

Warranty Information

Our products are covered by the following warranty.

Warranty covers all components of our stoves, fire pits, ovens and smokers to be free from defect in materials and workmanship for one year from the day of purchase (excluding finish). All accessories are covered for a full 90 days to be free of defect in materials and workmanship.

Within this period manufacturer will correct any defects by repairing or replacing defective parts of the equipment or making available the parts thereof, FOB Hyde Park, UT 84318.

Manufacturer will not be obligated to repair or replace equipment which has been repaired by others, abused, altered, misused or overheated. Furthermore, manufacturer will not be held liable for any losses due to neglectful operation on the part of the purchaser. Upon the expiration of such warranty all such liability will terminate. No other warranties are expressed or implied. Returned merchandise will be accepted for repair or replacement only. Prior written approval and a return authorization number must be obtained. All returns must be shipped prepaid. Collect shipments will not be accepted.

To maintain the look of your stove we recommend cleaning the stove regularly and using high temperature barbecue paint to touch up stoves painted surfaces. Paint Finish is not covered by this limited warranty or any implied warranty.

Contact us

Phone:

1-800-650-2433

Email:

E-mail inquiries: support@campchef.com

Due to the volume of e-mail we receive, please allow between 24 to 48 hours for a response.

Mailing Address:

Camp Chef
3985 N 75 W
Hyde Park, UT 84318

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.