



Warranty

The WAGAN Corp warranty is limited to products sold only in the United States. All products must be registered within (30) days of purchase to activate its warranty.

Register your product [here](#)! Be sure to keep the original receipt as it will be required when returning a product under the warranty.

Warranty Duration: This product is warranted to the original purchaser for a period of one (1) Year from the original purchase date, to be free of defects in material and workmanship. WAGAN Corporation disclaims any liability for consequential damages. In no event will WAGAN Corporation be responsible for any amount of damages beyond the amount paid for the product at retail. **Warranty Performance:** During the above one (1) Year warranty period, a product with a defect will be replaced with a comparable model when the product is returned to WAGAN Corporation with an original store receipt. The replacement product will be in warranty for the balance of the original one (1) Year warranty period.

To return a defective item, please contact WAGAN Corporation at (800) 231-5806 to obtain a Returned Merchandise Authorization number (RMA#), and return instructions. Each item returned will require a separate RMA#. After you have received the RMA# and the return instructions from WAGAN Corporation, please follow the instructions and send the item with PREPAID SHIPPING, along with all of the required documentation, a complete explanation of the problem, your name, address and daytime phone number. WAGAN Corporation will, at its option, replace or repair the defective part.

A Returned Merchandise Authorization number (RMA#) is REQUIRED when sending in any defective item. WAGAN Corporation is not responsible for any item(s) returned without an official Returned Merchandise Authorization number. The item(s) must be returned with prepaid shipping. WAGAN Corporation is not responsible for any shipping charges incurred in returning the item(s) back to the company for repair or replacement. This warranty is void if the product has been damaged by accident, in shipment, unreasonable use, misuse, neglect, improper service, commercial use, repairs by unauthorized personnel or other causes not arising out of defects in materials or workmanship. This warranty does not extend to any units which have been used in violation of written instructions furnished.

Warranty Disclaimers: This warranty is in lieu of all warranties expressed or implied and no

representative or person is authorized to assume any other liability in connection with the sale of our products. There shall be no claims for defects or failure of performance or product failure under any theory of tort, contract or commercial law including, but not limited to negligence, gross negligence, strict liability, breach of warranty and breach of contract.

Contact Us

Corporate Office

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Hours of Operation: Monday - Friday, 8am - 5pm PST (-8:00 GMT)