

Samsung SSD Limited Warranty

For All Samsung SSD 840 Series, 840 PRO Series and 840 EVO Series

Thank you for purchasing a Samsung Solid State Drive (the “Product”). SAMSUNG values your business and always attempts to provide you the very best quality of service.

PLEASE CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS BEFORE USING THE PRODUCT PROVIDED BY SAMSUNG ELECTRONICS CO., LTD. (“SAMSUNG”). YOUR USE OF THE PRODUCT CONSTITUTES AGREEMENT WITH THE TERMS AND CONDITIONS OF THIS SAMSUNG SSD WARRANTY STATEMENT (“AGREEMENT”). IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, DO NOT USE THE PRODUCT.

A. Warranty Policy

SAMSUNG warrants to the original end user customer or purchaser of this Product (“You”) that the Product is free from defects in material and workmanship, subject to the conditions stated herein, for the shorter of: (i) a period of five (5) years for the 840 PRO Series and three (3) years for the 840 Series and 840 EVO Series, (ii) the period ending on the date when the SSD has exceeded its TBW (Total Bytes Written) threshold as may be indicated by Samsung’s Magician Software (for specific information on this threshold, please refer to the data sheet for your particular SSD product, which is available at www.samsung.com/ssd, www.samsung.com/samsungssd)

In the event SAMSUNG determines, in its sole discretion, that the Product suffers from material defects in manufacture and does not substantially conform to the published specifications under normal use, for as long as You own the Product, and subject to the conditions and exceptions stated in this Agreement, SAMSUNG will, at its option, either: (1) repair or replace the Product with a new or refurbished Product of equal or greater capacity, or another product of similar functionality; or (2) refund the current market value of the Product at the time the warranty claim is made to SAMSUNG if SAMSUNG is unable to repair or replace the Product. In the case of replacements, SAMSUNG may replace Your Product with one that was previously used, repaired and tested to meet SAMSUNG specifications. This warranty is provided only to You and is not transferable. Proof of purchase may be required.

THIS AGREEMENT CONTAINS SAMSUNG’S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR BREACH OF THIS AGREEMENT. SAMSUNG DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. IN NO EVENT SHALL SAMSUNG, ITS SUPPLIERS OR ANY AFFILIATES BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, ANY FINANCIAL LOSS OR ANY LOST DATA OR FILES, EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. IN NO EVENT WILL SAMSUNG’S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT. THESE LIMITATIONS AND EXCLUSIONS APPLY TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

B. Warranty Limitations

The warranty stated herein shall not apply if: (i) the Product was not used in accordance with any accompanying instructions, (ii) the Product was not used for its intended function and environment (iii) any failure or defect arose out of the presence of a third party product, software or component, whether authorized or not, (iv) any failure or defect was a result of improper installation, misuse, unauthorized repair, modification or accident, and (v) there exist any other circumstances which

SAMSUNG determines is evidence of a breach of this Agreement by You. You agree that the Product shall not be used in life support systems or other applications where failure could threaten injury or life. SAMSUNG disclaims any and all liability in connection with, arising out of, or related to, any such use of the Product.

SAMSUNG's warranty also does not cover Products which, by way of example, have been received improperly packaged, altered, or physically damaged. Products will be inspected upon receipt. You can refer to a non-exhaustive list of examples of the warranty limitations below.

- Improperly packaged or shipped, including use of non-qualified shipping Container
- Any alterations, modifications, or physical damage of the Product, including but not limited to, deep scratches
- Any alterations, modifications, or removal of any SAMSUNG labels or barcodes on the Product
- Opened SSD casing
- Tampered or missing tape seal or serial number

For more information, please visit www.samsung.com/ssd and www.samsung.com/samsungssd.

Region or Country	Service Center Name	Address	Tel.
U.S	Total Tech Solutions, Inc.	49 Commerce Road, Carlstadt, NJ 07072	1-800-SAMSUNG (1-800-726-7864)
Canada	Samsung Electronics Canada	2050 Derry Road W. Mississauga, ON L5N 0B9 Canada	1-800-SAMSUNG (1-800-726-7864)
Australia & New Zealand	Samsung Electronics Australia	Quad Samsung, 8 Parkview Drive, Homebush Bay NSW 2127 Australia	1300-362-603