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# Setup & Mounting

Mars  
18 hours ago - Updated

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## What's in the Box

Inside the Wyze Cam box, you will find a Wyze Cam, a [Quick Start Guide](#), a 6-foot long USB cable, a power adapter, a wall plate, and mounting tape.

Wyze Cam has a lower power requirement than Wyze Cam Pan, so the power cords and power adapters are not interchangeable. Also, the extension cable included with the Wyze Cam v1/v2 mounting kit is not compatible with the Wyze Cam Pan.

## Setup

*Note: Wyze Cams require a minimum of WPA network security, and cannot be set up on a network without a password. As such, the password field within the Wyze app has to be filled in for the 'Next' button to become active.*

1. Remove packaging from the camera and remove the camera from the plastic wrapper.
2. Download the Wyze app from the Google Play Store or the Apple App Store.
3. Open the Wyze app and log into or create your account.
4. Press the  AddDevice.png sign. Select **Wyze Cam**.
5. Plug in your camera to a power source (such as an outlet or power bank) using the included USB cable and power adapter.
6. When the yellow light starts flashing on the back of the camera, hold the Setup button on the bottom of the camera until you hear a beep and, "Ready to Connect."
7. Follow the steps in the app to complete setup.
  - When entering your WiFi network name and password, please be sure to use a 2.4GHz network. Wyze Cam is not compatible with 5GHz networks. Additionally, the password can't be left blank since the Wyze Cams require a minimum of WPA security on the network to set up.
  - Scan the QR code with the lens of camera held at least five inches away from the QR code displayed on your phone or tablet.

Refer to the following status light colors to help with the setup process:

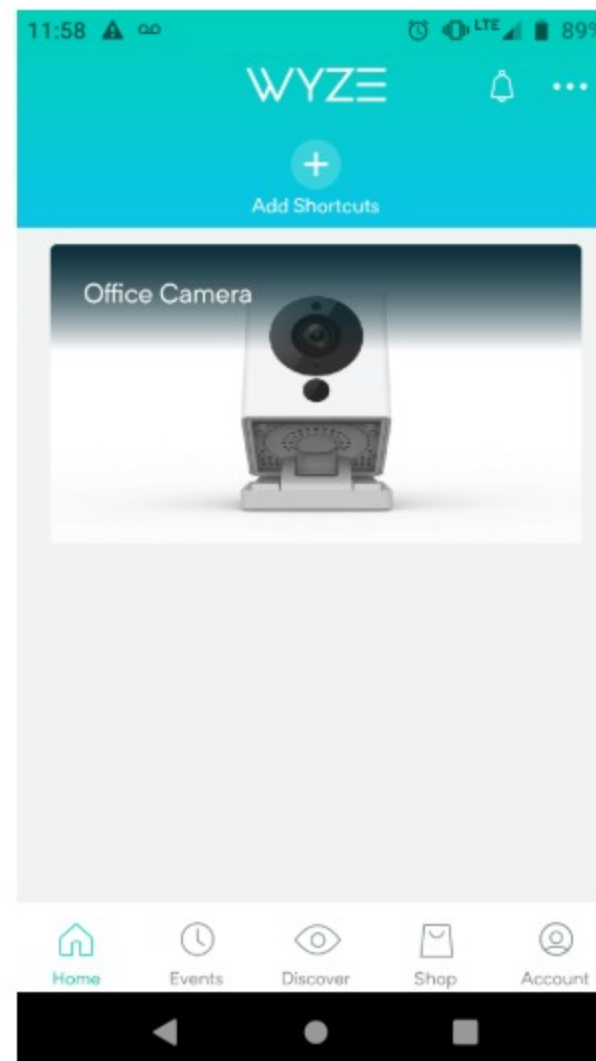
### LIGHT INDICATIONS

-  **Solid yellow light**  
The device is powered on and initializing
-  **Flashing yellow light**  
The device is ready to connect
-  **Flashing yellow & blue lights**  
Connection is in progress
-  **Flashing blue light**  
The device is connected and finishing setup
-  **Solid blue light**  
The device is working properly

If you have difficulty setting up your camera or see an abnormal light color, please refer to our [Setup Troubleshooting page](#).

Once your camera is set up and connected, you will see it listed in the **Home** tab of the Wyze app.

- Tap the camera name to enter the camera's live stream.
- Tap the **On** or **Off** button to toggle IOT status
- To **Reorder** your devices, tap [...] in the top-right of the **Home** screen of the Wyze app. Then, tap **Sort Products**. You can also delete any product from your account from this menu as well by tapping the red circle to the left of the device's row.



## Mounting

Wyze Cam's flexible design makes it versatile enough to place almost anywhere. Its magnetic base can be used on existing steel surfaces, or use the included adhesive tape to place the metal mounting plate on a wall. If you need an additional mounting plate or extension cable, the [Wyze Cam Mounting Kit](#) is available for purchase on our site.

Wyze Cam can be mounted upside-down without any operational issues. To flip the display of your video feed, enter the **Advanced Settings** for your camera and toggle **Rotate Image 180°** on/off.

Wyze Cam can be mounted sideways as well without any issues, but there is currently no rotation setting to make the image upright if it is mounted sideways. Wyze Cam is not weatherproof and is not designed to be mounted or left outdoors for an extended period of time.

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