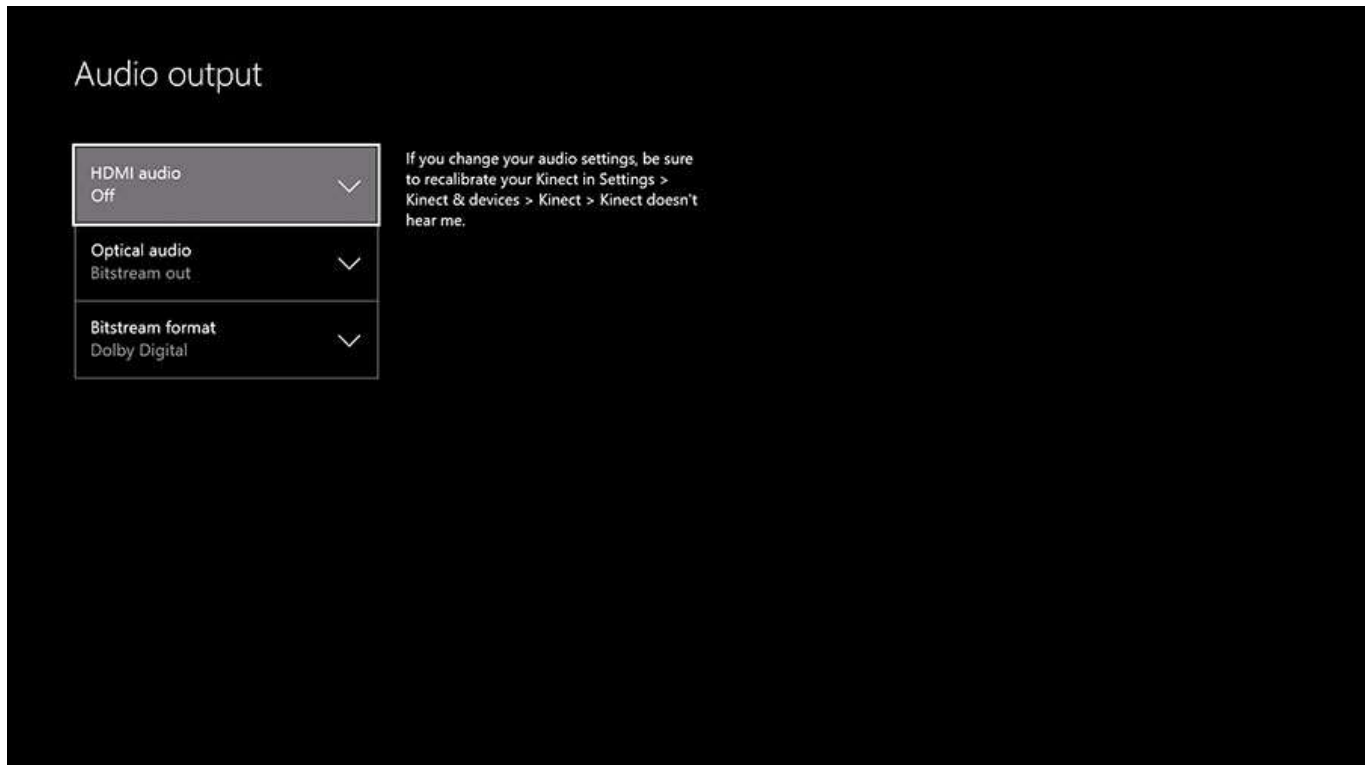


Arctis Pro Wireless (Xbox)



The Arctis Pro Wireless will work with Xbox One! The issue is that Xbox does not support standard USB audio, so getting chat to work requires a different setup. Here's how to do it:

- Connect the optical audio cable from the Xbox's S/PDIF jack to the GameDAC. This supplies your game audio (including surround sound).
- In your Xbox go to Settings -> Display and sound -> Audio Output



1. Set the Optical audio to 'Bitstream out', and the Bitstream format to 'Dolby Digital'
2. Connect the USB audio cable from the GameDAC to the Xbox or to a nearby PC if you would like to use that for chat (see below)

3. Set the GameDAC to its PS4 input (Input -> PS4)
4. For chat you can use the Xbox app from a variety of sources:

iOS: <https://t.co/4jXxF2CQs2>

Android: <https://play.google.com/store/apps/details?id=com.microsoft.xboxone.smartglass.beta>

Windows: <https://www.microsoft.com/en-us/store/p/xbox/9wzdncrfjbd8?rtc=1>

1. Pair the Arctis Pro Wireless' Bluetooth to the PC or mobile device with the chat app:
2. With the headset on, press and hold the Bluetooth button for 6 seconds until the blue LED starts blinking rapidly
3. Go into your device's Bluetooth settings and search for available devices. Select Arctis Pro Wireless.
4. Your chat will be mixed with the game audio, and your mic will transmit via the Xbox app to your teammates. You can set your game volume and Bluetooth volume independently via the OLED screen.

□,

Glhf

Arctis Pro Wireless: How do I make it louder?



Out of the box the maximum output of the Arctis Pro Wireless is limited to meet certain countries' regulatory requirements for hearing protection. But the transmitter base station features a setting to defeat this limiter and make use of its full power:

1. Press the main knob to enter the main menu
2. Scroll down to Options and select
3. Scroll down to Vol Limiter and select
4. Switch the Vol Limiter setting from Yes (default) to No

My microphone is too quiet on my PC!

Products

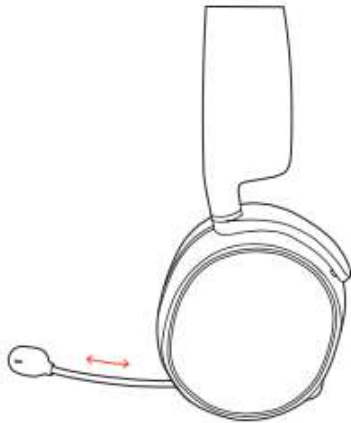
When users have an issue with the Arctis ClearCast mic it's most often due to poor positioning.

The microphone is highly directional, so it must be placed properly to achieve the best sound quality and maximize the noise cancelation.

First, make sure that the flat side of the microphone is aimed at your face. Then position the head of the microphone near the corner of your mouth no more than 1.5" away. See the diagram for a graphical representation.

C. MICROPHONE

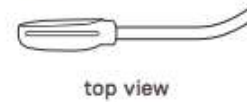
Retractable microphone



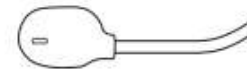
Positioning



c-1



top view



front view

Position the microphone close to the corner of your mouth with the flat surface facing you

Once you have the mic positioned correctly use the mic level adjustment in SteelSeries Engine to dial in the appropriate volume.

Another solution is to make sure you are using the correct Default Format on your PC:

1. Go to "Sound" in your PC's Control Panel
2. Under the "Recording" tab, right-click the microphone you are using, & select "Properties"
3. Under the "Advanced" tab, make sure the Default Format is set to 48000 Hz

