

ZYXEL LIMITED WARRANTY. This document summarizes ZyXEL Communications, Inc. (ZyXEL)'s standard limited warranties. It is not meant to address exceptions that are outside of the scope of the standard warranty's terms or conditions.

Please note that some products have different warranty coverage, **including, but not limited to, the following:**

1. [Next-Generation Security Appliances: USG 40\(W\)/60\(W\)/110/210/310/1100/1900 and ZyWALL 110/310/1100.](#)
2. Legacy USG series: USG 20/20W/50/100/100-PLUS/200/300/1000/2000.
3. [Selected Switches and Transceivers are covered by ZyXEL's Limited Lifetime Warranty.](#)

For other products, the standard warranty applies. Please see below for details about the standard warranty.

ZyXEL Limited Warranty for Hardware. ZyXEL warrants to the original end user (purchaser) that the hardware portion of its product is free from any defects in materials or workmanship under normal use for a period of two (2) years from the date of purchase. During the warranty period, and upon proof of purchase, if the product fails due to faulty workmanship and/or materials, ZyXEL will, at its sole discretion, repair or replace the defective product or components. However, when repair or replacement is not practical, ZyXEL may, at its sole discretion elect to refund the original purchase price of the defective product. Any replacement may consist of a new or re-manufactured functionally equivalent product of equal value, and will be made solely at the discretion of ZyXEL. Repaired or replaced hardware is warranted only for the remainder of the original warranty period or 60 days from the date of replacement, whichever is longer, and is subject to the same exclusions and limitations as the original product. Unless expressly stated otherwise within this document, the purchaser is responsible for all shipping, labor, installation, and other costs associated with the repair and/or replacement. All hardware or part thereof that is replaced by ZyXEL, or for which the purchase price is refunded, shall become the property of ZyXEL upon replacement or refund.

ZyXEL Limited Warranty for Software. For a period of 30 days from the date of purchase, ZyXEL warrants to the original end user (purchaser) that: a) the software substantially conforms to functional specifications for the software, as set forth in the User's Guide, if the software is properly installed on the correct hardware and used as contemplated in the user's guide, and b) the media on which the software is furnished will be free of defects in materials and workmanship under normal use. ZyXEL does not warrant that the software will be error free or that it will operate without interruptions. During the warranty period, and upon proof of purchase, if the software product fails to perform as specified, ZyXEL will, at its sole discretion, replace the defective software product with software that substantially conforms to ZyXEL's

functional specifications for the software. If ZyXEL, in its sole discretion, determines that replacement is not practicable, ZyXEL will, upon return of the defective software, refund that portion of the actual purchase price attributable to the software. Replaced software is warranted only for the remainder of the original warranty period or 30 days from the date of replacement, whichever is longer, and is subject to the same exclusions, limitations, and licensing agreement as the original software. On refund of the purchase price, any license for the software automatically terminates. Unless expressly stated otherwise within this document, the purchaser is responsible for all shipping, labor, installation, and other costs associated with the replacement.

Non-Applicability of Warranties. The Limited Warranties provided hereunder for hardware and software portions of ZyXEL's products will not be applied to and does not cover any refurbished product and any product purchased through inventory clearance or liquidation sale or other sales in which ZyXEL, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "as-is" without any warranty whatsoever including, without limitation, the Limited Warranties as described herein, notwithstanding anything stated herein to the contrary.

What Is Not Covered. The foregoing Limited Warranties do not cover: Products, if in ZyXEL's judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation or repair, lack of reasonable care, repair, service, or use in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than ZyXEL; and, Products that have been purchased from inventory clearance or liquidation sales or other sales in which ZyXEL, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. While necessary maintenance or repairs on your Product can be performed by any company, we recommend that you use only an Authorized ZyXEL Service Center. Improper or incorrectly performed maintenance or repair voids the foregoing Limited Warranties.

**DISCLAIMER OF WARRANTY. EXCEPT FOR THE LIMITED WARRANTIES SPECIFIED HEREIN, ALL EXPRESS, IMPLIED, OR STATUTORY CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY, NON-INTERFERENCE, ACCURACY OF INFORMATIONAL CONTENT, OR RESULTING FROM A COURSE OF DEALING, LAW, CUSTOM, USAGE, OR**

**TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW AND ARE EXPRESSLY DISCLAIMED BY ZYXEL, ITS SUPPLIERS AND LICENSORS (IF ANY). TO THE EXTENT THAT ANY OF THE SAME CANNOT BE EXCLUDED, SUCH IMPLIED CONDITION, REPRESENTATION AND/OR WARRANTY IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD REFERRED TO IN THE APPLICABLE "LIMITED WARRANTY" SECTION ABOVE. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY IN SUCH STATES. THIS WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS, AND CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION. THIS DISCLAIMER AND EXCLUSION SHALL APPLY EVEN IF THE EXPRESS WARRANTIES SET FORTH ABOVE FAILS OF THEIR ESSENTIAL PURPOSES.**

**LIMITATION OF LIABILITY. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ZYXEL IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY KIND OR CHARACTER, WHETHER DIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, ANTICIPATED SAVINGS, WORK SLOW-DOWN OR STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, DAMAGE TO OR FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH ZYXEL'S PRODUCT IS CONNECTED, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO ZYXEL FOR WARRANTY SERVICE, OR THIRD PARTY CLAIMS) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THE LIMITED WARRANTIES HEREIN, EVEN IF ZYXEL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR BREACH OF EITHER OR BOTH OF THE LIMITED WARRANTIES SET FORTH ABOVE IS, AT ZYXEL'S SOLE DISCRETION, REPAIR, REPLACEMENT OR REFUND OF THE ORIGINAL PURCHASE PRICE. THE TOTAL CUMULATIVE LIABILITY OF ZYXEL AND THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THESE LIMITED WARRANTIES IS LIMITED TO THE PURCHASE PRICE PAID BY THE CUSTOMER FOR THE PRODUCT COVERED BY THE LIMITED WARRANTIES. THE FOREGOING EXPRESS WRITTEN LIMITED WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THESE LIMITED WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.**

Applicable Law. These Limited Warranties shall be governed by the laws of the State of California regardless of where the product was purchased (United States, Canada, Central America, or South America), unless expressly prohibited by local law, and notwithstanding any conflicts of law provisions.

Claim Procedure. To obtain the service of these Limited Warranties, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the product be insured and trackable when shipped. For the products under warranty, warranty service is provided by ZyXEL service center, free of charge, including the cost of parts and labor. The repaired or replacement product will be shipped to the corresponding return address with the shipping charges prepaid by ZyXEL (US and Canada only). Any returned products without proof of purchase or those with an outdated warranty will not be repaired or replaced until the customer pays to ZyXEL the repair or replacement cost as determined by ZyXEL, including the cost of shipping, parts and labor. ZyXEL is not responsible for any costs rendered outside of ZyXEL service center /or for any damage to or loss of products in transit.

**ZyXEL shall not be liable for editorial errors or omissions contained herein. The information in this document is subject to change without notice.**

ZyXEL Limited Warranty for Next-Generation Security Appliances  
Applicable products: USG 40(W)/60(W)/110/210/310/1100/1900 series and ZyWALL 110/310/1100 series security appliances that are purchased directly from ZyXEL Communications, Inc. ("ZyXEL" or "ZyXEL USA"), its Authorized Distributors or its Authorized Resellers.

ZyXEL Limited Warranty for Hardware. ZyXEL warrants to the original end user (purchaser) that the hardware portion of its product is free from any defects in materials or workmanship under normal use for a period of one year from the date of purchase. During the warranty period, and upon proof of purchase, if the product fails due to faulty workmanship and/or materials, ZyXEL will, at its sole discretion, repair or replace the defective product or components. However, when repair or replacement is not practical, ZyXEL may, at its sole discretion, elect to refund the original purchase price of the defective product. Any replacement may consist of a new or re-manufactured functionally equivalent product of equal value, and will be made solely at the discretion of ZyXEL. Repaired or replaced hardware is warranted only for the remainder of the original warranty period or 60 days from the date of replacement, whichever is longer, and is subject to the same exclusions and limitations as the original product. Unless expressly stated otherwise within this document, the purchaser is responsible for all shipping, labor, installation,

and other costs associated with the repair and/or replacement. All hardware or part thereof that is replaced by ZyXEL, or for which the purchase price is refunded, shall become the property of ZyXEL upon replacement or refund.

ZyXEL Limited Warranty for Software. For a period of thirty (90) days from the date of purchase, ZyXEL warrants to the original end user (purchaser) that: a) the software substantially conforms to functional specifications for the software, as set forth in the User's Guide, if the software is properly installed on the correct hardware and used as contemplated in the User's Guide, and b) the media on which the software is furnished will be free of defects in materials and workmanship under normal use. ZyXEL does not warrant that the software will be error free or that it will operate without interruptions. During the warranty period, and upon proof of purchase, if the software product fails to perform as specified, ZyXEL will, at its sole discretion, replace the defective software product with software that substantially conforms to ZyXEL's functional specifications for the software. If ZyXEL, in its sole discretion, determines that replacement is not practicable, ZyXEL will, upon return of the defective software, refund that portion of the actual purchase price attributable to the software. Replaced software is warranted only for the remainder of the original warranty period or 30 days from the date of replacement, whichever is longer, and is subject to the same exclusions, limitations, and licensing agreement as the original software. Upon refund of the purchase price, any license for the software automatically terminates. Unless expressly stated otherwise within this document, the purchaser is responsible for all shipping, labor, installation, and other costs associated with the replacement.

Warranty extension plans\* are available for the customers who need longer warranty coverage and advance RMA replacement services. Please visit <http://zyxel.us/usgservices> for detail.

For warranty related issues for unregistered products or products which are not covered under an active support plan, please contact our customer service hotline: 800-245-9299 or [warranty@zyxel.com](mailto:warranty@zyxel.com). Please note that the Customer Service hotline is for warranty or customer service related issues. This phone line or email address is not intended to provide technical support.

\*Warranty extension plans must be purchased and activated before the base warranty expires. Duration of the extended warranty coverage starts from the date the base warranty expired.

Non-Applicability of Warranties. The Limited Warranties provided hereunder for hardware and software portions of ZyXEL's products will not be applied to and does not cover any refurbished product and any product purchased through inventory clearance or liquidation sale or other sales in which ZyXEL, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold "as-is" without any warranty whatsoever including, without limitation, the Limited Warranties as described herein, notwithstanding anything stated herein to the contrary.

What Is Not Covered. The foregoing Limited Warranties do not cover: Products, if in ZyXEL's judgment, that have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation or repair, lack of reasonable care, repair, service, or use in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; operational adjustments covered in the operating manual for the product, and normal maintenance; damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; any hardware, software, firmware or other products or services provided by anyone other than ZyXEL; products that have been purchased from inventory clearance or liquidation sales or other sales in which ZyXEL, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. While necessary maintenance or repairs on your product can be performed by any company, we recommend that you use only an Authorized ZyXEL Service Center. Improper or incorrectly performed maintenance or repair voids the foregoing Limited Warranties.

**DISCLAIMER OF WARRANTY. EXCEPT FOR THE LIMITED WARRANTIES SPECIFIED HEREIN, ALL EXPRESS, IMPLIED, OR STATUTORY CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY, NON-INTERFERENCE, ACCURACY OF INFORMATIONAL CONTENT, OR RESULTING FROM A COURSE OF DEALING, LAW, CUSTOM, USAGE, OR TRADE PRACTICE, ARE HEREBY EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW AND ARE EXPRESSLY DISCLAIMED BY ZYXEL, ITS SUPPLIERS AND LICENSORS (IF ANY). TO THE EXTENT THAT ANY OF THE SAME CANNOT BE EXCLUDED, SUCH IMPLIED CONDITION, REPRESENTATION AND/OR WARRANTY IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD REFERRED TO IN THE APPLICABLE "LIMITED WARRANTY" SECTION ABOVE. BECAUSE SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, THE ABOVE LIMITATION MAY NOT APPLY IN SUCH STATES. THIS WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS, AND CUSTOMER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION. THIS**

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Claim Procedure. To obtain the service of these Limited Warranties, contact ZyXEL's Service Center for your Return Material Authorization number (RMA). Products must be returned Postage Prepaid. It is recommended that the product be insured and trackable when shipped. For products under warranty, warranty service is provided by ZyXEL service center, free of charge, including the cost of parts and labor. The repaired or replacement product will be shipped to the corresponding return address with the shipping charges prepaid by ZyXEL (US and Canada only). Any returned products without proof of purchase or those with an outdated warranty will not be repaired or replaced until the customer pays to ZyXEL the repair or replacement cost as determined by ZyXEL, including the cost of shipping, parts and labor. ZyXEL is not responsible for any costs rendered outside of ZyXEL service center /or for any damage to or loss of products in transit.

**ZyXEL shall not be liable for editorial errors or omissions contained herein. The information in this document is subject to change without notice.**



**Preconditions:**

Applicable products: The applicable products mean the following managed switches and fiber transceivers from ZyXEL Communications, Inc. ("ZyXEL" or "ZyXEL USA") that are purchased directly from ZyXEL USA, its Authorized Distributors or its Authorized Resellers after July 1, 2010 ("Product" or "Products"):

ES1552	ES1528		
GS1500	GS1524	GS1548	
GS1910-24	GS1910-24HP	GS1910-48	
GS1910-48HP	XGS1910-24	XGS1910-48	
ES2024A	ES2024PWR	ES2108	
ES2108-G	ES2108DC	ES2108PWR	MES2110
GS2200-8	GS2200-8HP		
GS2200-24	GS2200-24P	GS2200-48	
ES315F	ES3124	ES3124F	
ES3124FDC	ES3124PWR	ES3148	
ES3500-8PD	ES3500-24	ES3500-24HP	
GS3700-24	GS3700-24HP	GS3700-48	GS3700-48HP
XGS3700-24	XGS3700-24HP	XGS3700-48	XGS3700-48HP
MES3728	MGS3712		
XS3900			
GS4012F	GS4012FDC	GS4024	
XGS-4526	XGS-4528F	XGS4700-48F	XGS-4728F
SFP-SX	SFP-LX-10	SFP-LHX1310-40	SFP-BX1490-10
SFP-BX1310-10	SFP-ZX-80	SFP10G-SR	SFP10G-LR
XFP10G-SR	XFP10G-LR	XFP10G-ER	

**Non-Qualifying Products:**

Any Product purchased outside of North America or Product exported, stored, or installed outside of North America is not covered by this Limited Lifetime Warranty. Nor is any Product intended to be sold with limited or no warranty based on a special pricing agreement covered by this Limited Lifetime Warranty. Furthermore, this Limited Lifetime Warranty does not cover any refurbished Product or Product sold "AS-IS" for the inventory clearance or liquidation and for these Products. ZyXEL, the sellers or liquidators expressly disclaim any warranty obligation whatsoever including, without limitation, this Limited Lifetime Warranty, notwithstanding anything stated herein to the contrary.

**Hardware Warranty:**

ZyXEL warrants the Hardware of the applicable Products named above, shall be free from defects in materials and workmanship and will conform to applicable specifications under normal use and service. If any covered item fails to conform to the foregoing warranty, ZyXEL, at its sole option, will, as the sole and exclusive remedy, repair or replace the item at ZyXEL's expense within a commercially reasonable time following the Customer's return of the defective item. ZyXEL may, at its own discretion, repair or replace any product not operating as warranted with the same or functionally equivalent or better product, during the applicable warranty term. Except as otherwise stated herein, warranty coverage period for the Hardware of applicable Product remains in effect as long as the original end user who is the Customer owns the Product. In the event of Product discontinuance, the ZyXEL Limited Lifetime Warranty for the Hardware of the qualifying and applicable Product is limited to five (5) years from the announcement of said Product discontinuance. This Limited Lifetime Warranty is granted to the original end user purchaser who is the Customer of the qualifying and applicable Product and is not transferable. Any such transfer shall void the limited lifetime warranty.

**Software Warranty:**

ZyXEL warrants to Customer that for a period of ninety (90) days from the date of Customer's original purchase, ZyXEL Software embedded in the applicable Products, will, if operated as indicated in the user guide, substantially conform to the functionality described in the user guide, and that the media containing the ZyXEL software, if properly installed and operated in conformance with the user guide, shall be free from defects in material and workmanship. The sole and exclusive remedy of the Customer and the entire liability of ZyXEL under this Limited Lifetime Warranty shall be the replacement of the media containing the Software within the 90-day period from the date of original purchase from ZyXEL USA or its Authorized Distributor or its Authorized Reseller. Except as otherwise agreed by ZyXEL in writing, the replacement Software is provided only to the original licensee, and is subject to the remaining time period of the original 90-day warranty period and the same limitations and exclusions of the license granted by ZyXEL for the Software.

**Restrictions:**

The Limited Lifetime Warranty does not extend to any ZyXEL Products which have been subject to unusual physical or electrical stress, misuse, neglect, accident, alteration, modification, act of nature, improper application or installation, lack of reasonable care, damage that occurs in shipment, nor shall it extend to material which has been altered or repaired outside the ZyXEL authorized service center.

ZyXEL does not warrant that any embedded Software in the applicable Products is free from errors. This warranty is in lieu of all other warranties expressed or implied.

**Return Procedures:**

Customers must contact ZyXEL for an RMA (Return Material Authorization) number prior to returning any defective applicable Product to ZyXEL. Proof of purchase is required. ZyXEL customers are responsible for shipping charges prepaid by customers, the defective unit of the Product to ZyXEL and the returned Product should be properly insured and shipped to ZyXEL Communications, Inc. at 1130 North Miller St., Anaheim, CA 92806, with the RMA number clearly marked on the outside of the package. Do not include any manuals or accessories in the shipping package. ZyXEL will not ship back any accessories. Please use a verifiable delivery carrier and obtain a tracking/delivery confirmation number (i.e. FedEx, UPS, DHL, Airborne, US Priority Mail, etc.) ZyXEL will not be responsible for any packages that are lost in transit to ZyXEL or do not have a carrier's confirmation of delivery. The repaired or replacement Product will be shipped to you with shipping charges prepaid by ZyXEL (US and Canada only.) Any Product returned to ZyXEL without a valid RMA number on the outside of the package will be returned to customer at customer's expense. For warranty claims, please call technical support at (800)255-4101, option 5.

**Disclaimer**

EXCEPT FOR THE EXPRESS WARRANTIES AND CONDITIONS SET FORTH ABOVE, ZyXEL MAKES NO OTHER WARRANTIES OR CONDITIONS RELATING TO THE PRODUCTS PROVIDED, EXPRESS, IMPLIED OR STATUTORY, AND EXPRESSLY DISCLAIMS ANY WARRANTY OF ANY KIND WHATSOEVER, INCLUDING, WITHOUT LIMITATION, MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE, ACCURACY OF INFORMATION, OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS. IN NO EVENT WILL ZyXEL BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE DAMAGES OR EXEMPLARY DAMAGES OF ANY KIND (INCLUDING BUT NOT LIMITED TO ANY LOST REVENUES OR LOST DATA, LOSS OF USE OR INTERRUPTION OF BUSINESS, DOWNTIME, DAMAGE OR REPLACEMENT OF EQUIPMENT AND PROPERTY OR PROCUREMENT OF SUBSTITUTE GOODS), HOWEVER CAUSED, WHETHER ARISING IN CONTRACT, TORT, BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY, EVEN IF ZyXEL WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND WHETHER OR NOT ANY REMEDY PROVIDED SHOULD FAIL OF ITS ESSENTIAL PURPOSE. THE SOLE REMEDY FOR A BREACH OF THIS LIMITED LIFETIME WARRANTY IS REPAIR OR REPLACEMENT OF THE DEFECTIVE OR NONCONFORMING APPLICABLE PRODUCT. ZyXEL'S TOTAL MAXIMUM LIABILITY UNDER THIS LIMITED LIFETIME WARRANTY TO CUSTOMER AND ANY THIRD PARTY IN RELATION TO THE PRODUCT SHALL BE LIMITED TO THE AMOUNTS OF PURCHASE PRICE ACTUALLY PAID TO AND RECEIVED BY ZyXEL FOR SUCH PRODUCT COVERED UNDER THIS LIMITED LIFETIME WARRANTY. SOME STATES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED LIFETIME WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ZyXEL RESERVES THE RIGHT TO CHANGE OR REVISE THIS PUBLICATION WITHOUT NOTICE.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.