

# Warranty

## Obtaining Warranty Service

In the event of a malfunction or failure of your Blueair air purifier, please contact your local dealer or Blueair directly for further assistance. You can reach our Customer Experience Department by phone Monday-Thursday from 8am-6pm and Fridays from 8am-5pm CST at: +1 (888) 258-3247 or by email at: [info@blueair.com](mailto:info@blueair.com).

Your limited warranty remains in effect only if your Blueair air purifier:

- Is operated in accordance with the instructions provided.
- Has had its filter changed with genuine Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual.
- Is connected to a proper power supply (see voltage label on machine).
- Shows no evidence of tampering, mishandling, neglect, accidental damage, modification, and/or repair done by anyone other than authorized Blueair service personnel. Modifications or alterations made to the voltage of unit will void the warranty.
- Your warranty registration has been completed online or through the mail.
- Has not left the continental US or Canada. Once a unit has left the country, the warranty is void.
- Warranties are non-transferable.

## Blueair Air Purifiers

Blueair warrants that your Blueair air purifier will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with genuine Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. Within one (1) year from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. If defect exists in a unit registered for extended warranty within five (5) years from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges. Beyond one (1) year from the date of purchase without unit registration, if a defect exists, repair services are available and customer will be responsible for shipping charges. The Limited Warranty covers normal use only and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

To extend the Limited Warranty from one year to five (5) years, simply complete the [Product Registration form](#), within (60) days of purchase or register through the Blueair Friend mobile app.

## Blue by Blueair Air Purifiers

Blueair warrants that your Blue by Blueair purifier will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with genuine Blue by Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blue by Blueair User Manual. Within one (1) year from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. If defect exists in a Blue product registered for extended warranty within two (2) years from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges. Beyond one (1) year from the date of purchase without unit registration, if defect exists, Blueair has repair services available and customer will be responsible for shipping charges. The Limited Warranty covers normal use only and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

To extend the Limited Warranty from one (1) year to two (2) years, simply complete the [Product Registration form](#), within (60) days of purchase or register through the Blueair Friend mobile app.

### **Blueair Refurbished Air Purifiers**

Blueair warrants that your Blueair refurbished air purifier will be free from major defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with genuine Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. With proof of purchase within one (1) year from the date of purchase, if a defect exists, Blueair will exchange the product with a product which has been manufactured from serviceable used parts and is at least functionally equivalent to the original refurbished product at no charge and will cover any shipping charges. If defect exists in a refurbished unit registered for extended warranty within five (5) years from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges. Beyond one (1) year from the date of purchase without unit registration, if defect exists, Blueair has repair services available and customer will be responsible for shipping charges. The Limited Warranty covers normal use only and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

To extend the Limited Warranty from one year to five (5) years, simply complete the [Product Registration form](#), within (60) days of purchase or register through the Blueair Friend mobile app.

### **Blueair Central Furnace Filter System Charger**

Blueair warrants that your Blueair Furnace Central Charger will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the furnace filters with genuine Blueair replacement filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. Within one (1) year

from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. The Limited Warranty covers normal use only and does not cover replacement filters. Blueair Limited Warranty is non-transferable.

### **Blueair Aware & Air Intelligence Module**

Blueair warrants that your Blueair Aware™ air quality sensor and Air Intelligence Module (AIM) will be free from defects in material or workmanship for (90) days from the date of purchase, provided that you have followed the instructions provided in the owner's manual in regards to user handling and cleaning. The warranty covers normal use in normal indoor environment. Within (90) days from the date of purchase (with valid proof of purchase), if a defect exists, Blueair will exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product at no charge and will cover any shipping charges. If defect exists in a unit registered for extended warranty within one (1) year from the date of purchase (with valid proof of purchase), Blueair will exchange the product with a refurbished product that is functionally equivalent to the original product at no charge and will cover any shipping charges.

To extend the Limited Warranty from (90) days to (1) year, simply complete the [Product Registration form](#), within (60) days of purchase or register through the Blueair Friend mobile app.

### **Blueair Particle & SmokeStop Filters**

Blueair warrants that your Blueair Particle and Smokestop filters will be free from defects in material or workmanship for (30) days from the date of purchase provided that you have used the filters according to the manufacturer recommended filter replacement schedule listed in the Blueair User Manual. Within the first (30) days Blueair will replace a defective filter at no charge to you and cover any shipping charges. The Limited Warranty covers normal use only. Blueair Limited Warranty is non-transferable.

### **Limitation or liability and remedies**

This Limited Warranty is provided by Blueair AB. BLUEAIR DISCLAIMS ANY EXPRESS WARRANTY NOT PROVIDED HEREIN AND ANY IMPLIED WARRANTY, GUARANTEE OR REPRESENTATIONS AS TO THE SUITABILITY FOR ANY PARTICULAR PURPOSE, PERFORMANCE, QUALITY AND ABSENCE OF HIDDEN DEFECTS, AND ANY REMEDY FOR BREACH OF CONTRACT, WHICH BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION, OPERATION OF LAW, CUSTOM OF TRADE OR COURSE OF DEALING, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS PROVIDED IN THIS AGREEMENT, BLUEAIR FURTHER DISCLAIMS ANY RESPONSIBILITY FOR LOSSES, EXPENSES, INCONVENIENCES, SPECIAL, INDIRECT, SECONDARY OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE

## OF THE PRODUCTS.

This Limited Warranty gives you specific legal rights. Warranty provisions may vary from country to country. For details, please refer to the detailed warranty conditions provided by the Blueair distributor in your country of purchase.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.