

TROUBLESHOOTING STEPS

1. **Disassemble** the camera from the Karma Stabilizer (Take the camera out of the harness, harness off stabilizer, and stabilizer off handle or drone). Reassemble everything.
2. Ensure the Karma Stabilizer is up to date. (attach to Karma Grip and connect to Quik for Desktop. Keep in mind, this is only for the stabilizer and not the Grip Handle)
3. Try performing a **Hard Reset** again
(https://gopro.my.salesforce.com/articles/en_US/How_To/How-to-hard-reset-the-Karma-Grip/p).
4. Performing a **Calibration with the camera attached** to the [Grip](#) or through the Controller - (Calibration → Stabilizer)