

Bose product limited warranty

Bose products purchased by consumers directly from Bose carry our limited warranty:

Who is covered?

This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

What is covered/for how long:

Unless a different warranty period is stated in the owner's guide provided with your Bose product, for a period of 1 year (2 years EU) [5 years for any non-powered speakers that may be incorporated into this product] from the date of retail purchase by the original end-use purchaser, Bose warrants that this product, when delivered to you in new condition, in original packaging, from a Bose authorized reseller and used in normal conditions, is free from any defects in manufacturing, materials and workmanship.

What is not covered?

This warranty does not cover defects resulting from improper or unreasonable use or maintenance; failure to follow operating instructions; accident; excess moisture; insects; lightning; power surges; connections to improper voltage supply; unauthorized alteration or modification of original condition; damages caused by inadequate packing or shipping procedures; loss of, damage to or corruption of stored data; damages caused by use with non-Bose products; product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications; and products purchased from unauthorized dealers.

What we will do:

During the warranty period, we will, at our sole option, repair or replace (using new or refurbished replacement parts) any defective parts within a reasonable period of time and free of charge.

What we will not do:

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

What you must do to obtain Limited Warranty Service:

Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit Global.Bose.com for Bose contact information in your country/region) for specific return and shipping instructions;
2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Other conditions:

THE PROVISIONS OF THIS LIMITED WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. BOSE CORPORATION'S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. IN NO EVENT SHALL BOSE BE LIABLE FOR LOSS OF, DAMAGE TO OR CORRUPTION OF STORED DATA, OR FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES HOWSOEVER CAUSED INCLUDING WITHOUT LIMITATION THE REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH YOUR BOSE PRODUCT.

This warranty is void if the label bearing the serial number has been removed or defaced.

Other legal rights:

This limited warranty gives you specific legal rights, and you also may have other rights that vary from state to state or country to country. Some places do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Bose performance guarantee

Try your Bose product risk free. We're so confident you'll be delighted with it, we give you 30 days* to make sure it's right for you. If, for any reason, you're not satisfied with your purchase from Bose, simply return it within the trial period for a full refund. That's the Bose performance guarantee.

*45 days for L1® systems.

Be sure it's Bose

The only way to be sure you're buying a genuine Bose product is to buy directly from Bose or a Bose authorized dealer. Bose products purchased by consumers directly from Bose or an authorized dealer, whether online, by telephone, from a catalog or in a store are genuine and carry the Bose limited warranty.

Buying from unauthorized dealers can be risky. Unless the dealer provides a receipt showing purchase from an authorized dealer, the products carry no warranty from Bose. Moreover, products purchased from unauthorized dealers may be counterfeit or stolen goods, and if you attempt to resell such products, you may be subject to significant civil liability and/or criminal penalties.

Watch out for counterfeit products

There are growing numbers of counterfeit products in the marketplace. Bose has become aware of sales of counterfeits of most types of Bose® headphones, including IE2, MIE2/MIE2i, SIE2/SIE2i, QuietComfort® 3 and 15, OE2/OE2i, AE2/AE2i, and *Bluetooth*® headsets, as well as SoundLink® Mini speakers and older model in-ear and on-ear headphones and QuietComfort 2 headphones by unauthorized sellers on popular auction and other e-commerce websites, and in flea markets. In some cases, sellers located in China claim to be selling genuine "OEM" headphones, but these products are fake. Typically, these products are sold at lower prices than those offered by Bose and its authorized dealers, but the prices are often not low enough to cause buyers to suspect that the products are counterfeit. The counterfeit products do not meet the high standards of performance found in genuine Bose products.

The counterfeit products and their packaging are extremely close in appearance to genuine Bose products, but they do not meet the high standards of performance found in genuine Bose products. Counterfeiters go to great lengths to make their products look like genuine products. They include warranty registration cards in the packaging, and apply serial numbers to the products that copy genuine Bose serial numbers to make them look authentic. They have even copied the hologram sticker that Bose applies to its products to assist us in identifying fake products. It is extremely difficult to distinguish fake products from the real ones. If you believe that you may have purchased counterfeit Bose products, we encourage you to contact Report_Counterfeits@bose.com so that we may be able to assist you in determining whether the product is counterfeit.

Headphones and headsets are the Bose products that we have seen counterfeited most often, but we have also encountered counterfeit speakers, such as 101, 301, and 502A models, and, occasionally, the BOSE trademark is applied to products that are unlike any that we currently produce, such as karaoke microphones. In all cases, your best protection against buying fakes is to purchase from an authorized dealer.

Three ways to protect yourself from fraud:

1. Buy direct from Bose, either online, by telephone or in Bose retail stores. Bose.com is the official Bose Corporation website for residents of the United States and its territories. If you wish to purchase a product now, be confident that you will receive a genuine Bose product.
2. Look for the official Bose Authorized Dealer badge featured on some retailers' websites.* The badge links to a window explaining the advantages of buying from a Bose authorized dealer. The window's URL (in the address bar) should begin with "www.bose.com" to be valid.
3. Contact us to inquire whether a dealer is authorized. If you reside in the US, call 1-800-999-2673, or [email us](mailto:email_us). If you reside outside the US, [click here](#) to find your country's contact



information. A Bose representative will check the name of the dealer or website from which you are considering a purchase and let you know whether it's an authorized Bose dealer.

If you would like to report a suspected counterfeit Bose product, please send an email to report_counterfeits@bose.com. Bose appreciates your assistance in preventing the distribution of counterfeit products.

Bose Corporation
Framingham, Massachusetts, USA

*Not all Bose authorized dealers display the badge at this time.

Your privacy rights

Ensuring you understand what personal information Bose Corporation may collect about you, how we may use and share this information, and the steps you may take to limit this use or sharing, is fundamental to our respect for our customers.

This privacy policy is specific to Bose Corporation customer operations in the US. As used within the context of this policy, "personal information" means personally identifiable non-public information—such as your name or email address—that is not otherwise publicly available. Answers to survey questions, comments and suggestions that do not identify you are not personal information, and Bose is free to use and distribute this information without obligation. However, any personal information you submit to us in connection with such surveys, comments or suggestions is subject to this privacy policy.

This privacy policy does not apply to information we collect in connection with employment matters about our employees or applicants for employment.

If you are a Bose® Payment Plan customer, please read [Privacy for the Bose payment plan](#) instead to understand what personal information we may collect about you, how we may use and share this information, and the steps you may take to limit this use or sharing.

Personal information we collect

In general, we collect personal information about you to support your relationship with Bose and to manage our business. We obtain personal information through various means, including:

- Forms and requests you submit to us
- Your communications and dealings with us (on our websites, in stores, at special events, over the phone and by mail)
- Website tracking applications (for details see "Online tracking" below)
- Our affiliates and third parties
- Other sources

The personal information we collect may include:

- Name, address, telephone number and email address
- Billing information, such as credit or debit card number, verification number and expiration date
- Information about purchases or other transactions with us
- Online browsing information (for details see "Online tracking" below)
- Other personal information

We may combine the personal information we receive from one source with information we receive from other sources.

Online tracking

In order to make improvements to Bose.com and your online shopping experience, we automatically receive and record information from your computer and browser, including your IP address, Bose cookie information (see below), software and hardware attributes, and the pages you visit. To do this, we may use applications that recognize your computer and gather information about its online activity.

For example, we use "cookies" on our website. A cookie is a small amount of data, often including an anonymous unique identifier, sent to your browser from a website. If your browser's preferences are set to accept it, the cookie is stored on your computer's hard drive. Your browser will permit a website to access the cookies it has sent to you, but not the cookies sent to you by other websites.

Our cookies provide information that makes it easier for you to use our website. They enable you to make purchases on Bose.com and move uninterrupted between site areas. They collect information about your use of our site, your computer's operating system and browser type, your Internet service provider, domain name and IP address, and the website visited before our site and the link used to leave our site.

We may also use cookies for a number of other reasons including:

- To allow you to access your information when you "sign in" to your account
- To provide you with customized content
- To remember the last page you visited
- To keep track of preferences you specify while visiting Bose.com
- To conduct general analysis and research
- To identify purchases made in response to our advertising
- To provide you with enhanced online display advertising tailored to your interests. To opt out of this advertising provided by Bose, click [here](#)

A cookie does not allow us to read any other information from your hard drive. If you are concerned about having cookies on your computer, you can remove them at any time. You can also set your browser to block cookies, or to notify you when you receive a cookie, allowing you to decide whether or not to accept it.

We may also use an application known as a "web beacon." A web beacon is an electronic file that usually consists of a single-pixel image. It can be placed on a web page or in an email to

transmit information, which could include personal information. We may use web beacons, in conjunction with cookies, for a number of reasons, including:

- To assist in tracking and analyzing advertising effectiveness
- To verify purchases made on Bose.com
- To count and recognize site visitors
- To personalize your experience

In addition to our use of these applications, certain third parties and affiliates may set and access cookies on your computer, and use web beacons in conjunction with them. For example, third parties or affiliates may administer Bose banner advertising programs on non-Bose websites, or they may provide auditing, research or reporting. Specifically, a third-party provider may collect information to target some Bose advertisements. For information about this practice, including privacy and confidentiality, visit the [Network Advertising Initiative website](#).

The use of any applications utilized by third parties and affiliates is subject to their own privacy policies, not the Bose.com privacy policy. If you prefer to prevent third parties and affiliates from setting and accessing cookies on your computer, and using web beacons in conjunction with them, you may set your browser to block cookies. Additionally, you may remove yourself from the targeted advertising of companies within the Network Advertising Initiative by [opting out here](#).

Please note: To complete a purchase on our website, you'll need to accept cookies sent by our site. If you choose not to accept our cookies, please call us at 1-800-999 2673 to place your order by phone. Blocking our cookies may also impact the usability of other features on Bose.com.

Children's privacy

Bose.com is a general-audience website. We do not knowingly collect personal information from children under the age of 13.

How we use personal information

In general, we use the personal information we collect about you to support your relationship with Bose and to manage our business. We may use your personal information for various purposes, including:

- To complete a purchase or other transaction that you initiate
- To respond to your request for information and provide you with more effective and efficient customer service
- To provide you with product updates and information about products you have purchased from us
- To customize the advertising and content you see
- To help us better understand your interests and needs, and to improve your Bose experience
- To make improvements to our websites
- For analysis, marketing research and reports
- To manage our business

- As permitted or required by applicable law
- For other purposes

We may also use your personal information to contact you by email, postal mail or phone regarding Bose products, services, promotions and special events. Please see [privacy preferences](#) if you wish to restrict the use of your personal information for this purpose.

If you request that your Bose purchase be shipped to someone other than yourself (such as a gift recipient), we may also use the recipient's personal information as described above. Like you, these recipients may restrict our use of their personal information for purposes of being contacted by email, postal mail or phone regarding Bose products, services, promotions and special events. Please see [privacy preferences](#).

Why and how we share personal information

Bose may share your personal information with our affiliates and with third parties (companies not subject to common ownership or management with Bose Corporation) as follows:

- To assist us in providing you with services or completing a purchase or other transaction that you initiate
- To assist us in managing our business and to perform activities such as research and analysis
- To assist us in marketing, such as the administration of our promotional email and online advertising programs
- To respond to subpoenas, court orders or legal process, or to establish or exercise our legal rights or defend against legal claims
- When we believe it is necessary in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or violations of our terms and conditions
- As permitted or required by applicable law

We may also share your name and contact information with our affiliates and third parties so that they may contact you by email, postal mail or phone regarding products, services, promotions or special events that might appeal to your interests. Please see [privacy preferences](#) if you wish to restrict the sharing of your personal information for this purpose.

If you request that your Bose purchase be shipped to someone other than yourself (such as a gift recipient), we may also share the recipient's personal information with our affiliates and third parties as described above. Like you, these recipients may restrict the sharing of their personal information for purposes of being contacted by email, postal mail or phone regarding products, services, promotions and special events that might appeal to their interests. Please see Privacy Preferences below.

Privacy preferences

You have choices about our use and sharing of your personal information for marketing purposes. You may, at any time, ask us not to:

- Use your personal information to contact you by email, postal mail or phone regarding Bose products, services, promotions and special events that might appeal to your interests
- Share your name and contact information with our affiliates and third parties so that they may contact you by email, postal mail or phone regarding products, services, promotions or special events that might appeal to your interests

Please visit [Communication Preferences](#) or call Bose toll free at 1-800-999 2673 to express your privacy preferences.

You may also have the opportunity to express your privacy preferences when submitting certain information to us, such as during a transaction or on an event registration form. In addition, our email communications always include a method for you to unsubscribe from our email list.

Please note that, regardless of your request, we may still use and share certain information as permitted or required by applicable law.

Special note for California residents

California law gives residents of California the right under certain circumstances to request information from us regarding the manner in which we share certain categories of personal information with third parties for their direct marketing purposes.

The address for requesting this information is:

Bose Corporation
Online Commerce Group
PO Box 9168
MS 740
Framingham, MA 01701-9168.

However, because our privacy policy gives you a choice of opting out of having your personal information disclosed to third parties for their direct marketing purposes, we may instead provide you with information on how to exercise your opt-out preferences. Please see Privacy preferences above if you wish to learn more about restricting the sharing of your personal information with third parties for their direct marketing puposes.

The above privacy policy is specific to Bose Corporation operations in the US. This policy is governed under Massachusetts law notwithstanding any principles of conflicts of law. We reserve the right to amend this policy at any time. Any such amendments to this policy may apply to information we collect in the future as well as any information we obtained prior to such amendment. We will post all changes to this policy on this website.

If you have any questions, please send us an email with privacyandsecurity@bose.com in the "From" field.

You may also contact us at 1-800-999 2673. Outside the US, call 1-508-766-1099.

Or send a letter to:

Bose Corporation
C/O Online Commerce Group
P.O. Box 9168
MS 740
Framingham, MA 01701-9168

Security on Bose.com

Bose Corporation realizes that security is a primary concern for our online customers.

The following is an overview of some of the security measures we take to protect personal information you submit on Bose.com during transactions and certain other submissions.

We use Akamai and Cybertrust digital security technology on certain Bose.com pages to help safeguard personal information. The Akamai site certificate icon appears on every Bose.com page that has a digital site certificate.

To view the site certificate, see instructions in your browser's "Help" section.

Encryption

We use encryption technology to facilitate the transmission of your information on all Bose.com pages that have an Akamai site certificate icon, and we only accept orders from browsers that communicate through Secure Socket Layer (SSL) technology, with at least 128-bit key length encryption.

Passwords

When you create an account on Bose.com, you'll be asked to create a password. Your Bose password is case sensitive and must follow these guidelines:

- Use a minimum of six characters
- Include at least one number (0 – 9)
- Do not use your email address as your password

We recommend using a random combination of letters, numbers and cases to provide added protection for your personal information (e.g., Adg561z).

Once you've created an account, Bose stores information such as your name, billing and shipping addresses, telephone number(s) and email address. Your password allows you to bypass re-entering this information each time you place an order on Bose.com.

Please note: You do not need to create an account to make a purchase on Bose.com.

Credit and debit card safety

When you place an order on Bose.com, your credit or debit card number is encrypted when transmitted and stored. Encryption is used for submission of credit and debit card numbers on every Bose.com page with a digital site certificate. When you are on a page with a site certificate, a closed lock or solid key icon will appear on the bottom bar of your browser window. To verify, you can view the site certificate before submitting your credit or debit card number. For instructions on viewing the site certificate, see your browser's "Help" section.

Other personal information you submit may also be encrypted when being transmitted with the goal of protecting its confidentiality. See Encryption above for details.

If you would like to make a purchase but would prefer to give your credit card information to a representative over the phone, simply call 1-800-999 2673. For orders outside the US, please visit Bose Worldwide.

Links from Bose.com to other websites

Certain links within Bose.com may take you to third-party websites (websites not owned or maintained by Bose Corporation). The inclusion of such links is for your convenience only, and should not be interpreted as an endorsement of these sites or their content.

We urge you to read the privacy and security policies of these third-party websites. They may contain terms and conditions, privacy or confidentiality provisions, security information or other provisions that differ from Bose.com. Since Bose Corporation does not own or maintain these third-party websites, we assume no responsibility for the accuracy, validity, legality or otherwise of any materials or information they contain, and we are not responsible for the information they collect or how it is used.

Links from other websites to Bose.com

If you visit Bose.com via a third-party website (a website not owned or maintained by Bose Corporation—for example, a shopping comparison site), that site may monitor your visit to Bose.com. We suggest you review the privacy and security policies of any such third-party website.

The above online security information is specific to Bose.com. We reserve the right to change our online security practices and amend this information at any time. Any such changes or amendments may apply to information we collect in the future, as well as any information we obtained prior to such change or amendment.

If you have any questions, please send us an email with privacyandsecurity@bose.com in the "From" field.

You may also contact us at 1-800-999-2673. Outside the US, call 1-508-766-1099.

Or send a letter to:

Bose Corporation
Online Commerce Group
P.O. Box 9168
MS 740
Framingham, MA 01701-9168

Revised November 13, 2008

Bose.com terms and conditions

Please review the following terms and conditions that govern your use of this website, and note that your use of our site constitutes your agreement to these terms and conditions. This website and all products or services offered on this website are intended for adults, and by making any purchase or submitting any information on this website you represent yourself as an adult. The purchase of any Bose products or services through this site is subject to separate terms and conditions of sale, which can be viewed on the various product and payment pages within this site. When used herein, the term "Bose" refers to Bose Corporation.

Geographic scope

This website is controlled and operated by Bose from its offices in Framingham, Massachusetts, in the United States of America. Bose may offer to sell products and services featured on this website in the US and its territories. Unless specified, Bose.com is available to visitors from outside the US for informational purposes only.

Price and availability

Some of the products and services featured on the site are displayed for promotional purposes only and may not be available for purchase through this site. All products and services offered for purchase on this site are subject to availability. The prices stated for such products and services are subject to change without notice.

Restrictions on use

Your use of this website is conditioned on your compliance with the following rules of conduct. You agree not to use this website or any information you obtain from this website:

- In connection with surveys, contests, pyramid schemes, chain letters, junk email, spamming, or any duplicative or unsolicited commercial messages
- To advertise, or offer to sell or buy any goods or services for any purpose
- To harvest or collect personally identifiable information about others

Bose allows you to copy documents published by Bose on this site for personal and noncommercial use only. Such authorization does not permit use of copyrighted content from

this site for the unauthorized sale of Bose products or services. As a condition of this authorization, you agree that any copy you make of these documents shall retain all copyright and other proprietary notices contained herein. This authorization does not include the use of images, logos or other content unless they are embedded within the documents. Bose may revoke this authorization at any time, in its sole discretion. Upon any such revocation, you must promptly destroy all materials downloaded or otherwise obtained from this site, as well as all copies of such materials, whether made in accordance with these terms and conditions or otherwise.

Each individual document published by Bose on this site may contain other proprietary notices and copyright information relating to that individual document.

The materials displayed on or contained within this site, including all software, design, text, editorial materials, informational text, photographs, illustrations, audio clips, video clips, artwork and other graphic materials, and names, logos, trademarks and services marks, are the property of Bose or their licensors and are protected by copyright, trademark and other intellectual property laws. Nothing contained herein shall be construed as conferring by implication, estoppel or otherwise any license or right under any copyright, patent or trademark of Bose or any other person. Note that any product, process or technology on this site may be the subject of other intellectual property rights reserved by Bose, and is not licensed hereunder.

Use of robots or similar tools for data mining or automated data submission through this site is prohibited without prior express written permission from Bose.

Order acceptance

We reserve the right, at our sole discretion, to cancel or refuse any order for any reason at any stage of the online ordering process, including after an order has been submitted and whether or not the order has been confirmed. Some situations that may result in cancellation include limitations on quantities available for purchase, inaccuracies or errors in product or pricing information, or problems identified by our credit and fraud avoidance department. We may also require additional verifications or information before accepting any order. We will attempt to contact you if all or any portion of your order is canceled, or if additional information is required to accept your order. For your convenience, your credit card will not be charged until your order is shipped.

Resale

Purchases made on Bose.com are intended for end users only. Products sold through this site are not authorized for resale. The resale of or offer to sell a new Bose patented product without the authority of Bose is an infringement of Bose patent rights. Your submission of your order shall constitute your full acceptance of these restrictions on resale.

Sending gift messages

While using this website for the purpose of sending gifts or gift cards with personal messages to recipient(s), you agree to comply with all applicable laws, rules, and regulations. Bose reserves the right to use and share personal information submitted for the purpose of sending gifts or gift cards in accordance with the [privacy statement](#) available on this site and as otherwise permitted or required by applicable law.

Bose expects users of the optional gift messaging capability on this website to respect the rights and dignity of others, and your use of this service is conditioned on your compliance with the following rules of conduct. You agree not to use this website to send gift messages:

- In any manner that is or may be: (a) threatening, harassing, degrading, hateful or intimidating; (b) defamatory; (c) unlawful, fraudulent or tortious; (d) obscene, indecent, pornographic or otherwise objectionable; or (e) protected by copyright, trademark, trade secret, right of publicity or other proprietary right, without the express permission of the owner(s) of such right
- To impersonate any person or entity, including, but not limited to, any Bose employee, agent or representative, or to falsely state or otherwise misrepresent your identity or your affiliation with any person or entity
- To express or imply that Bose endorses any statement you make

Solicitations

Bose reserves the right to review and reject any solicitation for a quote.

Promotion guidelines

All offers are limited to purchases made from Bose and its participating authorized dealers. Purchases must be made during the specified promotional period to qualify.

Disclaimer of warranty and limitation of liability

THIS SITE AND THE CONTENTS, AND SERVICES OF THIS SITE, WHETHER PROVIDED BY BOSE, ITS LICENSORS, ITS VENDORS OR ITS USERS, AND OTHER INFORMATION ON OR ACCESSIBLE FROM THIS SITE ARE PROVIDED "AS IS" WITHOUT WARRANTY, REPRESENTATION, CONDITION, OR GUARANTEE OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES, REPRESENTATIONS, CONDITIONS OR GUARANTEES OF QUALITY, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT, ALL OF WHICH ARE DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW. SPECIFICALLY, BUT WITHOUT LIMITATION, BOSE DOES NOT WARRANT THAT: (i) THE INFORMATION AVAILABLE ON THE SITE IS FREE OF ERRORS; (ii) THE FUNCTIONS OR FEATURES (INCLUDING BUT NOT LIMITED TO MECHANISMS FOR THE DOWNLOADING AND UPLOADING OF CONTENT) WILL BE UNINTERRUPTED, SECURE, OR FREE OF ERRORS; (iii) DEFECTS WILL BE CORRECTED, OR (iv) THE SITE OR THE SERVER(S) THAT MAKES IT AVAILABLE

ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. Some jurisdictions do not allow the exclusion of implied warranties in certain circumstances, so the above exclusion may not apply to you. Bose is not responsible for any inaccuracies, typographical errors or any other mistakes on this site or in any content you may obtain from this site, and reserves the right to make corrections.

IN NO EVENT SHALL BOSE OR ITS AFFILIATES, LICENSORS, VENDORS, OR ANY OF THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, OR OTHER REPRESENTATIVES BE LIABLE TO YOU OR ANY OTHER PERSON OR ENTITY FOR ANY DAMAGES, WHETHER DIRECT, INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR OTHERWISE (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, LOSS OF USE, OR COSTS OF OBTAINING SUBSTITUTE GOODS OR SERVICES), ARISING OUT OF OR IN CONNECTION WITH THIS SITE, ANY MATERIALS, INFORMATION, OR RECOMMENDATIONS APPEARING ON THIS SITE, OR ANY LINK PROVIDED ON THIS SITE, WHETHER OR NOT BOSE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND WHETHER BASED UPON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE. THIS EXCLUSION OF LIABILITY SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW.

Changed terms

Any Bose publication may include technical inaccuracies or typographical errors. Changes may be periodically made to these publications. These changes will be incorporated in new editions of these publications. Bose may make improvements and/or changes in the products and/or the programs described in these publications at any time without notice.

Submissions

Bose Corporation maintains an exceptionally strong commitment to research. Researching new technologies, incorporating the new technologies into products, and developing marketing strategies for our products may take several years. For example, the technologies embodied in our acoustic waveguide speaker technology and our active noise reduction headsets and headphones were in research and product development for many years before being introduced to the public.

We wish to avoid misunderstandings that could arise if a Bose product or marketing strategy bears even a superficial resemblance to an idea that was submitted to Bose during the development process. Bose or any of its employees do not accept or consider unsolicited ideas, including unpatented technologies, or marketing plans. Nor do we provide any compensation, in either cash or product, for unsolicited product ideas. If you still submit your ideas to us, you agree that such information shall be deemed to be nonconfidential, and that Bose shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose and distribute the information to others without limitation. Further, Bose shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever, including but not limited to developing, manufacturing and marketing products

incorporating such information. Notwithstanding the foregoing, our use of your personal information shall be governed by the [privacy statement](#) available on this site.

Product feedback policy and terms

We do welcome and value feedback on our existing products, and we make every effort to address questions or concerns that are raised by our customers. If you wish to comment on a Bose product or if you have a question about or concern with any of our products, please consult and follow the instructions provided in the "Contact us" section of Bose.com. Notwithstanding the foregoing, our use of your personal information shall be governed by the privacy statement available on Bose.com.

Any product feedback you provide to us shall be deemed non confidential and Bose shall be free to use such information on an unrestricted basis.

Privacy policy

Your use of this website is subject to the terms of the [privacy statement](#) available on this site.

Amendment and termination

Bose may amend or terminate these terms and conditions at any time and may do so immediately without notice. Any provision of these terms and conditions that by its nature is reasonably intended to survive beyond such termination shall survive.

Noncompliance with these terms and conditions

If at any time, in the sole discretion of Bose, you fail to comply with any provision of these terms and conditions, Bose reserves the right to deny you access or use of this website, and to otherwise pursue recourse against you to the full extent of the law. Upon any failure by you to comply with any provision of these terms and conditions, you must promptly destroy all materials downloaded or otherwise obtained from this site, as well as all copies of such materials, whether made in accordance with these terms and conditions or otherwise.

Miscellaneous

These terms and conditions shall be construed in accordance with and governed by the laws of the Commonwealth of Massachusetts notwithstanding its conflicts of law principles. You and Bose expressly agree to exclude application of the United Nations Convention on Contracts for the International Sale of Goods or any local implementation of such convention. If any part of these terms and conditions is unlawful, void or unenforceable, that part will be deemed severable and will not affect the enforceability of the remaining provisions. Any dispute arising out of these terms and conditions or the use of this site shall be initiated and conducted in the state or federal courts of Middlesex County, Massachusetts, and you and Bose consent to the exclusive jurisdiction of such courts.

This is the entire agreement between you and Bose relating to the use of this site. Bose can revise these terms and conditions at any time by updating this posting. This site may provide links to other sites that are not maintained by Bose. Bose provides such links for your convenience only, and is not responsible for the content of any third-party site. Some images in our automotive section have been copyrighted by PhotosToGo, Inc. BOSE, WAVE, ACOUSTIC WAVE, LIFESTYLE, QUIETCOMFORT, SOUNDDOCK, BETTER SOUND THROUGH RESEARCH, ELECTROFORCE, ACOUSTIC NOISE CANCELLING, PANARAY, FREESPACE, COMPANION, JEWEL CUBE, DIRECT/REFLECTING, Nd, AUDIOPILOT, TRIPORT, ACOUSTIMASS, MUSICMONITOR, AVIATION HEADSET X, AdaptIQ, uMusic, E2MOTION, QC, 3SPACE, and the distinctive designs of the Wave, Acoustic Wave, SoundDock and Lifestyle systems are registered trademarks; and V-CLASS, MASTERWORK, and the distinctive designs of the black-and-white patterned cords on Bose in-ear headphones and the silver oval ring on QuietComfort headphones are trademarks, of Bose Corporation. Other service marks, trademarks and trade names referred to on this website are the property of their respective owners.

California Transparency in Supply Chains Act disclosure

Bose Corporation is dedicated to delivering products through a direct supply chain that respects human rights and the dignity of human labor. Bose has adopted Business Ethics and Conduct Guidelines which require, among other things, that employees know, understand and abide by the laws of the countries in which Bose operates. Bose will not knowingly do business with direct suppliers that treat workers improperly or unlawfully, including, without limitation, those that engage in human trafficking, child labor, slavery or other unlawful employment practices. By contract, Bose requires that its suppliers comply with all applicable laws including those prohibiting the use of slavery or human trafficking or other forced labor in the production of goods and services supplied to the company.

In addition, Bose is developing a training program for its employees and managers to help them identify warning signs for human trafficking and/or slavery in its direct supply chain, and steps they can take in working with suppliers to reduce the possibility that Bose Corporation is contracting with businesses that treat employees improperly or unlawfully. Bose does not currently engage in additional steps to verify the direct supply chain to evaluate and address the risks of human trafficking and/or slavery, nor does the company audit its suppliers to determine whether they are engaging in human trafficking and/or slavery.

Bose employees are expected to abide by all laws of the countries in which Bose does business, including those governing human trafficking and/or slavery. If an employee believes that the Business Ethics and Conduct Guidelines may have been violated, he or she must report that violation to Bose management. Bose will investigate any reports of human trafficking and slavery in its direct supply chain, and take appropriate action to remedy the situation. Any employee that knowingly contracts with such a supplier will be subject to discipline, which may include termination. Bose is committed to making a strong positive contribution to the societies and people served by the company and its employees.

AirPlay, Apple, iPad, iPhone, iPod, iPod classic, iPod nano, iPod shuffle, iPod touch, iTunes and Mac are trademarks of Apple Inc., registered in the U.S. and other countries.

Apple Lightning is a trademark of Apple Inc.

The *Bluetooth*® word mark is a registered trademark owned by Bluetooth SIG, Inc. and any use of such mark by Bose Corporation is under license.

Wi-Fi is a registered mark of the Wi-Fi Alliance.

Pandora, the Pandora logo, and the Pandora trade dress are trademarks or registered trademarks of Pandora Media, Inc. used with permission.

iHeartRadio is a registered trademark of iHeartMedia, Inc.

Android is a trademark of Google Inc.

Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States and/or other countries.

REEBOK is a registered trademark and service mark of Reebok International Limited.

BlackBerry, BlackBerry Compatible, and related marks are the property of Research In Motion Limited (RIM) and are registered and/or used in the U.S. and elsewhere. Used under license. RIM is not responsible for the sale or use of this product and its compliance with safety and regulatory standards.

The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

Deezer is a registered trademark of Blogmusik SAS.

Spotify is a registered trademark of Spotify AB.

Samsung Galaxy is a trademark of Samsung Electronics Co., LTD.

©2014 NFL Properties LLC. Team names and logos are trademarks of the teams indicated. All other (NFL-related marks) are trademarks of the National Football League.

Bose Regulatory and Compliance Information

If you're looking for regulatory and compliance information, we can help. Click [here](#) for a list of [Declaration of Conformity documents](#) for current Bose® products.

Bose.com Review Platform House Rules

Introduction

The www.bose.com review platform is maintained by Bose Corporation ("Bose," "we," "us"). These House Rules (these "House Rules") govern your ("you" "your" or a "user") access to and use of www.bose.com review platform (the "Bose Review"), and the features made available through www.bose.com ("Features"). By using the Bose Review, you indicate your unconditional acceptance of these House Rules. Please read these House Rules carefully, as they may have changed since your last visit.

The Bose Review is intended to be a place for Bose users to discuss Bose products and services and other content ("Content"). You may be permitted to post questions and comments on the Bose Review. When providing comments or information, you understand that such comments and information are your sole responsibility, and that Content is the sole responsibility of the person from whom such Content originated. You understand that Bose does not control, and is not responsible for, Content made available by users on the Bose Review, and that by using the Bose Review, you may be exposed to Content from other users that is offensive, indecent, inaccurate, misleading, or otherwise objectionable. Please also note that the Content may contain typographical errors, other inadvertent errors or inaccuracies.

User Content

You understand that the Bose Review is available for your personal, noncommercial use only. All Content provided by a user on this page shall be deemed to be non-confidential, and Bose shall have no obligation of any kind with respect to such material. Information and other Content on the Bose Review may be protected by intellectual property rights of others. Please do not copy, upload, download, or share files unless you have the right to do so. By providing material as a user of our page, you agree that you have the rights and are authorized to provide such material and that doing so (a) is not in violation of any applicable law or regulation, and (b) does not infringe the copyright, trademark, trade secret or other intellectual property rights of others. Content posted by users on the Bose Review does not necessarily reflect the opinions or ideals of Bose Corporation, nor is Bose responsible for the accuracy of Content posted by visitors to the Bose Review. Content posted to the Bose Review may be monitored by Bose Corporation. All Content posted by users must comply with www.bose.com terms of use. Further, Bose expects users of this Bose Review to respect fellow users and comply with Bose intellectual property rights. Users may not remove author attributions or legal information in any file that is uploaded, nor may users falsify or intentionally misattribute the origin or source of those files. Bose reserves the right to remove content that in its sole discretion is deemed inappropriate or offensive, including but not limited to:

- Advertisements of any kind, including competitor advertisements, item sale, solicitation, self-promotion, and spam
- False, inaccurate, or misleading information
- Personal or corporate attacks, including attacks on Bose, its employees, suppliers, distributors, and affiliates
- Irrelevant content, including misleading material, or that which portrays Bose in an inaccurate manner

- Material that threatens, harasses, or otherwise violates the legal rights of others, including material that reveals the privacy or personal information of other users
- Content that contains any malware, software programs, or files that may violate the intellectual property rights of any party, or include offensive content, or damage other users' viewing devices

Bose may also remove material if it receives notice from a third party that your Content infringes that third party's rights. Bose, in its sole discretion, may choose not to respond to each and every posting. Bose reserves the right to block users from participating on the Bose Review who in Bose's sole discretion fail to adhere to these House Rules.

You warrant that any Content that you provide to the Bose Review complies with these House Rules. You agree to indemnify Bose against all actions and claims arising from Content that you have posted or uploaded to, or your acts or omissions in connection with, the Bose Review.

Intellectual Property Rights

Unless otherwise noted, all Content contained on the Bose Review is the property of Bose and/or its affiliates or licensors, and is protected from unauthorized copying and dissemination by United States copyright law, trademark law, international conventions, and other intellectual property laws. Product names are trademarks or registered trademarks of their respective owners.

We do not claim ownership of Content submitted by users without compensation by Bose and with the expectation that such Content will be made publicly accessible through the Bose Review. By submitting such Content, however, you agree to grant us a world-wide, royalty-free, perpetual, irrevocable, non-exclusive license to use, distribute, reproduce, modify, adapt, create derivative works from, and publicly perform or display such Content on the Bose Review or through any other means.

We provide the Bose Review for you to interact with us and with our other users, and to provide you with information about us and our products. While we strive to provide Content that is accurate and complete, under no circumstances will we be liable for any loss or damage caused by your reliance on information in any Content on the Bose Review. The Content on the Bose Review is not a warranty or contractual commitment of Bose. It is your responsibility to evaluate the accuracy, completeness, or usefulness of any information, opinion, advice, or other Content available through the Bose Review.

Miscellaneous

These House Rules control the relationship between Bose and you for the Bose Review. We may, at our sole discretion and without notice, revise these House Rules at any time by updating this posting. If you do not agree to the modified House Rules for the Bose Review, you should discontinue your use of the Bose Review.

If you do not comply with these House Rules, and we don't take action right away, this doesn't mean that we are giving up any rights that we may have (such as taking action in the future). If it turns out that a particular term is not enforceable, this will not affect any other terms.

If you have any questions about these House Rules, please contact us at: support@bose.com.

You may also contact us at 1-800-999-2673. Outside the US, call 1-508-766-1099.

Or send a letter to:

Bose Corporation
c/o Online Commerce Group
PO Box 9168
MS 740
Framingham, MA 01701-9168

Copyright © Bose Corporation All Rights Reserved.