

Belkin Connected Equipment Warranty - Surge Protectors (US)

Belkin International, Inc. ("Belkin") warrants to the original purchaser of any Belkin Surge Protector for the life* of the product, that the Surge Protector shall be free of defects in design, assembly, material, or workmanship, and will repair or replace, at its option, any defective Surge Protector free of charge. Belkin's Connected Equipment Warranty covers equipment that is damaged by transient voltage (an "Occurrence") while properly connected through a Belkin Surge Protector to a properly wired AC power line with a protective ground.

*(Surge Protector Q&A click [here](#))

This warranty is null and void unless all wires leading into the equipment pass through an appropriate Belkin Surge Protector as described herein below. The warranty will not cover claims for damage resulting from telephone-line transients unless the equipment is properly connected to a Surge Protector that offers telephone-line protection. The warranty will not cover claims for damage resulting from network-line protection unless the equipment is properly connected to a Surge Protector that offers network-line protection. The warranty will not cover claims for damage resulting from coaxial-line transients unless the equipment is properly connected to a Surge Protector that offers coaxial-line protection. If you are using an AC Surge Protector that does not have phone, network, or coaxial protection, the warranty is null and void if a power disturbance damages your equipment through the phone, network, or coaxial lines. You are only covered if the disturbance entered through the AC lines.

This is a Limited Warranty subject to the limitations and exclusions set forth herein.

Belkin will spend, to repair or replace the damaged connected equipment, at Belkin's option, an amount equal to the fair market value of the damaged equipment or the original purchase price of the equipment, whichever is less, up to the maximum amount set forth in the product packaging.

Belkin reserves the right to review the damaged Belkin Surge Protector, the damaged equipment, and the site where the damage occurred. All costs of shipping the Belkin Surge Protector and the damaged equipment to Belkin for inspection shall be borne solely by the purchaser. Belkin reserves the right to negotiate the cost of repairs. If Belkin determines, in its sole discretion, that it is impractical to ship the damaged equipment to Belkin, Belkin may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Belkin reserves the right to be subrogated under any existing insurance policies the claimant may have.

All above warranties contained herein are null and void if: the Belkin Surge Protector in use during the Occurrence is not provided to Belkin for inspection upon Belkin's request at the sole expense of the purchaser; Belkin determines that the Belkin Surge Protector has been opened, improperly installed, altered in any way or tampered with; Belkin determines that the damage did not result from the Occurrence or that no Occurrence in fact took place; the repair or replacement of the damaged equipment is covered under a manufacturer's warranty or seller's extended warranty; or Belkin determines that the connected equipment was not used under normal operating conditions or in accordance with any manufacturer's instructions for the connected devices. All Belkin Surge Protectors must be plugged directly into a properly wired AC power line with a protective ground and must not be "daisy-chained" together in serial fashion with other power strips, UPSes, other surge protectors, three-to-two-prong adapters, or extension cords. Any such installation voids this warranty. The Belkin Connected Equipment Warranty only protects against damage to properly connected equipment where Belkin has determined, in its sole discretion, that the damage resulted from an Occurrence, and does not protect against acts of God (other than lightning) such as flood, earthquake, war, vandalism, theft,

normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low-voltage disturbances (i.e., brownouts or sags), non-authorized program, or system equipment modification or alteration. Do not use this product in any way with a generator, heater, sump pump, water-related device, lite support device, medical device, and car, motorcycle, or golf-cart battery charger. To be used indoors only and in dry areas. All warranties contained herein are null and void if used in any way with any of the aforementioned devices.

This is the sole warranty of Belkin in respect to connected equipment, lost data, or other damages; there are no other warranties, express or implied, except as required by law. Implied warranties required by law include the implied warranty of condition of quality, merchantability, and fitness for a particular purpose, and such implied warranties, if any, are limited in duration to the term of this warranty.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply.

In no event shall Belkin be liable for incidental, special, direct, indirect, consequential, or multiple damages such as, but not limited to, lost business or profits arising out of the sale or use of any Belkin Surge Protector, even if advised of the possibility of such damages. This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitations may not apply to you.

This warranty is valid only for the original purchaser of the product. All damage claims against the product must be made within 15 days from the date of the Occurrence and must be accompanied by a receipt for the damaged equipment or the warranty is void. Warranty is valid in USA, Canada, Puerto Rico, and Bermuda.

To file a claim against Belkin, you must take the following steps:

- Contact Belkin International, Inc., at Attn: Claims Department, 12045 E. Waterfront Drive, Playa Vista, CA 90094
- Call (800) 223-5546
- Use our self-service claim form at <http://www.belkin.com/us/support>

All claims must be filed within 15 days of the Occurrence or the warranty is null and void. Be prepared to provide the following information:

- a. The part number of the Belkin Surge Protector.
- b. The equipment that was connected to the Belkin Surge Protector at the time of the Occurrence.
- c. The equipment that was damaged during the Occurrence and the extent of the damage.
- d. The date of the Occurrence.
- e. Where you purchased the Belkin Surge Protector.
- f. When you purchased the Belkin Surge Protector.
- g. Copy of the original receipt.

A Belkin Customer Support Representative will then instruct on how to forward your equipment, receipt, and Belkin Surge Protector in use during the Occurrence, and how to proceed with your claim, including data recovery services.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.