



## USA

All of our products carry a one-year warranty on defective parts or faulty workmanship during the manufacturing process. The warranty does not cover damage caused by accident, misuse, abuse, neglect, lightning, power surges, unauthorized product modification, or repairs.

Customers located in the United States will receive a pre-paid shipping label to be used to send in items for warranty evaluation and repair. The costs of warranty work and standard return shipping to our customers are also included in the coverage of the warranty.

## Asia/Other

All of our products carry a one-year warranty on defective parts or faulty workmanship during the manufacturing process. The warranty does not cover damage caused by accident, misuse, abuse, neglect, lightning, power surges, unauthorized product modification or repairs. Customers located outside of the United States are responsible for any shipping costs on items sent in for warranty evaluation/repair (locations in both the US and UK), but the costs of warranty work and standard return shipping are included in the coverage of the warranty.

## Contact Us

### [Contact Support](#)

**Hours:** 9:30AM-5:30PM Monday-Friday MST\*

**Call:** 1-800-374-7401 (Shipping/Billing line only)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.