

[How-to: Awaken my suitcase:](#)

You will have to awaken your suitcase if you wish to connect to the Bluesmart app. To do this, press the black button behind the trolley handle (Bluetooth button). Both the top and front LED lights of your suitcase will flash, indicating that it is now ready to pair with your phone.



Quick tip: Your suitcase must be charged in order for it to pair with your phone. A low battery life on your suitcase may hinder the Bluetooth connectivity between the case and your phone.

[How-to: Use the Auto-Lock feature?](#)

Your app gives you control! You can choose to activate or deactivate auto-lock/unlock features.



Suitcase Settings

FRONT LIGHT



AUTOLOCK WHEN SEPARATED



AUTOUNLOCK WHEN NEARBY



DISTANCE ALERTS



REGISTER ANOTHER SUITCASE

FIRMWARE VERSION 2.0.1.1

Auto-lock feature

Your suitcase will automatically lock when you're outside of Bluetooth range. This feature is designed to give you peace of mind assuring you that your belongings are secure.

Auto-unlock feature

Your suitcase will automatically unlock when you are nearby. This feature is designed to make accessing your suitcase easier so that you don't have to pull out your phone when you want to unlock your suitcase.

[How-to: Reset my password](#)

In case you want to reset your password, you can do so directly from the login screen of the Bluesmart app

In order to comply with flight regulations, your suitcase must be set in Airplane Mode so that the built-in GPS does not interfere with the airplane's navigation and communication systems. Not to

worry! Thanks to your smart suitcase's built-in pressure sensors, Airplane Mode is automatically activated once the airplane takes off. Once you land, your suitcase will also automatically take itself off Airplane Mode so that you're ready to use all its functionalities upon your arrival to your destination.

Quick tip: You will not be able to locate your suitcase while it is in Airplane Mode.

[How-to: Force reset my suitcase](#)

You should force reset your Bluesmart suitcase as a last resort, and only if it's not responding. To force reset, follow these instructions while your suitcase is unplugged and not charging:

1. Turn suitcase power switch OFF (interior power switch).
2. Press and hold black button behind the trolley handle (Bluetooth button).
3. Turn suitcase power switch ON .
4. Hold the black button until you see a green light at the top LED, then release.

Quick tip: You will know that the force reset was successful if you see the top LED light turn on.

Can't find the reset switch?



[How-to: Transfer suitcase ownership](#)

You can give full access of your suitcase to another user, however, by doing so you are no longer the owner of the suitcase.

How to Transfer Ownership?

Email (support@bluesmart.com) following these instructions:

1. An email must be sent from the current owner of the suitcase.
2. In the email, include "Transfer ownership of my suitcase to email@domain.com", making sure the new email belongs to the person you intend to transfer ownership to.
3. You will receive a confirmation email once the ownership transfer has been successful.

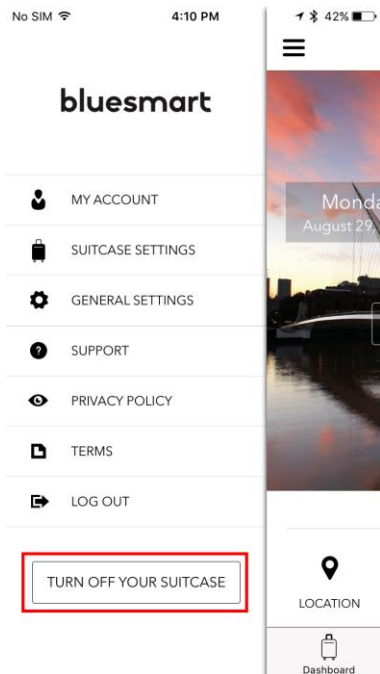
[How-to: Unlock my suitcase if I can't through the app](#)

No need to worry! Your Bluesmart suitcase comes with a unique key that you can use to unlock your suitcase if needed. Also the Bluesmart Travel Sentry® Approved Smart Lock is accepted by all TSA agencies.

Quick tip: The key can be found inside the exterior front pocket.

[How-to: Store my suitcase](#)

If you do not plan on using your suitcase any time soon and wish to store it away, we suggest turning off your suitcase through the Bluesmart app to extend battery life. You may do so by tapping on **TURN OFF YOUR SUITCASE** under the main menu.



Please note, by turning off your suitcase you will not be able to locate, lock or weigh it until it's awakened by pressing the Bluetooth button (the button located underneath the trolley handle).

Quick tip: Be sure to charge your suitcase overnight before any upcoming trip to guarantee a longer battery life.