

Furinno Warranty

WARRANTY SERVICES

Thank you for purchasing a FURINNO brand product. We promise to repair or replace any Furinno product or component that may have any defects in material or workmanship for as long as you, the original purchaser, own it. This warranty is subject to provisions below. The word defects in this warranty are defined as imperfections that impair the service, function or effectiveness of the product.

LIMITED 1 YEAR WARRANTY

Furinno.com warrants all our Furinno.com brand products to be free of defects in material, workmanship, or construction for a period of 1 year from the date of purchase. Any defective parts of this product must be reported to Furinno.com by [contact us](#) page within 30 days of when defect becomes known. We will repair or replace the product or component(s) of the product to the original purchaser.

INFORMATION ON COLOR VARIATIONS AND FINISHES:

Some natural variations occurring in wood, or other natural materials are inherit to their character, and thus cannot be avoided. Therefore they are not considered to be defects. Furinno.com does not warranty the color-fastness or matching of colors, grains, textures or other such materials.

TO OBTAIN SERVICE FROM THIS WARRANTY:

(A) Please contact us within 30 days (unless otherwise noted by the Dealer) of discovery of the defect. Prepare to confirm that you are the original purchaser of the product and provide necessary product information, such as UPC number from the product in question

(B) Once we confirms that the product in review is eligible under the warranty conditions, as stated above, the customer service representative or another representative of the company will determine whether to provide replacement parts or authorize other arrangements. No assembly/labor is included in this warranty

TO CONTACT CUSTOMER SERVICE:

We are ready to assist you in the case this warranty applies to you. Please explain the defect in detail, model number, date of purchase, your name, address, phone number.

Please [contact us](#) Monday – Friday (except all major holidays).

CALL US: 1-773.299.8111

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

