

Before connecting the K2 camera, please kindly check the WiFi requirement:

1: Is your WiFi with 2.4GHz signal? it cannot support 5.0 Ghz. Make sure your mobile phone is connected with 2.4g wifi, if your router support both 2.4g and 5g, it is better to turn off the 5g first, after the setup, then turn the 5G wifi on.

(IMPORTANT)

2: Does your WiFi SSID and password contain special character ' and & ? It won't support these characters.

3: The WiFi security type is better with WPA2-PSK(AES).

4: Place the camera near your router within 3 feet. **(IMPORTANT)**

5: Here is a Youtube video for your reference: <https://youtu.be/6vxDyeEwIIU>

If you don't know those information, please check it from your router. Below is a link on how to access to your router:

<http://www.wikihow.com/Access-a-Router>

Easy Set Up

Step 1 Download



- Go to the App Store or Google Play and search “Wansview”

Or scan the QR code below to get the app.



- Download the free app onto your supported device.

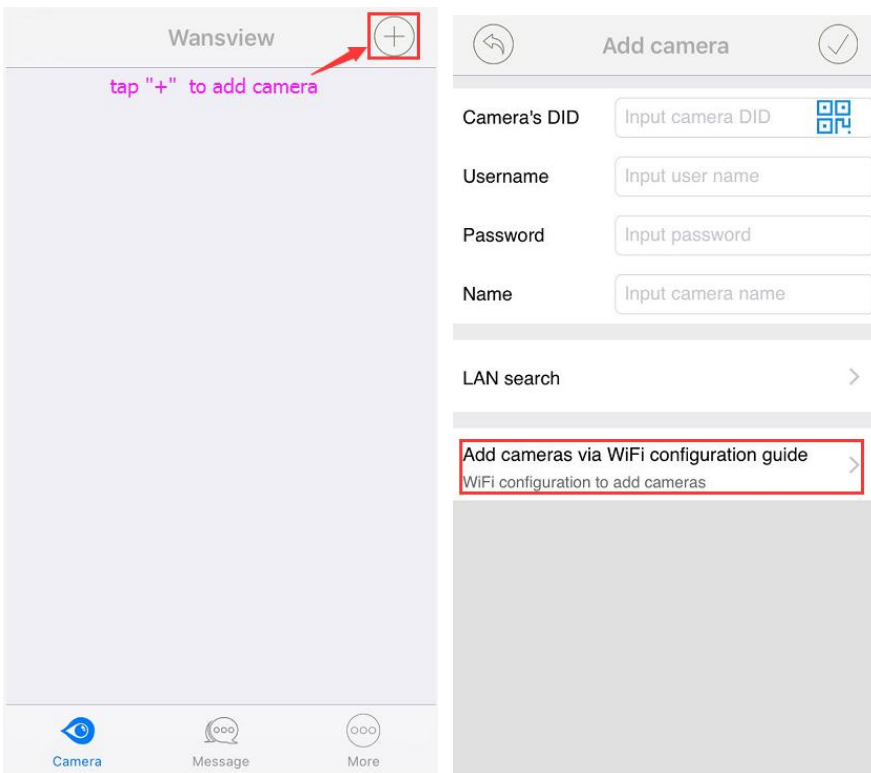
Step 2 Power on Camera

- Power for the camera with the included power supply and place it near your router within 3 feet.

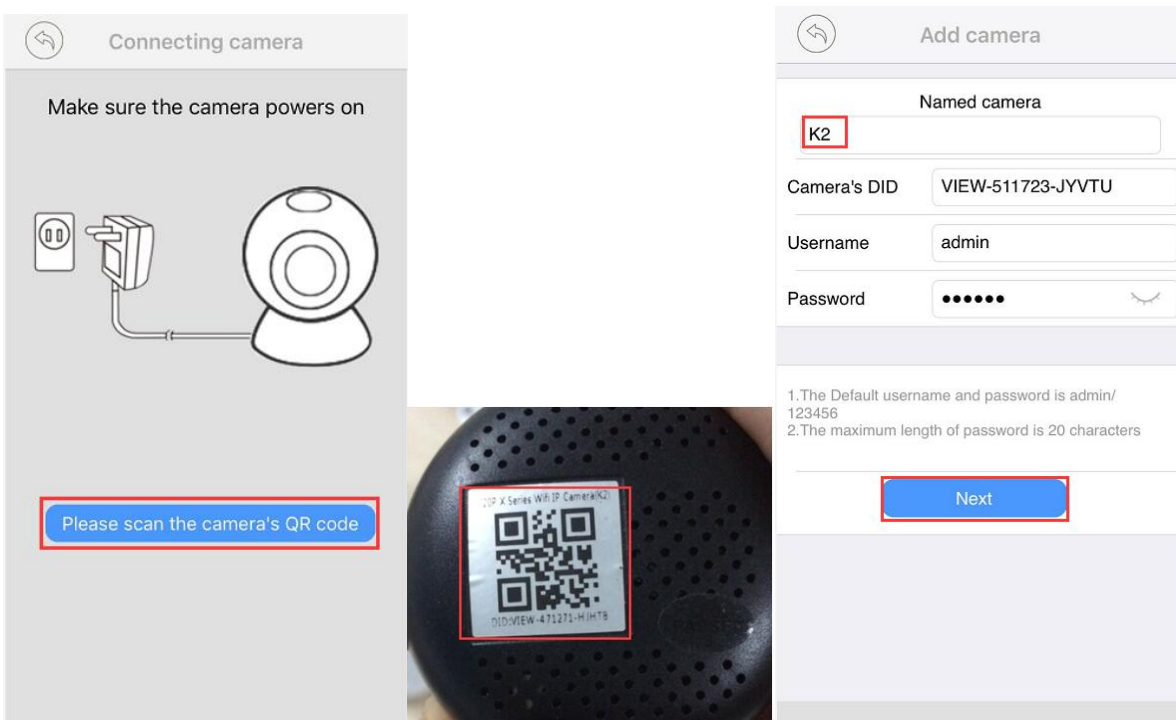
Step 3 Connect to network

- Verify your smart device (iOS or Android) is connected with 2.4G wifi.

- Launch the **Wansview** app, Click  to access **Add Camera** page and select “Add cameras via WiFi Configuration Guide”



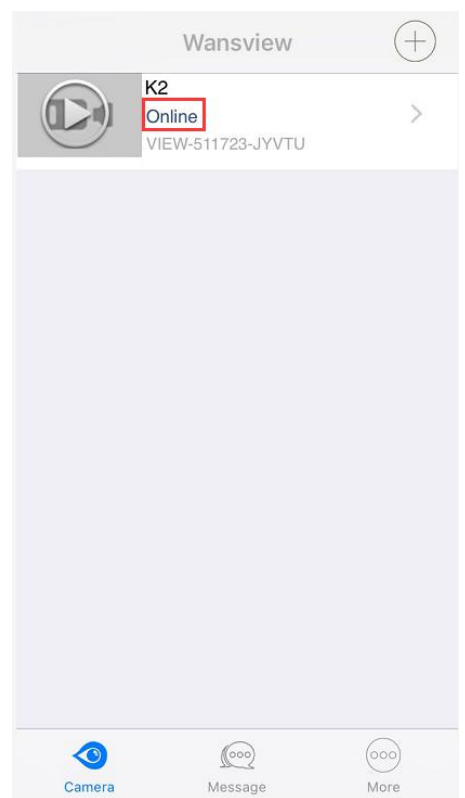
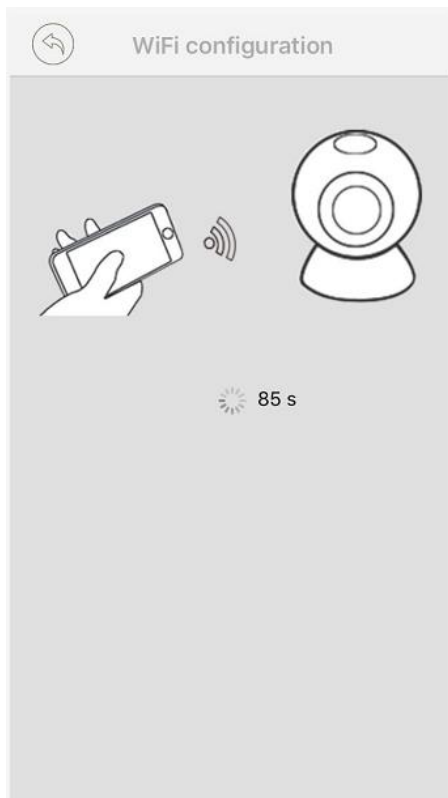
- Scan the QR code on the back of the camera, and **name the camera**. Then **“Next”**



- Input correct WiFi password and **“Next”**, then the camera will trying to connect, if connected, **“Add success”** appears, and it will go back to the Camera page, and shows **“online”**. If it fails to connect, please tap **“try again”** and repeat the process for 2-4 times. The whole process should be finished within 5 minutes of power on. Otherwise, the camera should be unplugged and powered back.

Tips:

If you feel the beeps from the mobile phone is annoying, please uncheck **“Configuration WiFi via sound”**. When configure, please make sure the mobile phone is close to the camera.



If the camera still cannot be connected after following the above steps, please try to reset the camera(hold the Reset button around 20 seconds), and repeat the steps again.

