

## **EXIDE® LIMITED WARRANTY**

Exide Technologies takes great pride in the batteries it manufactures and provides a limited warranty program for many of its batteries. There are 2 components of the limited warranty program for batteries covered by Exide's Limited Warranty: **FREE REPLACEMENT** and **PRO-RATA**. Note: Exide discontinued Pro-Rata warranty on batteries shipped from Exide on or after 10/1/2012.

The label on the front of every Exide-labeled battery covered by Exide's limited warranty specifies the total number of months covered by the free replacement period. \* To determine the Pro-Rata period for your Exide battery, please see the Pro-Rata schedule. If your Exide battery part number is not on the Pro-Rata limited warranty schedule, then your battery is eligible only for the free replacement period and not for the Pro-Rata limited warranty period.

The Pro-Rata period applies after the free replacement period expires, until the end of the total limited warranty. So for a battery with 84 total months in the limited warranty, and a 30-month free replacement period, the free replacement limited warranty applies in months 1 through 30 and the Pro-Rata limited warranty applies in months 31 through 84.

**NOTE:** This limited warranty limits Exide's responsibility to providing a replacement battery or a Pro-Rata purchase price in the event of defects in materials or workmanship, under the below terms. Warranty law varies from state to state, however, and so you may also have additional legal rights depending on your state's laws.

If your battery fails to start your vehicle / equipment, we recommend the following course of action:

- 1- Determine if the battery needs a boost or replacement. Most batteries that fail are simply discharged and need a boost.\*\* Exide recommends having the battery tested first to determine the cause of failure. If the battery is simply in need of a boost, have it re-charged and re-tested.
  
- 2- If the battery is still not working properly, you can determine if the battery is under the free replacement period by referring to the free replacement period on the front label, and checking the date on your original receipt.\*\*\* If the battery is under the free replacement period, it can be replaced with a new replacement Exide battery of the exact same type at no charge to you (other than any applicable installation charges).
  
- 3- If the battery is outside the free replacement period, you will need to determine whether the battery is eligible for the Pro-Rata program. To determine how long the battery has been in service, and whether it is eligible for the Pro-Rata program look at your original battery receipt or if the receipt is not available, look at the battery date punch-out on the label.

\* If the label does not reference a warranty period, this limited warranty program does not apply, and Exide does not provide any warranties except as otherwise required by applicable law. Warranties may be offered by the seller at the place of purchase, but Exide is not responsible for any such warranties.

\*\* Warranty is reduced by 50% for the Exide Auto/Truck/SUV and Marine/RV batteries if used in a commercial application and for Exide Heavy Duty batteries if used in APUs (Auxiliary Power Units).

**THIS WARRANTY DOES NOT COVER** merely discharged product and can be denied for batteries damaged due to abuse or neglect, including but not limited to the following:

- Battery hold-downs not used properly or not torqued per the BCI Service Manual recommendations, leading to excessive battery vibration or battery damage due to over-torque
- Low electrolyte levels for batteries which require maintenance
- Accelerated corrosion/low electrolyte level due to exposure to excessive temperatures
- Batteries that have been refilled with any substance besides distilled water that may have contaminated the battery
- Batteries not maintained at a sufficient state of charge during periods of both in-vehicle and out of vehicle storage
- Batteries that have been subjected to excessive out of vehicle charging or to an uncontrolled in-vehicle charging system (i.e. faulty alternator)
- Batteries that have been physically damaged including a cracked, punctured, or deformed battery case or cover; broken or severely damaged battery terminals
- Batteries with damaged terminals due to loose, inadequate or high resistance connections
- Batteries with loose or missing vents (non-sealed designs)
- Batteries that have been installed and operated in reverse in vehicle, leading to reverse battery polarity
- Improper battery box or insufficient protection from the elements (i.e. rain, snow, or ice)
- Batteries that have been operated in an application that it was not designed and/or marketed to support  
Example: Standard SLI batteries that are used in cycling applications

\*\*\***Proof of purchase is required (original receipt) for the free replacement warranty.** This policy is available from an Exide Distributor, by calling 1-800-START IT or by visiting [StartPositiveStayPositive.com](http://StartPositiveStayPositive.com) under the warranty section. Nontransferable limited warranty.

## EXIDE® FREE REPLACEMENT WARRANTY

If a battery is returned within the Free Replacement Period (calculated from the date of sale to the consumer or end user) for failure to perform due to defects in materials or workmanship, you are entitled to a new replacement Exide battery of the same type at no charge (subject to any applicable installation charges, taxes and government required fees). You can have this done at an authorized Exide battery retailer.

## EXIDE® Pro-Rata LIMITED WARRANTY

Exide discontinued Pro-Rata warranty on batteries shipped from Exide on or after 10/1/2012

### How do you tell if a battery is eligible for Pro-Rata Limited Warranty credit?

- Check the part number and label. Exide branded batteries with the part numbers listed in the Pro-Rata schedule are eligible for Pro-Rata warranty.

If a battery is returned within the Pro-Rata replacement period (calculated from the original battery receipt or by looking at the battery dater punch-out label) for failure to perform due to defects in materials or workmanship, you will only be charged a prorated amount for a replacement battery of the exact same type. You can obtain a replacement battery for the prorated price at an authorized Exide battery retailer.

EXAMPLE: The punch-out label below shows a battery with a total warranty period of 84 months, that has been in service since August, 2008, making it eligible for Pro-Rata treatment until August, 2015.



### Calculating the battery replacement cost during the Pro-Rata replacement period:

The following calculation will be used to determine the cost of the replacement battery:

1. Look up the battery part number on the attached Pro-Rata schedule and identify the amount listed in the "Warranty Cost Per Month" column.

Note: The "Warranty Cost Per Month" has been determined by dividing the "Suggested Retail Price" (not the actual selling price) by the number of months in the total warranty period.

2. Calculate the replacement battery cost.
  - The Warranty Cost per month is multiplied by the number of months the battery was in service.
  - Months in service are determined from the original receipt, which should match the battery punch-out date.

### EXAMPLE:

In this example, an Exide NASCAR Select 84 Month 24-84N battery with a Suggested Retail Price of \$130.99 was in service for 36 months. It was purchased February 2006 and returned February 2009.



The Dater confirms purchase of February 2006

The replacement battery cost to the consumer or end user is calculated as follows:

$$\begin{array}{r} \$1.56 \quad \text{warranty cost per month} \\ \times 36 \quad \text{months in service} \\ \hline = \$56.16 \quad \text{Price consumer or end user pays for a new battery} \end{array}$$

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

