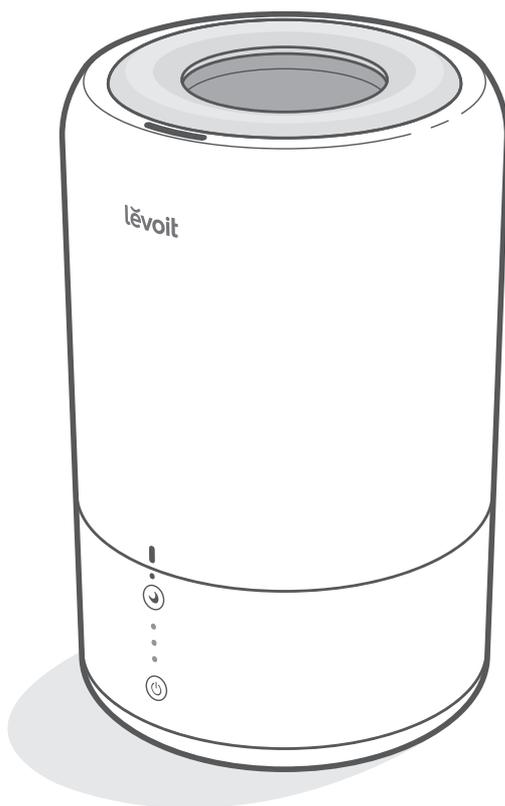


levoit

USER MANUAL

Ultrasonic Top-Fill Cool Mist 2-in-1 Humidifier & Diffuser

Model: Dual 100



Questions or Concerns?

Please contact us Mon–Fri, 9:00 am–5:00 pm PST/PDT
at support@levoit.com or at **(888) 726-8520**.

Thank you for purchasing the
**DUAL 100 ULTRASONIC
TOP-FILL COOL MIST
2-IN-1 HUMIDIFIER &
DIFFUSER BY LEVOIT.**

If you have any questions or concerns, please reach out to us at support@levoit.com. We hope you enjoy your new 2-in-1 Humidifier & Diffuser!

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Package Contents

- 1 x 2-in-1 Humidifier & Diffuser
- 1 x User Manual

Specifications

Power Supply	AC 100–120V, 60Hz
Rated Power	24W
Water Tank Capacity	0.48 gal / 1.8 L
Run Time	8–20 hours <i>Note: The humidifier will be able to run for a longer or shorter time depending on the environmental temperature and humidity.</i>
Noise Level	≤ 28dB
Effective Range	107–260 ft ² / 10–24 m ²
Dimensions	7 x 7 x 10.6 in / 17.6 x 17.6 x 27.1 cm

SAFETY INFORMATION

To reduce the risk of fire, electric shock, or other injury, follow all instructions and safety guidelines.

General Safety

- **Only** use the humidifier as described in this manual.
- Place the humidifier and cord so that it will not be knocked over. **Do not** place near large pieces of furniture or in high-traffic areas.
- When not in use, turn the humidifier off and disconnect from power by removing the plug from the outlet.
- **Do not** use the humidifier in wet environments.
- Keep the humidifier out of reach from children.
- To avoid risk of electric shock, **always** unplug the humidifier from the power outlet before cleaning it or detaching the water tank from the base.
- **Always** make sure the humidifier is placed on a flat, level surface before operation.
- **Do not** place the humidifier near sources of heat, such as stovetops, ovens, or radiators.
- **Do not** place the humidifier directly on floors, carpets, or rugs. **Only** place on water-resistant surfaces.
- **Do not** place foreign objects into the humidifier's base or water tank.
- **Do not** use attachments that are not recommended by Levoit for the humidifier.
- **Do not** cover the mist outlet while the humidifier is on. Doing so may damage the humidifier.
- **Do not** allow water or other liquids inside the air vent.
- Remove the water tank from the base before moving the humidifier.
- **Do not** immerse the humidifier base, power cord, or plug in water.
- **Always** allow the humidifier to completely cool before cleaning.
- **Do not** use detergents to clean the humidifier. **Only** use distilled white vinegar.
- If the humidifier is damaged or is not functioning properly, stop using it and contact **Customer Support** immediately (see page 14).
- Not for commercial use. Household use **only**.

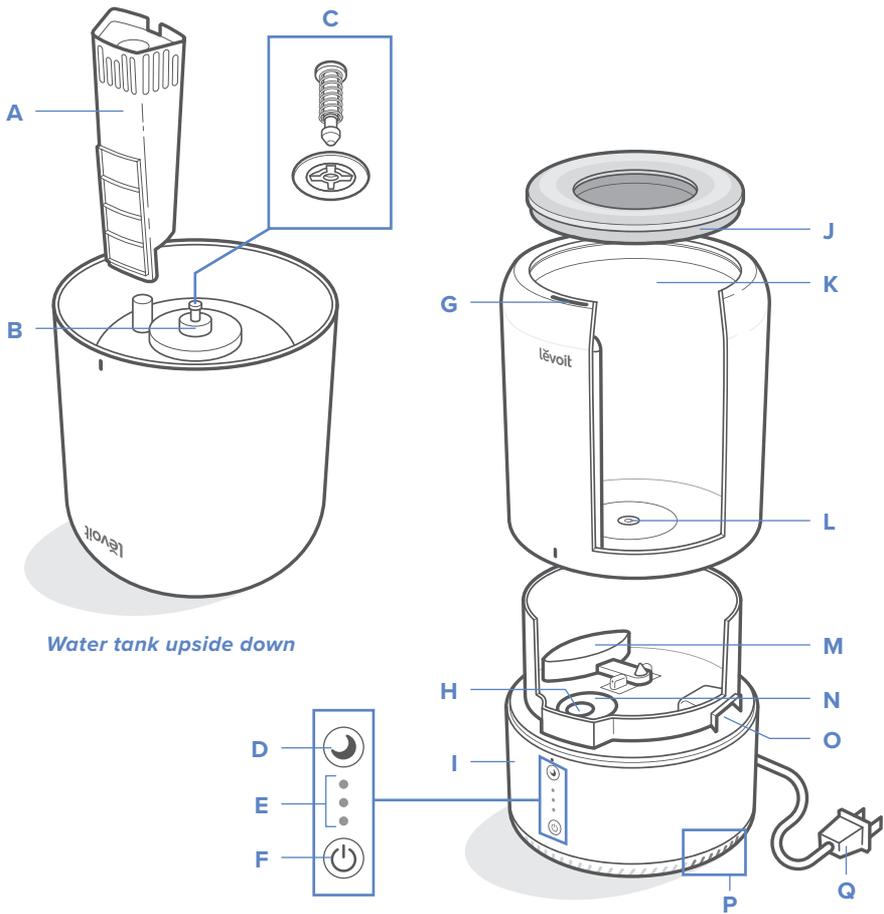
Plug and Cord

- **Do not** handle the power cord or plug with wet hands. Keep the plug and power cord away from liquids.
- Ensure that the plug fits properly into a polarized socket.
- The humidifier has a polarized plug (one prong is wider than the other), which fits into a polarized outlet only one way. This is a safety feature to reduce the risk of electric shock. If the plug does not fit, reverse the plug. If it still does not fit, **do not** use the plug in that outlet. **Do not** bypass this safety feature.

**READ AND SAVE
THESE INSTRUCTIONS**

GETTING TO KNOW YOUR 2-IN-1 HUMIDIFIER & DIFFUSER

- A. Mist Tube
- B. Water Outlet
- C. Water Outlet Valve Assembly
- D. Sleep Mode Button
- E. Mist Level Indicators
- F. Control Button
- G. Mist Outlet
- H. Transducer
- I. Base
- J. Top Cover
- K. Water Tank
- L. Sealing Ring
- M. Float
- N. Insulation Ring
- O. Air Outlet
- P. Air Inlet
- Q. Power Cord



GETTING STARTED

1. Place the humidifier on a level, elevated, and water-resistant surface, such as a table or nightstand.

Note:

- Keep mist away from walls, furniture, and appliances to prevent them from getting wet.
 - **Do not** block the mist outlet. This will damage the humidifier. [Figure 1.1]
 - **Only** place on a water-resistant surface.
 - **Never** block the air inlet at the bottom of the humidifier. This will cause the humidifier to overheat. **Do not** place the humidifier on floors, carpets, rugs, or surfaces with fibers that may block the air inlet.
2. Take the water tank off of the base and **remove all tape**.
 3. Remove the top cover from the water tank. Fill the tank with at least 2 cups / 475 mL of cold or room temperature water.

Note:

- We recommend using purified or distilled water in the humidifier.
- Avoid using tap water, because this has too high of a mineral content and will create white dust around the humidifier.
- **Do not** use hot water.
- **Do not** fill above the "MAX" line. [Figure 1.2] Overfilling can cause spilling and risk of electric shock.
- **Do not** add water through the mist tube. This will damage the humidifier.
- When pouring water, **never** let water get inside the air outlet (see **Getting to Know Your 2-in-1 Humidifier & Diffuser**, page 5).
- If water gets inside the air outlet, unplug the humidifier and pour out all water. Let the humidifier rest in a well-ventilated area for 24 hours. **Do not** use again until completely dry.



Figure 1.1



Figure 1.2

4. Optionally, add 10–15 drops of essential oil into the base. [Figure 1.3]

Note: For best results, we recommend using pure essential oil.

5. Make sure the tank is properly placed on the base by aligning the indicator marks [Figure 1.4]. Place the top cover back onto the water tank.
6. Plug in. The humidifier will enter standby mode.

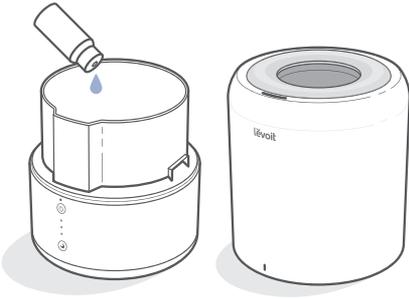


Figure 1.3

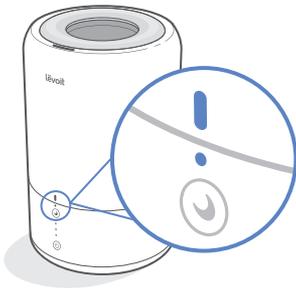


Figure 1.4

USING YOUR 2-IN-1 HUMIDIFIER & DIFFUSER

Note:

- If there is no water in the tank, the humidifier will not turn on and  will blink. Fill the water tank (see **Getting Started**, page 6).
- Keep the humidifier stable while using, or water may spill.

Mist Level

1. Press  once. The humidifier will start on the low mist level.
2. Press  several times to cycle through mist levels (low, medium, high) and to turn the humidifier off.

Intelligent Sleep Mode

Intelligent Sleep Mode turns off all display lights and uses a humidity sensor to automatically adjust the mist level to maintain a 60% relative humidity (RH) while you sleep.

1. Press  to turn on the humidifier.

Note: The humidifier must be on to start Sleep Mode.

2. Press  to start Sleep Mode. After 5 seconds, all display lights will turn off.
3. Press  a second time (or press ) to cancel Sleep Mode. The humidifier will go back to the previously set mist level.

Note:

- Excessive humidity can cause health issues and mold growth. If the relative humidity in your room is over 60%, use the low mist setting or turn off the humidifier.
- **Do not** pour water directly into the base. This can cause the humidifier to produce little to no mist. **[Figure 2.1]**
- Moving or shaking the humidifier can cause too much water to flow into the base. If the base has too much water, pour some out.

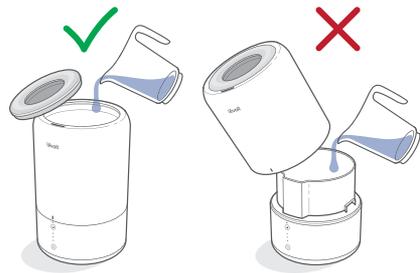


Figure 2.1

KEEPING THINGS CLEAN

Note:

- Change the water every day to avoid bacteria growth.
- Regularly use a tissue or cloth to clean the mist outlet.
- **Do not** use detergents to clean the humidifier.
- **Never** submerge the base in water.
- Deep clean before storing.
- If not using the humidifier regularly, **do not** leave water inside. Dry and store instead.

Basic Cleaning

You should clean your humidifier every 3 days.

1. Unplug the humidifier.
2. Remove and wash the top cover.
3. Remove the water tank. Pour out any remaining water from the tank and base.

Note: Do not let water inside the air outlet or near the indicators.

4. Rinse the tank and base with cool, clean water.
5. To remove any scale buildup inside the water tank or base, soak with distilled white vinegar and wipe with a cloth and cotton swab.
6. Rinse all parts and pour out remaining water.
7. Dry all parts with a cloth. Make sure all parts are completely dry before reassembling or storing.

Deep Cleaning

Deep clean the humidifier every 2 weeks and before and after storing it for long periods of time. You should also deep clean if there is any mold or scale buildup inside the water tank or base.

1. Unplug the humidifier.
2. Remove and wash the top cover.
3. Remove the water tank and pour out any remaining water.
4. Flip the tank over and remove the mist tube from the tank. Pull the mist tube away from the center to detach it [Figure 3.1], then lift it out. [Figure 3.2]
5. Pour out any remaining water in the base.

Note: Do not let water inside the air outlet or near the indicators.

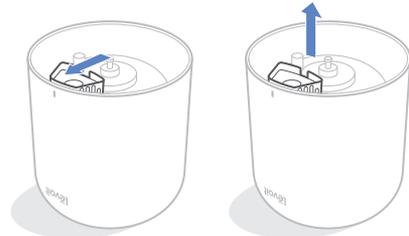


Figure 3.1

Figure 3.2

6. If you used essential oils in the humidifier, fill the water tank and the base with distilled white vinegar and allow to soak.

KEEPING THINGS CLEAN (CONT.)

7. Clean the silicone sealing ring and water outlet valve assembly. These parts are small and easy to lose, so be careful.
 - a. Use one hand to pull out the sealing ring, while using the other hand to hold the spring and valve in place on the other side. [Figure 3.3] The spring and valve will drop out without the sealing ring, so remove carefully.
 - a. Clean all parts, then replace inside the water tank.
8. Rinse all parts and dry with a cloth. Make sure all parts are completely dry before reassembling or storing.
 - a. Put the mist tube into place inside the water tank. First, align the top of the mist tube with the mist outlet. [Figure 3.4] Then, press it down and towards the center of the water tank until the tab snaps into place. [Figure 3.5]
 - b. Make sure the float is securely in place. [Figure 3.6] If the float is not in place, water may spill out of the base.

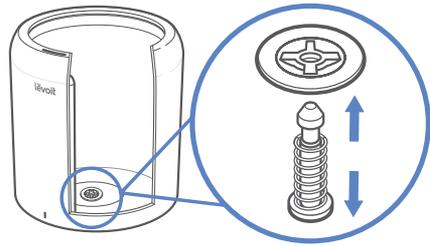


Figure 3.3

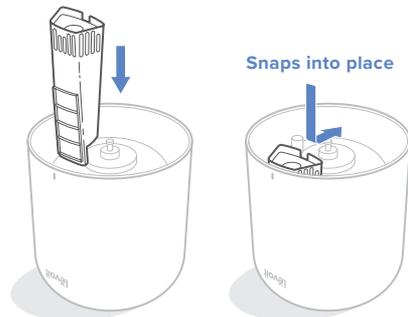


Figure 3.4

Figure 3.5

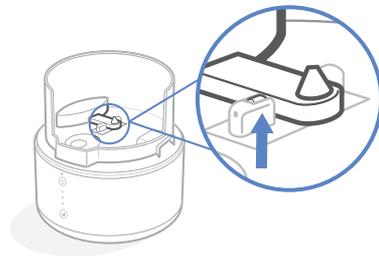


Figure 3.6

TROUBLESHOOTING

Problem	Possible Solution
No mist comes out, or the buttons do not work.	Unplug the humidifier and plug it back in. Press  to turn the humidifier on.
	Add at least 2 cups / 475 mL of distilled or purified water to the water tank.
Only a small amount of mist comes out of the mist outlet.	Press  to use a higher mist setting.
	There may be mineral buildup inside the base. Clean the transducer with a cleaning brush and white vinegar (see Keeping Things Clean , page 9).
	Water may be dirty or has been sitting in the tank for a long period of time. Clean the humidifier (see Keeping Things Clean , page 9) and refill with clean water.
	Make sure the air outlet is not blocked (see Getting to Know Your 2-in-1 Humidifier & Diffuser , page 5).
Humidifier runs out of water too quickly.	The humidifier uses up water based on the environmental temperature and humidity. If your environment is cold and/or dry, the humidifier will run out of water faster.
Humidifier produces an unusual smell.	If the humidifier is new, remove the top cover, and place the water tank in a cool, dry place for 12 hours.
	Water may be dirty or has been sitting in the tank for a long period of time. Clean the humidifier (see Keeping Things Clean , page 9) and refill with clean water.
	If essential oils were diffused, deep clean with white vinegar (see Keeping Things Clean , page 9), and allow the humidifier to dry.
White dust appears around the humidifier.	This is caused by using water with high mineral content. Use purified or distilled water to fill the humidifier.
	Clean the humidifier (see Keeping Things Clean , page 9).

TROUBLESHOOTING (CONT.)

Problem	Possible Solution
Water leaks from the humidifier.	Make sure the tank is properly placed on the base by aligning the indicator marks (see page 6).
	Make sure the sealing ring inside the water tank is securely in place. If necessary, clean the sealing ring and make sure it can open and close normally.
	Make sure the float is correctly installed and securely in place (see page 9).
	When humidity is too high, water may condense on the surface of the humidifier or surrounding area. Turn down the mist level or turn off the humidifier.
	Water outlet may be blocked by mineral buildup. Clean the water outlet valve assembly (see Keeping Things Clean , page 9).
Essential oils have little or no smell.	Make sure you've added 10–15 drops of oil into the base. For best results, we recommend using pure essential oil.

If your problem is not listed, please contact **Customer Support** (see page 14).

WARRANTY INFORMATION

Product	Ultrasonic Top-Fill Cool Mist 2-in-1 Humidifier & Diffuser
Model	Dual 100
Default Warranty Period	1 year
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Terms & Policy

Arovast Corporation warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Arovast Corporation will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Arovast Corporation is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Arovast Corporation and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Additional 1-Year Warranty

You can extend your 1-year warranty by an additional year. Log onto www.levoit.com/warranty to register your new product for the extended warranty.

Please fill out all required fields and include your order ID, place of purchase, and purchase date, if applicable.

Defective Products & Returns

If your product proves defective within the specified warranty period, please contact Customer Support via support@levoit.com with your order ID. **Do not** dispose of your product before contacting us. Once Customer Support has approved your request, please return the unit with a copy of the invoice or your order ID.

CUSTOMER SUPPORT

If you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is our goal!

Customer Support

Arovast Corporation

1202 N. Miller St., Suite A
Anaheim, CA 92806

Email: support@levoit.com

Toll-Free: (888) 726-8520

Support Hours

Mon–Fri, 9:00 am–5:00 pm PST/PDT

*Please have your order invoice and order ID ready before contacting Customer Support.

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