

Warranty Information

90-Day Limited Hardware Warranty

Obihai Technology provides a 90-day limited hardware warranty. Obihai warrants to customer that this product will conform to its published specifications and will be free from defects in material and workmanship at the time of delivery and for a period of 90-days thereafter. Without limiting the foregoing, this warranty does not cover any defect resulting from (a) any design or specification supplied by an entity other than Obihai, (b) non-observance of technical operating parameters (e.g. exceeding limiting values) or (c) misuse, abuse, using in abnormal conditions or alterations of any kind.

Replacement, Repair, Refund

After the acceptance of a Return Material Authorization (RMA) request, Obihai will attempt to refund, repair or replace the product. To request an RMA, please contact the party from whom you purchased the product.

OBiTalk Network - Do Not Use For Emergency Service Calls

Obihai Technology does not warrant the availability or quality of the OBiTalk network. Furthermore, Obihai Technology will not be liable to you or any third party for any costs or damages arising directly and or indirectly from the use of this product's hardware & software including without limits any damage, or for any loss whatsoever.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.