

Lifetime Warranty Against Squirrel Damage



Droll Yankees Lifetime Warranty Against Squirrel Damage

Droll Yankees will replace any defective part*, free of charge, for as long as you own your Droll Yankees feeder. If your feeder is badly damaged by squirrels, to the extent that the effectiveness of the feeder is compromised, Droll Yankees will, at its option, either repair, replace or send replacement parts, free of charge. This warranty does not extend to damage through improper use, improper cleaning, weather, neglect, abuse, modification, disassembly, or falls. **Raccoon and bear damage coverage is not covered. Feeders must be removed until the pests depart.**

Droll Yankees' Bird Lovers and American Bird lines of feeders are protected by warranty against defects only (damage not included).

**A defective part is defined as a defect or flaw that inhibits the correct use of the product. Normal wear and tear of a product is not covered under the defective parts clause in the Droll Yankees Lifetime Warranty. Replacement parts are available for a nominal fee – call (800) 352-9164 or email drollbird@drollyankees.com.*

Yankee Family Lifetime Warranty:

The body of any Yankee Family squirrel-proof feeder (YF, YCPW-180, YCPT-360, YCPD-90), comprised of the tube, bail wire, bail rod, cap, feed ports, cone and silo assembly, and the base, is covered by Droll Yankees Lifetime Warranty against squirrel damage, shown above.

Yankee Family Limited Warranty:

The Yankee Flipper (YF) Power Stick, and the AC/DC Adapter, **are warranted to be free from defects in materials and workmanship for a period of one year from date of purchase.** In

the event of a manufacturing defect, Droll Yankees will repair or replace, at the company's option, the Power Stick, AC/DC Adapter, or relevant collapsible perch parts free of charge. This Limited Warranty does not cover the following: failure due to improper use, improper cleaning, weather, neglect, abuse, modification, disassembly, or falls. *This Limited Warranty applies only to the original purchaser possessing a valid sales receipt.*

Except as set forth above, no other express or implied warranty of any kind or nature are given by Droll Yankees in connection with the purchase or use of a Yankee Family feeder. In no event shall Droll Yankees be liable for special, incidental or consequential damages arising from the ownership or use of any Yankee Family feeder.

Please contact drollbird@drollyankees.com regarding:

- Returns – **In order to process a return, you will need to contact us for a Return of Goods Authorization Number.***
- Repairs*
- Warranty Questions
- Troubleshooting

***Note: Feeders MUST be thoroughly cleaned prior to mailing back to us for returns or repairs!** For cleaning instructions, [see our FAQ page](#).

Hours of Operation: Monday - Friday 8:30 - 5:00 EST. Droll Yankees Inc. 55 Lathrop Road Ext. Plainfield, CT 06374

Tel: 860-779-8980 or 800-352-9164 **Fax:** 860-564-8031 **Email:** drollbird@drollyankees.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.