

LED Motion Sensor Lights Troubleshooting FAQ

Find out how to troubleshoot your light by browsing our frequently asked questions below regarding inconsistent motion activation and operation. Have a question we didn't answer? [Contact us](#) for additional support!

I put the batteries in and my LED motion sensor light won't turn on.

Please make sure you have inserted brand new Alkaline batteries in the correct manner and the battery door is holding the batteries securely in place. Take the light in a dark room or closet and set it on a surface facing the wall opposite the door. Give the light about a minute for the batteries to start working. Walk past the light. If it does not activate, please fill out the [Return Form](#) and we will respond via email within 48 hours with further instructions.

My Mr Beams light stays on constantly/turns on and off constantly.

Please make sure you have inserted brand new alkaline batteries into your unit. If you have another set around to test or have had your lights installed and it suddenly stopped working, please insert a new set of batteries. 95% of the time this issue is caused by old or drained batteries. Secondly, try testing your light in a dark closet or room as mentioned in the previous question to make sure that something in the environment is not activating the light. Once you have checked the above items, if the light still does not turn off, please fill out the [Return Form](#) and we will respond via email within 48 hours with further instructions.

My light turns on the moment I put the batteries in. Is it defective?

Battery powered products may take a short time to stabilize when new batteries are inserted. If your LED motion sensor light turns on the moment as soon as the batteries are in, place it on a flat surface in a lit area and stand out of range of the motion sensor until the light shuts off. Once the light shuts off it should perform correctly, only activating with motion in the dark.

Motion Activated LED Light Modifications

FAQ

Need to remove the light sensor in your Mr Beams light? Check out our frequently asked questions below for instructions. If you have additional questions, [Contact us](#) for support!

Can I remove the light sensor in my motion activated LED light so it activates regardless of daylight?

Yes. We have written and video [instructions on how to remove the light sensor](#) in our Spotlights, Ceiling Light and Slim Light.

Can I remove the motion sensor in my light?

We don't recommend removing the motion sensor in your motion activated LED lights. If you are looking for a light that is not dependent on motion, try our [Spotlight with Remote Control](#), which can be turned on and off via remote.