

We Value & Support Your Efforts

CONTACTING TECHNICAL SUPPORT

Tech Support
1-877-755-LOREX

Online:

Product Support is available 24/7 including product information, user manuals, quick start up guides and FAQ's at www.lorexcctv.com/support

By Email:

Technical Support (for technical/installation issues)
support@lorexcorp.com

Toll Free 1-877-755-6739

(Option 1 English, 2 French, 3 Spanish),

Tech Support Hours - Weekdays 8:00 am – 11:00 pm (EST)

Weekends Noon – 6:00 PM (EST)

Customer Support

Customer Service
1-888-42LOREX



Warranty

1 Year Parts / 1 Year Labor

To Contact Customer Support Dept. For Warranty:

- Dial 1-888-42 LOREX between 9 am – 5pm EST Weekdays
- Choose Language Option (1 English, 3 Spanish)
- After language selection, Choose Option #2
- Have Model # and Receipt Available for Representative