Quick Start

Plan your Silk'n Flash&Go™ hair removal for best results!
Treatments 1-4 – plan two weeks apart
Treatments 5-7 – plan four weeks apart
Treatments 8+ – treat as needed, until desired results are achieved.

Set up Silk’n Flash&Go™!
1. Remove Silk’n Flash&Go™ HAIR REMOVAL UNIT and other components from box.
2. Verify that the DISPOSABLE LAMP CARTRIDGE is inserted properly at the tip of the device.
3. Plug the ADAPTOR cord into the Silk’n Flash&Go™ HAIR REMOVAL UNIT socket.
4. Plug the ADAPTOR into an electrical outlet. The STAND BY INDICATOR LIGHT will turn on.
   Your Silk’n Flash&Go™ is now ready to start.

Treat with Silk’n Flash&Go™ safely and properly!
5. Choose areas to treat that have not had recent exposure to the sun.
6. The skin of the treatment areas should be shaved, clean, dry and free of any powders, antiperspirants
   or deodorants. Do not wax, pluck or tweeze the hair out.
   Shaving is an important step to get the results you want!
7. Press the ON/STBY SWITCH. The POWER ON INDICATOR LIGHT (orange) will turn on and
   a fan sound (similar to the sound of a hairdryer) will start.
8. Approximately 3.5 seconds after pressing the ON/STBY SWITCH, the READY INDICATOR LIGHT
   (green) will turn on. The device is then ready for you to trigger the first pulse at the lowest
   energy level.
9. If this is your first treatment - Choose the energy level. Flash&Go offers 5 levels of energy from
   1 (the lowest) to 5 (the highest). To choose the right energy level for your first treatment, test each
   treatment area separately:

Skin Test
- Place the TREATMENT SURFACE on the skin and press the trigger to deliver one pulse.
- If you did not experience abnormal discomfort press the + button once and deliver one pulse on a
  different spot at energy level 2.
- Continue testing at increased energy levels until you have reached the highest level that you feel
  comfortable with. If within one hour you experience no adverse effects, you can start your full
  treatment at that energy level.
- Repeat this test for each body part you intend to treat.
10. Set the energy level. If the energy level should be higher than the lowest, press the ENERGY LEVEL SETTING BUTTONS using the “-“ or “+” to respectively decrease or increase the energy level, until the desired energy level is set and represented by 3 energy level indicator lights (For details see “Energy Level” chapter inside this user manual).

11. Apply the TREATMENT SURFACE to the skin, making sure the skin is spread evenly and smoothly. As soon as the TREATMENT SURFACE is in full contact with the skin, the READY INDICATOR LIGHT will start blinking.

12. Press the PULSE BUTTON. The device will first determine the color of your skin. If the color of the skin is light enough for safe application, the device will flash a pulse of light onto your skin, and the READY INDICATOR LIGHT will turn off. You will see a bright flash of light and simultaneously hear a subtle pop sound, which is a normal noise for the device. You will feel a mild sensation of warmth and tingling. Silk’n Flash&Go™ will immediately recharge for the next pulse. After 3.5 seconds the READY INDICATOR LIGHT will turn on again.

13. Remove the TREATMENT SURFACE from the treated area of skin.

14. Move the TREATMENT SURFACE to another area of skin. Use the pressure marks the device just made on your skin to guide you for proper positioning of the next pulse, avoiding both gaps and overlaps between pulses.

15. Repeat the process until the entire treatment area is covered.

Try to avoid overlapping pulses!

Warning: Do not treat the same area of skin more than once per hair removal session! Treating the same area of skin more than once per session increases the likelihood of adverse effects.

If your skin blisters or burns, STOP USE IMMEDIATELY!
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Before using Silk’n Flash&Go™ for the first time, please read this User Manual in its entirety. Pay particular attention to sections on device use procedures, device operation, and after-use procedures. We recommend you re-familiarize yourself with this User Manual before each use of Silk’n Flash&Go™. Silk’n Flash&Go™ is a powerful electrical device. As such, it should be used with special attention to safety. Please read all warnings and safety precautions before use, and strictly follow them when using Silk’n Flash&Go™.

## I. Before You Start

Silk’n Flash&Go™ is a light-based device for hair removal with permanent results designed for home-use.

### 1.1. Silk’n Flash&Go™ device description

Your Silk’n Flash&Go™ consists of a HAIR REMOVAL UNIT with a CONTROL PANEL and a DISPOSABLE LAMP CARTRIDGE. On the Silk’n Flash&Go™ HAIR REMOVAL UNIT HANDLE you can find the PULSE BUTTON. The DISPOSABLE LAMP CARTRIDGE is located at the tip of the HAIR REMOVAL UNIT.

1. Hair Removal unit
2. Control panel
3. Pulse button
4. Disposable Lamp Cartridge
5. Skin Color Sensor
6. Treatment Surface
7. Control Panel
8. On/Stby switch
9. Stand By Indicator Light
10. Power On Indicator Light
11. Energy Level Setting Buttons
12. Energy Level Indicator Lights
13. Replace Cartridge Indicator Light
14. System Warning Indicator Light
15. Skin Tone Warning Indicator Light
16. Ready Indicator Light
1.2. Package contents
Upon opening the Silk’n Flash&Go™ package, you will find the following parts:
- Silk’n Flash&Go™ Hair Removal Unit
- A wall mount adaptor
- This User’s Manual
- An Instructional DVD

1.3. The Disposable Lamp Cartridge
The Silk’n Flash&Go™ all-purpose DISPOSABLE LAMP CARTRIDGE can fire a limited and pre-set number of light pulses (regardless of the energy level of these pulses).
A complete series of full-body treatments typically require 7,000-10,000 light pulses.
In addition to the regular all-purpose DISPOSABLE LAMP CARTRIDGE, a Precision lamp cartridge for small and hard to reach areas is also available.
The type of DISPOSABLE LAMP CARTRIDGES included with your system, and the number of light pulses in them, is specified on the package of your Silk’n Flash&Go™.

2. Silk’n Flash&Go™ Intended Use
Flash&Go is also intended to effect long term, or permanent results. Hair removal permanent results are defined as a long-term stable reduction in the number of hairs re-growing after a treatment regime.

Silk’n Flash&Go™ may be used to remove unwanted body hair.
Ideal body areas for Silk’n Flash&Go™ use include the underarms, bikini line, arms, legs, back shoulders and chest.

3. Safety with Silk’n Flash&Go™

With Silk’n Flash&Go™ Safety Comes First.
- HPL™ technology in Silk’n Flash&Go™ - Superior safety with lower energy level
  Home Pulsed Light™ technology is able to achieve long-term hair removal results at a fraction of the energy level used in other light-based hair removal equipment. The low energy used in Silk’n Flash&Go™ reduces its potential to cause harm or complications, and contributes to your overall safety.
- Silk’n Flash&Go™ protects your skin
  Light based hair removal is not suitable for naturally darker skin tones or tanned skin. Silk’n Flash&Go™
comes with a built-in SKIN COLOR SENSOR that is designed to measure the complexion of the applied surface and enable application only on suitable skin complexions. This unique safety feature will not let you treat where your skin is too dark or too tanned.

Furthermore, the 1.3X3 cm² Treatment Surface through which pulses of light are delivered is recessed inside the LAMP CARTRIDGE. This enables Silk’n Flash&Go™ to protect your skin by avoiding direct contact between the TREATMENT SURFACE and the skin.

- **Silk’n Flash&Go™ protects your eyes**
  Silk’n Flash&Go™ has a built-in safety feature for eye protection. It has been designed so that a light pulse can not be emitted when the TREATMENT SURFACE is facing open air. The safety switch enables treatment only when the TREATMENT SURFACE is in contact with the tissue.

### 4. Contraindications

**Important Safety Information – Read Before Use!**

Silk’n Flash&Go™ is not designed for everyone. Please read and consider the information in the following section before use. For further information and personalized advice you may also visit www.silkn.com or your local Silk’n™ domain. If you are unsure if Silk’n Flash&Go™ is safe for you to use, please ask your doctor or dermatologist!

<table>
<thead>
<tr>
<th>Warning</th>
<th>Possible results</th>
<th>Safety Tip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not use Silk’n Flash&amp;Go on naturally dark skin complexion.</td>
<td>Treating dark skin with Silk’n Flash&amp;Go can result in adverse effects such as redness and skin discomfort</td>
<td>A unique SKIN COLOR SENSOR is embedded in Silk’n Flash&amp;Go™ to measure the treated skin complexion at the beginning of each session and occasionally during the session. The SKIN COLOR SENSOR ensures that pulses will only be emitted on suitable skin tones.</td>
</tr>
<tr>
<td>See color skin chart at the inner cover</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Not Safe!*
<table>
<thead>
<tr>
<th>Warning</th>
<th>Possible results</th>
<th>Safety Tip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not use Silk’n Flash&amp;Go on tanned skin or after recent sun exposure (including artificial tanning machines). Do not expose treated areas to the sun.</td>
<td>Treating with Silk’n Flash&amp;Go before or after any sun exposure can result in adverse effects such as redness and skin discomfort. Tanned skin particularly following sun exposure, contains large quantities of the pigment Melanin. All skin types and complexions, including those which don’t seem to tan quickly. The presence of large quantities of Melanin exposes the skin to higher risk when using any method of light based hair removal.</td>
<td>Avoid exposure to the sun for 4 weeks before your Silk’n Flash&amp;Go™ treatment! Sun exposure includes unprotected exposure to direct sunlight of over 15 minutes constantly, or unprotected exposure to diffused sunlight of over 1 hour constantly. To protect recently treated skin when exposed to sunlight, be sure to thoroughly apply sunscreen SPF 30 or higher, for 2 weeks after each hair removal session.</td>
</tr>
<tr>
<td>Never use Silk’n Flash&amp;Go around or near the eyes.</td>
<td>Although, Silk’n Flash&amp;Go™ can be used for the treatment of facial hair; extra caution should be used on the face to avoid the eyes.</td>
<td>Silk’n Flash&amp;Go™ has a built-in safety feature for eye protection. It has been designed so that a light pulse can not be emitted when the TREATMENT SURFACE is facing open air. The safety switch enables treatment only when the TREATMENT SURFACE is in contact with the tissue.</td>
</tr>
<tr>
<td>Do not treat on tattoos or permanent makeup, dark brown or black spots, (such as large freckles, birth marks, moles or warts), nipples, genitals or lips.</td>
<td>Do not treat on tattoos or permanent makeup, dark brown or black spots, (such as large freckles, birth marks, moles or warts), nipples, genitals or lips.</td>
<td>Cover area with material that will not absorb the light such as a white cloth or white medical tape.</td>
</tr>
<tr>
<td>Do not treat on active eczema, psoriasis, lesions, open wounds or infections (cold sores), abnormal skin conditions caused by systemic or metabolic diseases (diabetes for example)</td>
<td>Light based treatments can cause adverse reactions on already sensitive areas.</td>
<td>Wait for the effected area to heal before using Silk’n Flash&amp;Go™.</td>
</tr>
<tr>
<td>Warning</td>
<td>Possible results</td>
<td>Safety Tip</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>A treatment area that has a history of herpes outbreaks.</td>
<td>Light based treatments can cause adverse reactions on already sensitive areas.</td>
<td>Consult your physician to received preventative treatment before using Silk’n Flash&amp;Go™.</td>
</tr>
<tr>
<td>Do not treat with Silk’n Flash &amp; go if you are pregnant or nursing.</td>
<td>Hormonal changes during pregnancy could increase skin sensitivity and the risk of adverse effects.</td>
<td></td>
</tr>
<tr>
<td>Do not treat on areas where you may want hair to grow.</td>
<td>Results are permanent.</td>
<td>Wait for the effected area to heal before using Silk’n Flash&amp;Go™.</td>
</tr>
<tr>
<td>Keep Silk’n Flash&amp;Go away from water!</td>
<td>This may cause severe electrocution.</td>
<td>Do not use Silk’n Flash&amp;Go™: while bathing or if it becomes damp or wet. Unplug immediately if it has fallen into water.</td>
</tr>
<tr>
<td>Do not attempt to open or repair your Silk’n Flash&amp;Go™ device.</td>
<td>Opening Silk’n Flash&amp;Go™ may expose you to dangerous electrical components and to pulsed light energy, either of which may cause serious bodily damage and/or permanent eye injury. It may also damage your device and will void your warranty.</td>
<td>Please contact Silk’n™ Customer Service if you have a broken or damaged device in need of repair.</td>
</tr>
</tbody>
</table>
5. Do not use Silk’n Flash&Go™ if:

<table>
<thead>
<tr>
<th>If the DISPOSABLE LAMP CARTRIDGE is damaged, or if its TREATMENT SURFACE is cracked, chipped or missing.</th>
<th>Stop use immediately and contact Silk’n™ Customer Service.</th>
</tr>
</thead>
<tbody>
<tr>
<td>the attachments or accessories are not recommended by Home Skinovations Ltd.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
<tr>
<td>it has a damaged cord or plug. Keep the power cord away from heated surfaces.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
<tr>
<td>you see or smell smoke when it is in use.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
<tr>
<td>it is not working properly or if it appears damaged.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
<tr>
<td>its SKIN COLOR SENSOR is cracked, or broken.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
<tr>
<td>the outer shell is cracked or is coming apart.</td>
<td>Stop use immediately and contact Silk’n™ Customer Service.</td>
</tr>
</tbody>
</table>

6. Avoid using Silk’n Flash&Go™ if any of the following applies:

<p>| If you have a history of kelodial scar formation. | Consult with your physician prior to using the Silk’n Flash&amp;Go. |
| If you suffer from epilepsy. | |
| If you have a disease related to photosensitivity, such as porphyria, polymorphic light eruption, solar urticaria, lupus, etc. | |</p>
<table>
<thead>
<tr>
<th>Adverse Reaction</th>
<th>Degree of Risk</th>
</tr>
</thead>
</table>
| **Minor Skin Discomfort** –  
Although home pulsed light hair removal is generally very well-tolerated, most users do feel some mild discomfort during use, usually described as being a mild stinging sensation on the treated skin areas. The stinging sensation usually lasts during the time of the application itself or for a few minutes thereafter.  
Anything beyond this minor discomfort is abnormal and means that either you should not continue to use Silk’n Flash&Go™ because you are unable to tolerate the hair removal application, or that the energy level setting is too high. | Minor |
**Adverse Reaction**

<table>
<thead>
<tr>
<th>Adverse Reaction</th>
<th>Degree of Risk</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Skin Redness</strong> – Your skin may become red right after using Silk’n Flash&amp;Go™ or within 24 hours of using Silk’n Flash&amp;Go™. Redness generally clears up within 24 hours. See your doctor if redness does not go away within 2 to 3 days.</td>
<td>Minor</td>
</tr>
<tr>
<td><strong>Increased Sensitivity to Skin</strong> – The skin of the treated area is more sensitive so you may encounter dryness or flaking of the skin.</td>
<td>Minor</td>
</tr>
<tr>
<td><strong>Pigment Changes</strong> – Silk’n Flash&amp;Go™ targets the hair shaft, in particular the pigmented cells in the hair follicle and the hair follicle itself. Nevertheless there is risk of temporary hyperpigmentation (increased pigment or brown discoloration) or hypopigmentation (whitening) to the surrounding skin. This risk of changes in skin pigmentation is higher for people with darker skin tones. Usually discoloration or changes to skin pigment are temporary and permanent hyperpigmentation or hypopigmentation rarely occur.</td>
<td>Rare</td>
</tr>
<tr>
<td><strong>Excessive Redness and Swelling</strong> – In rare cases treated skin may become very red and swollen. This is more common in sensitive areas of the body. The redness and swelling should subside within 2 to 7 days and should be treated with frequent applications of ice. Gentle cleansing is OK, but one should avoid exposure to sun.</td>
<td>Rare</td>
</tr>
</tbody>
</table>

**Please note:** Hair removal by lasers or intense pulse light sources can cause increased hair growth in some individuals. Based upon currently available data, the highest risk groups for this response are females of Mediterranean, Middle Eastern and South Asian heritage treated on the face and neck.

**8. Long Term Hair Removal the Silk’n Flash&Go™ Way**

A typical full hair growth cycle may take 18-24 months. During this time multiple Flash&Go™ sessions may be required in order to achieve permanent results. The efficiency of hair removal varies from person to person according to body area, hair color, and how Silk’n Flash&Go™ is used.

**Typical Silk’n Flash&Go™ hair removal plan during a full hair growth cycle:**
- Treatments 1-4 – plan two weeks apart
- Treatments 5-7 – plan four weeks apart
- Treatments 8 + – treat as needed, until desired results are achieved.
<table>
<thead>
<tr>
<th>Fitzpatrick skin type</th>
<th>Hair Color</th>
<th>Light Fluence [J/cm²]</th>
<th>Anatomic area of the body</th>
<th>Average Number of Treatments</th>
<th>Effectiveness (% of hair removal/regrowth)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-VI</td>
<td>Light brown to brown</td>
<td>3-4.5</td>
<td>Lower or upper legs, Arms, Bikini Line, Axilla</td>
<td>Session 10-12, approx. four weeks apart.</td>
<td>60% Hair reduction, 50% Hair reduction, 60% Hair reduction, 55% Hair reduction</td>
</tr>
<tr>
<td>I-VI</td>
<td>Brown to black</td>
<td>3-4.5</td>
<td>Lower or upper legs, Arms, Bikini Line, Axilla</td>
<td>Session 8-10, approx. four weeks apart.</td>
<td>70% Hair reduction, 60% Hair reduction, 70% Hair reduction, 65% Hair reduction</td>
</tr>
</tbody>
</table>

1. Individual response depends on hair type as well as biological factors that may affect hair growth patterns. Some users may respond quicker or slower than the average number of treatments.
2. One cannot expect permanent results in a single or even double treatment sessions. The duration of the resting period for hair follicles also depends on the body area.

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**9. Get started!**

1. Remove Silk’n Flash&Go™ HAIR REMOVAL UNIT and other components from box.
2. Verify that the DISPOSABLE LAMP CARTRIDGE is inserted properly at the tip of the device and that it is not damaged.
3. Plug the ADAPTOR cord into the Silk’n Flash&Go™ HAIR REMOVAL UNIT socket.
4. Plug the ADAPTOR into an electrical outlet. The STAND BY INDICATOR LIGHT will turn on. Your Silk’n Flash&Go™ is now ready to start.

Choose areas to treat that have not had recent exposure to the sun.

5. The skin of the treatment areas should be shaved, clean, dry and free of any powders, antiperspirants or deodorants. Do not wax, pluck or tweeze the hair out. Shaving is an important step to get the results you want!
6. Press the ON/STBY SWITCH. The POWER ON INDICATOR LIGHT (orange) will turn on and a fan sound (similar to the sound of a hairdryer) will start.

7. Approximately 3.5 seconds after pressing the ON/STBY SWITCH, the READY INDICATOR LIGHT (green) will turn on. The device is then ready for you to trigger the first pulse at the lowest energy level.

8. If this is your first treatment - Choose the energy level. Flash&Go offers 5 levels of energy from 1 (the lowest) to 5 (the highest). To choose the right energy level for your first treatment, test each treatment area separately:

Skin test

- Place the TREATMENT SURFACE on the skin and press the trigger to deliver one pulse. If you did not experience abnormal discomfort press the + button once and deliver one pulse on a different spot at energy level 2.

- Continue testing at increased energy levels until you have reached the highest level that you feel comfortable with. If within one hour you experience no adverse effects, you can start your full treatment at that energy level.

- Repeat this test for each body part you intend to treat.

9. Set the energy level. If the energy level should be higher than the lowest, press the ENERGY LEVEL SETTING BUTTONS using the “-” or “+” to respectively decrease or increase the energy level, until the desired energy level is set and represented by 3 energy level indicator lights (For details see “Energy Level” chapter inside this user manual).

10. Apply the TREATMENT SURFACE to the skin, making sure the skin is spread evenly and smoothly. As soon as the TREATMENT SURFACE is in full contact with the skin, the READY INDICATOR LIGHT will start blinking.

11. Press the PULSE BUTTON. The device will first determine the color of your skin. If the color of the skin is light enough for safe application, the device will flash a pulse of light onto your skin, and the READY INDICATOR LIGHT will turn off.

   You will see a bright flash of light and simultaneously hear a subtle pop sound, which is a normal noise for the device. You will feel a mild sensation of warmth and tingling.

   Silk’n Flash&Go™ will immediately recharge for the next pulse.

   After 3.5 seconds the READY INDICATOR LIGHT will turn on again.

12. Remove the TREATMENT SURFACE from the treated area of skin.

13. Move the TREATMENT SURFACE to another area of skin. Use the pressure marks the device just made on your skin to guide you for proper positioning of the next pulse, avoiding both gaps and overlaps between pulses.
Skin coverage
Silk’n Flash&Go™ pulses should be administered in rows, starting at one end of each row and progressing sequentially towards the other end. This technique allows better control of skin coverage, and helps you avoid treating the same area more than once or overlapping skin areas. When applied to the skin, the Silk’n Flash&Go™ TREATMENT SURFACE is designed to create temporary pressure marks on the treated area. These visible marks can be used for proper positioning of the next pulse.

Try to avoid overlapping pulses!

Warning: Do not treat the same area of skin more than once per hair removal session!
Treating the same area of skin more than once per session increases the likelihood of adverse effects.

14. Repeat the process until the entire treatment area is covered.

If your skin blisters or burns, STOP USE IMMEDIATELY!

Energy Level
Energy level determines the intensity of the Silk’n Flash&Go™ light pulse delivered to your skin, from the lowest level (-) to the highest level (+). As energy level increases, so does hair removal results as well as the risk of possible side effects and complications. Flash&Go offers 5 levels of energy from 1 (the lowest) to 5 (the highest), represented by 3 energy level indicator lights:
Level 1 (lowest) - the left indicator light is steadily lit.
Level 2 - the left indicator light is steadily lit and the central indicator light is blinking.
Level 3 - both left and central indicator lights are steadily lit.
Level 4 - the left and central indicator lights are steadily lit and the right indicator light is blinking.
Level 5 (highest) - all 3 indicator lights are steadily lit.
Whenever Silk’n Flash&Go™ is turned on its energy level will automatically be reset to the lowest energy level. Only one ENERGY LEVEL Indicator Light will be on.
To set the energy level, press the Energy Level Setting Buttons using “-“ or “+” to respectively decrease or increase the energy level.

The Skin Color Sensor
Light-based hair removal on darker skin tones can result in adverse effects such as burns, blisters, and skin color changes (hyper- or hypo-pigmentation).
To prevent such misuse, a unique SKIN COLOR SENSOR in Silk’n Flash&Go™ measures the treated skin complexion at the beginning of each session and occasionally during the session. If the SKIN COLOR SENSOR detects a skin tone that is too dark for Silk’n Flash&Go™ application, the device will automatically stop emitting pulses.
If you see no light pulse and the Skin Tone Warning Indicator Light blinks, this is an indication that your skin tone, measured by the SKIN COLOR SENSOR, is too dark for safe application. Try using the device on a different body part or contact the Silk’n Flash&Go™ support.

Try to avoid overlapping pulses!
Do not treat the same area of skin more than once per hair removal session!

If your skin blisters or burns, STOP USE IMMEDIATELY!

9.1. What to Expect when treating with Silk’n Flash&Go™?
For many people, using Silk’n Flash&Go™ may be their first experience with a light-based device designed for home use. Silk’n Flash&Go™ is simple to use, and hair removal sessions go by quickly. During a Silk’n Flash&Go™ session it is normal to experience and feel:

- A Fan Noise – The cooling fan in Silk’n Flash&Go™ makes noise similar to a hairdryer. This is normal.
- A Pop Sound with Each Pulse – When a pulse of HPL™ light is activated, it is normal to hear a subtle pop sound simultaneously with the flash of light.
9.2. After treating with Silk’n Flash&Go™

- When Silk’n Flash&Go™ session has been completed turn Silk’n Flash&Go™ off by pressing the On/Stby Switch. All the lit indicators will turn off and the STBY INDICATOR LIGHT will turn on (Be sure to remember the last energy level setting you used, as it will not be restored when turning Silk’n Flash&Go™ on again.)
- Unplug the ADAPTATOR cord from the electrical outlet.
- After each hair removal session it is recommended that you clean your Silk’n Flash&Go™ device, especially the Treatment Surface (See: “Cleaning Silk’n Flash&Go™”).
- After cleaning, it is recommended to store your Silk’n Flash&Go™ device in its original box, and keep it away from water.

Skin care following hair removal session
Do not expose treated areas of skin to the sun. Be sure to carefully protect the treated skin with sunscreen, throughout the hair removal period and for at least 2 weeks following the last Silk’n Flash&Go™ session.
10. Maintenance of Silk’n Flash&Go™

10.1. Cleaning Silk’n Flash&Go™
After each hair removal session, it is recommended to clean your Silk’n Flash&Go™ device, and especially the Treatment Surface.

- Unplug Silk’n Flash&Go™ before cleaning.
- Use a dry, clean cloth and a specially formulated cleaner for electronic equipment to gently wipe Silk’n Flash&Go™ surface, and especially the Treatment Surface.
Never immerse Silk’n Flash&Go™ or any of its parts in water!

10.2. Replacing the Lamp Cartridge
The Silk’n Flash&Go™ DISPOSABLE LAMP CARTRIDGE can fire a pre-set and limited number of light pulses. Pulse intensity is determined only according to the energy level setting of the device. There is no decrease of energy during the usable lifetime of the LAMP CARTRIDGE.

When only 100 light pulses remain in the DISPOSABLE LAMP CARTRIDGE, the REPLACE CARTRIDGE INDICATOR LIGHT on the CONTROL PANEL will start blinking, indicating that the DISPOSABLE LAMP CARTRIDGE should soon be replaced.

As the number of light pulses in the DISPOSABLE LAMP CARTRIDGE further decreases, the REPLACE CARTRIDGE INDICATOR LIGHT blinking will grow faster.
Once all the pulses in a DISPOSABLE LAMP CARTRIDGE have been used, the REPLACE CARTRIDGE INDICATOR LIGHT will remain steadily on, indicating that further pulses cannot be emitted.
In order to continue the hair removal session, it will now be necessary to replace the DISPOSABLE LAMP CARTRIDGE.

Note: A DISPOSABLE LAMP CARTRIDGE should also be replaced if large spots appear inside it or if its TREATMENT SURFACE is broken.

To replace a DISPOSABLE LAMP CARTRIDGE:
1. Press the ON/STBY SWITCH to turn Silk’n Flash&Go™ to Stby mode.
2. Unplug the power adaptor from the electrical outlet.
3. Grasp the used DISPOSABLE LAMP CARTRIDGE on both sides, pull it out of the socket and discard with normal trash.
4. Unwrap a new DISPOSABLE LAMP CARTRIDGE.
5. Push the new DISPOSABLE LAMP CARTRIDGE gently into place.

Note! After replacing the disposable lamp cartridge with a new one, always set the energy to be one level lower than your normal setting. Raise the energy level back, only if you do not experience abnormal discomfort during or after the treatment.
### 11. Troubleshooting

#### 11.1. “My Silk’n Flash&Go™ does not start.”
- Make sure the POWER ADAPTOR is properly connected to the Flash&Go™ device.
- Make sure the POWER ADAPTOR is plugged into an electrical outlet on the wall.

#### 11.2. “A light pulse is not emitted when I press the Pulse Button.”
Make sure that the READY INDICATOR LIGHT is blinking to ensure you have good contact with the skin and that the TREATMENT SURFACE is evenly and firmly pressed to the skin. For your safety, the PULSE BUTTON will activate a pulse only if the TREATMENT SURFACE is firmly pressed against the skin.
- Check the SKIN TONE WARNING Indicator Light. If it blinks, this is an indication that your skin tone, measured by the SKIN COLOR SENSOR, is too dark for safe application. Try using the device on a different body part or contact the Silk’n™ support.
- Check the Replace CARTRIDGE INDICATOR LIGHT. If it is on, disconnect Silk’n Flash&Go™ and replace the DISPOSABLE LAMP CARTRIDGE.
- Make sure that the Ready Indicator is on.
  - If within 10 seconds the READY Indicator remains off turn Silk’n Flash&Go™ off and back on by pressing the ON/STBY SWITCH twice.
  - If the problem persists, contact your local Silk’n™ Customer Service Center.
- Check the SYSTEM WARNING INDICATOR LIGHT.
  - If the light is on turn Silk’n Flash&Go™ off and back on by pressing the ON/STBY SWITCH twice.
  - If the problem persists, contact your local Silk’n™ Customer Service Center.
  - If these problems persist, contact your local Silk’n™ Customer Service Center.

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Do not attempt to open or repair your Silk’n Flash&Go™ device. Only authorized Silk’n™ repair centers are permitted to perform repairs.

Opening Silk’n Flash&Go™ may expose you to dangerous electrical components and to pulsed light energy, either of which may cause serious bodily damage and/or permanent eye injury.
Trying to open Silk’n Flash&Go™ may also damage the device and will void your warranty.
Please contact Silk’n™ Customer Service if you have a broken or damaged device in need or repair.
12. Customer Service

For more information about Silk’n™ products please enter your local Silk’n™ website, www.silkn.eu or www.silkn.com. If your device is broken, damaged, in need of repair, or for any other user assistance, please contact your local Silk’n™ Customer Service:
For USA and Canada customers: 1-877-DO-SILKN / 1-877-367-4556, contact@silkn.com
For customers in other countries: info@silkn.com

13. Specifications

<table>
<thead>
<tr>
<th>Spec</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Specs, Spot Size</td>
<td>1.3cm x 3cm [4cm²]</td>
</tr>
<tr>
<td>Speed</td>
<td>1 pulse every 3.5 second: 1.7 cm²/sec</td>
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<tr>
<td>Technology</td>
<td>Home Pulsed Light™</td>
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<tr>
<td>Max Energy Level</td>
<td>Max 5J/cm²</td>
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<tr>
<td>Wavelength</td>
<td>475-1200nm</td>
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<tr>
<td>Charging Time/Power Source</td>
<td>Continuous operation</td>
</tr>
<tr>
<td>Electrical Requirements</td>
<td>100-240VAC, 2A</td>
</tr>
<tr>
<td>Time Needed to Treat Lower Legs</td>
<td>30 minutes</td>
</tr>
<tr>
<td>Operation and Safety</td>
<td>New Skin Color Sensor ensures use only on suitable skin complexions. Safety sensor tip enables maximum safety &amp; control. Easy to use.</td>
</tr>
<tr>
<td>Package Size</td>
<td>22cm x 22cm x 13cm</td>
</tr>
<tr>
<td>Temperature</td>
<td>Operating 10 to 40°C</td>
</tr>
<tr>
<td></td>
<td>Storage -40 to +70°C</td>
</tr>
<tr>
<td>Relative Humidity</td>
<td>Operating 30 to 75%rH</td>
</tr>
<tr>
<td></td>
<td>Storage 10 to 90%rH</td>
</tr>
<tr>
<td>Atmospheric pressure</td>
<td>Operating 700 to 1060hPa</td>
</tr>
<tr>
<td></td>
<td>Storage 500 to 1060hPa</td>
</tr>
</tbody>
</table>