

One-Year Limited Warranty for Rivet Furniture Products

What This Warranty Covers

This warranty is provided by Klausner (“We”) to you as the original purchaser of the Rivet-branded furniture product you purchased through Amazon.com (the “Product”). We warrant the Product to you against defects in materials and workmanship under ordinary use for one year from the date of the original retail purchase from Amazon.com, with the exceptions stated below.

If the Product proves defective during the warranty period and you follow the instructions that we will provide to you, we will take one of the following actions: (i) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (ii) repair the Product using either new or refurbished parts; or (iii) refund to you the original purchase price of the Product.

What This Warranty Does Not Cover

This warranty does not cover problems with your Product that were caused by normal wear and tear; fading or discoloration caused by exposure to sunlight or chemicals such as bleach or household cleaning products; accident; abuse; misuse; neglect; fire; unauthorized use (including non-residential or commercial use, floor samples); alterations or repair; theft; other external causes; or incidental or consequential damages.

Warranty Limitations and Exclusions

ANY AND ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY ON THIS PRODUCT. THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL OR WRITTEN, EXPRESS OR IMPLIED. IN NO EVENT WILL [NAME OF VENDOR] BE LIABLE TO YOU FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF THE USE OR INABILITY TO USE THIS PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

There is no assurance, representation or warranty that any replacement Product will be identical to or will offer the exact same functionalities as the Product returned to us. Technological advances and Product availability may result in your receiving a replacement Product with a lower selling price than the original Product you purchased. In all cases, Product comparability will be determined by us at our sole discretion.

This warranty applies only to Products purchased within the United States (including the lower 48 states, the District of Columbia, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands, but excluding APO/FPO addresses that are outside of those named jurisdictions)(collectively, the “Territory”). Replacement and repaired Products or parts will only be shipped to addresses within the Territory, and refunds will only be credited to customers located within the Territory.

This warranty applies to any replacement Product or part, or to any repair performed by Klausner, for the remainder of the original warranty period or for 90 days from its shipment to you, whichever period is longer.

How to Obtain Service

By Phone

Contact customer service at 1-888-282-9684

Online

Click "Get Product Support" at <https://www.amazon.com/gp/css/order-history/>

Customer service will ask you questions to determine your eligibility under this limited warranty. If you are eligible, a replacement order, repair order or refund will be issued. If we provide you with a replacement or to repair your product, we will pay the cost of shipping the replacement or repaired Product to you, or for performing the repair service in your home.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may have other rights which vary from state to state.