



Resolving issues when setting up Wemo® using an iOS device

Wi-Fi Assist is a feature on some iOS devices that lets you automatically switch to mobile data

when your Wi-Fi connection is poor. This allows you to stay connected to the internet. However, with Wi-Fi Assist enabled, your device may switch back to your saved Wi-Fi or data connections that may cause failure when setting your Wemo®.

Before setting up your Wemo, it is recommended that you disable Wi-Fi Assist. The steps below will teach you how.

IMPORTANT: The Wi-Fi Assist option is accessible only to devices with iOS 9 and later.

Step 1: On your iOS device, go to **Settings**.

Step 2: Select **Mobile Data**.

NOTE: This option may show as **Cellular** on some devices.

Step 3: Scroll down to the bottom of the page.

Step 4: When you see the **Wi-Fi Assist** toggle button, tap to switch it OFF.

You should now have successfully disabled Wi-Fi Assist and can now proceed with setting up your Wemo. For instructions, click [here](http://www.belkin.com/us/support-article?articleNum=8218)(http://www.belkin.com/us/support-article?articleNum=8218). To restore your Wemo to factory defaults after a failed setup, click [here](http://www.belkin.com/us/support-article?articleNum=8035)(http://www.belkin.com/us/support-article?articleNum=8035).

Related Articles:

[Android™ smart device keeps disconnecting while setting up Wemo®](http://www.belkin.com/us/support-article?articleNum=110936)(http://www.belkin.com/us/support-article?articleNum=110936)

[Common issues with Wemo® devices](http://www.belkin.com/us/support-article?articleNum=44526)(http://www.belkin.com/us/support-article?articleNum=44526)

[Troubleshooting Wemo® device issues\(http://www.belkin.com/us/support-article?articleNum=7960\)](http://www.belkin.com/us/support-article?articleNum=7960)

© 2018 Belkin International, Inc.