Limited Warranty

Instant Pot Company (the “IPC”) warrants this appliance to be free from defects in workmanship and material, under normal residential use, for a period of one (1) year from the date of purchase. This warranty extends only to the original purchaser and not to USA and Canada. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. IPC’s obligations under this warranty is limited to replacing or repairing, or assisting in the repair at IPC’s option. All repairs for which warranty claims are made must be pre-authorized by IPC.

This appliance comes equipped with many safety features. Any attempt to interfere with these operation may result in serious injury/damage and void this warranty. No warranty service will be performed on any appliance that has been tampered with, unless directed by an IPC representative.

This warranty does not cover normal wear or damage resulting from negligent use or misuse of the appliance, not contrary to the operating instructions, failure to provide reasonable and necessary maintenance, or disassembly, repair or alteration by anyone other than an authorized IPC representative. This warranty does not cover parts that are used outside of US and Canada. Further, this warranty does not cover damage resulting from Acts of God, such as fire, flood, lightning or tornadoes. IPC is not responsible for shipping costs or warranty service.

Limitations and Exclusions

To the extent permitted by applicable law, the liability of IPC, its affiliates, the manufacturer, the exclusive distributor and the sales representatives or dealers of any of the products sold under this warranty, is strictly limited to the repair or replacement of the appliance or parts thereof, or the refund of the purchase price of the appliance or parts thereof, at the option of IPC. IPC does not warrant that the appliance or parts will be fit for any particular purpose, nor that the appliance or parts will be delivered in a timely manner. IPC does not warrant that the appliance or parts will be free from defects in design, manufacture, or workmanship, nor does IPC warrant that the appliance or parts will be fit for any particular purpose.

IPC is not responsible or liable for indirect, special, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenue or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of whatsoever nature. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages. Accordingly, the above limitations may not apply to you.

You, the buyer may have other rights and remedies under your state’s or province’s applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

Warranty Service

If the appliance should become defective within the warranty period, please contact Instant Pot Customer Service team by:

• Visit a support ticket at www.ihowtousp.com/support
• Email support@instantpot.com
• Or call 1-800-989-3286 for Instant Pot customer service representative

To facilitate speedy service, please provide:

• Your name, email address or phone number
• A copy of the original purchase receipt with order number, model and serial number
• Description of the problem after, picture or video if possible.