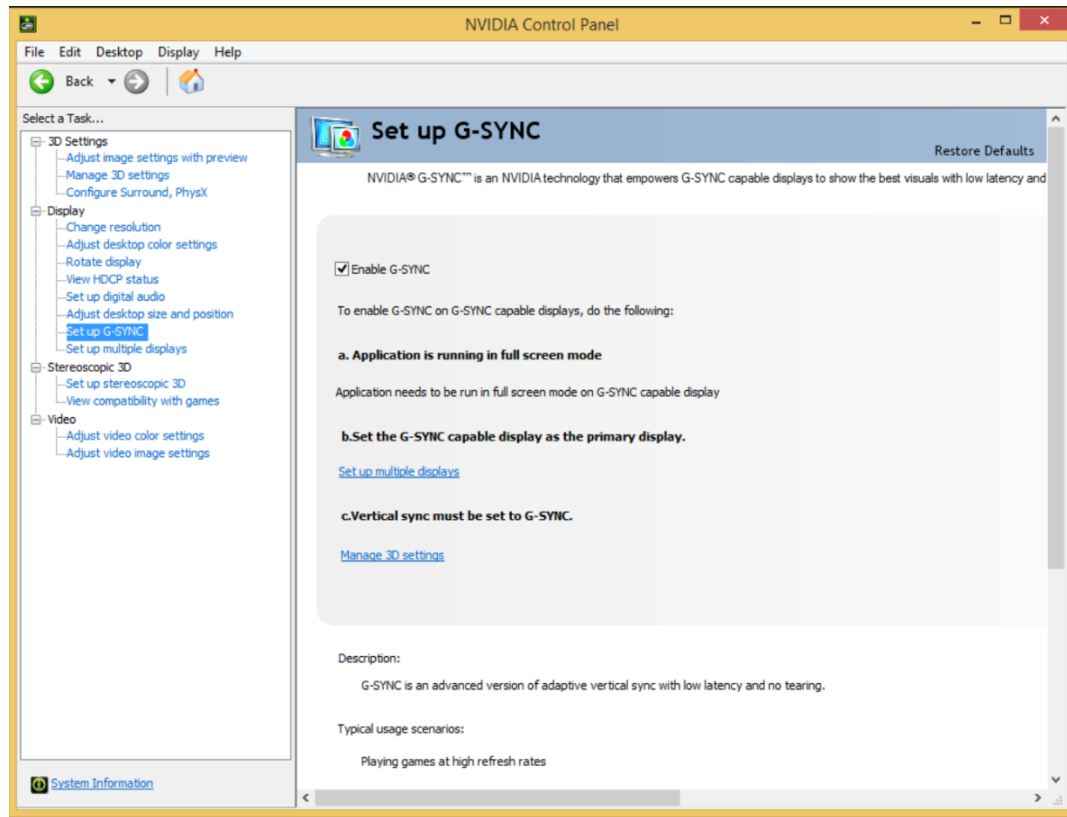
Problem	LED status	Remedy
No picture visible	Blue	Using the OSD, adjust brightness and contrast to maximum or reset to their default settings.
	Off	Check the power switch. Check if the AC power cord is properly connected to the monitor.
	Amber	Check if the video signal cable is properly connected at the back of monitor. Check that the computer system is switched on and in power saving/standby mode.

Unstable Pictures on Screen (lines running, flickering)

Unstable picture	Check if the specification of graphics adapter and monitor is in compliance which may be causing the input signal frequency mismatch.
Abnormal picture	Image is missing, off-center, too large or too small on the screen.
	Using the OSD, adjust focus, clock, H-position and V-position with non-standard signals.
	Check the display setting on your system. In case of a missing image, please select another resolution or vertical refresh rate.
	Wait for a few seconds after adjusting the size of the image before changing or disconnecting the signal cable or switching off the monitor.

Screen Tearing on G-sync Models

- Make sure signal cables plug tightly with ports
- Using the OSD, adjust focus, clock, H-position and V-position with nonstandard signals
- Check the display setting on the device system
- Make sure system device using NVidia G-sync supported graphic cards
- Make sure activate the G-sync function on NVidia control panel, please find in the right image as example





Thank you

