Spa Cabinet: 5 years
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s surface against warping, cracking, or peeling as a result of defects in material or workmanship for 5 years. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

Spa shell: 10 years
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s shell against water loss through the spa shell as a result of defects in material or workmanship for 10 years. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

Shell surface: 5 years
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s surface against cracking, blistering, discoloration, or delaminating as a result of defects in material or workmanship for 5 years. This warranty does NOT cover damage due to abuse, vandalism, or acts of nature.

Plumbing & equipment: 2 years
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s plumbing against loss of water from any factory-installed plumbing or filtration systems as a result of defects in material or workmanship for a period of 2 years parts and 1 year labor.
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s electrical components including pump, heater, ozonator, control system, or air blower to be free from defects in material and workmanship for a period of 2 years parts and 1 year labor.

Replacement Only: 1 year
Essential Hot Tubs (maker of Strong™ Spas) warrants the original retail purchaser the integrity of the spa’s accessories (where applicable): Including jet caps, pillows, and spa cover for one year.

Please Note: Electrical Connections must be made by a qualified, licensed residential electrician. Improper installations present hazards which can result in personal injury or property damage and void the warranty on the spa. Please see the Pre-delivery Guide and/or Owners Manual for additional information.
Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.