

Ninety7 has a 30-Day Money Back Guarantee and a 1 year limited warranty for manufacturing defects on any products purchased at an authorized reseller*.

What you need to return your product:

- All customer's must fill out the following [RMA \(Return Material Authorization\) form](#) and submit this to support@ninety7life.com.
- Once our support staff has received and reviewed the form, upon acceptance, you will get an RMA# and address to return your product.
- Customer is responsible for return shipping costs**.
- For 30 day warranty, upon approval, Credit will be issued approximately 2 weeks after receipt of your return.
- Product must be returned in good condition for money back guarantee.
- For limited 1 year warranty, upon approval, Ninety7 reserves the right to fix or replace your product.

*Ninety7 will only support returns from our web store with proof of purchase and the correct forms returned.

**If return is due to manufacturing defect, Ninety7 will reimburse shipping costs for return.

General Inquiries

support@ninety7life.com

Sales

support@ninety7life.com

Media

alex@typeamarketing.com

<https://ninety7life.com/pages/contact>



RMA Request

Order No.	Customer name
Date: [Date]	Address
Email:	City, ST ZIP Code
	Purchase Date: [Date]
Reason For Return	
	Make
Date time [Date time]	Model
Serial No* (mandatory)	Notes
Comments	
*Serial number is located on the housing behind the cables where you connect the Dot to your Vaux. This number is mandatory and must be verified before a return is authorized.	
Return shipping is the responsibility of the customer	
Allow approximately 2 weeks from receipt of return unit for Ninety7 to process credit.	
Once approved, Ninety7 Support will send you a RMA#, please include that with your shipment	
Any questions – contact us at support@ninety7life.com	

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.