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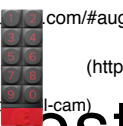
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Doorbell Cam - Troubleshooting Power and Doorbell Compatibility

August Doorbell Cam supports 16-24v wired doorbells.

If you are experiencing power-related issues with your Doorbell Cam, check the following:

- Make sure it is mounted correctly and connected to power. (If the unit is successfully wired and powered, your doorbell chime should ring when you press the front button of the Doorbell Cam; you should also see the bell-shaped LED light up when powered on).
- Make sure your doorbell has a compatible voltage. Check the "Power and Battery" settings screen of the August app to see what level of voltage is being delivered to your Doorbell Cam, or use a voltmeter.

More information on Doorbell Cam can be found [here](http://support.august.com/customer/portal/articles/2164772-doorbell-cam-faq?b_id=10920) (http://support.august.com/customer/portal/articles/2164772-doorbell-cam-faq?b_id=10920).

Installation

August Smart Lock Installation Guides (/customer/en/portal/articles/2156654-august-smart-lock-installation-guides)

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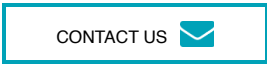
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