Satisfaction Guaranteed Return Policy

If you are unsatisfied with your purchase for any reason, you may return the device within 45 days from the date of purchase, and we will issue you a full refund. Shipping and handling charges, gift wrap fees, and taxes paid (such as state, customs, or VAT) are nonrefundable. Contact our customer service: support@iletsfit.com to start the return process and request a return authorization.

To qualify for a refund, all the following conditions must be met:
1. Before any refund is to be made the customer would need to first contact Letsfit support in order to attempt correction of the issue that the customer is experiencing with the Letsfit device.
2. A return authorization must be requested within 45 days of your purchase.
   i) If the customer has purchased through Amazon and is within the first thirty (30) days of purchase, then Amazon will handle refunds/returns.
   ii) If it is after end of day on the thirtieth (30th) day from purchase and before end of day on the forty-fifth (45th) day of purchase then the customer is responsible for and must prepay all shipping charges and the customer is responsible for loss or damage to the returned product(s) while in transit back to Letsfit.
3. Returned Product(s) must be in good physical condition (not physically broken or damaged). All accessories originally included with your purchase must be included with your return.
   i) If you return product to Letsfit without a return authorization from Letsfit or without all parts and accessories originally included with your purchase, Letsfit retains the right to either refuse acceptance of such return or charge you a restocking fee of 15% of the original price of the product(s) or the retail value of the missing parts and accessories, whichever is higher.
4. The device must be purchased from www.iletsfit.com or through its authorized reseller or agent.
Still have questions about your return?
Contact our customer service: support@iletsfit.com

Limited Product Warranty

WARRANTY
Letsfit warranties shall apply to either Letsfit order(s) handled through our site or to Amazon purchase(s) from authorized sellers. All orders handled through the Letsfit website must be handled on Letsfit website regarding refunds or replacements. For all orders fulfilled through Amazon to service any replacement, customer must be able to provide an Amazon order number as proof of purchase and validation of being within Warranty Period.
Warranty Period is three-hundred-sixty-five (365) days in length from the date of purchase.

WARRANTY COVERAGE
Warranty covers any defects in material or workmanship under normal use during the Warranty Period.
If such a defect arises and a return authorization request is received by Letsfit within the applicable Warranty Period, Letsfit will, at its option:

1. Repair the product at no charge, using new or refurbished replacement parts
2. Replace the product with a new or refurbished product
This Limited Product Warranty is valid only when the products are sold by Letsfit itself or through its authorized sellers or agents. Any replacement product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. If the second replacement is not working within the warranty, a refund will be issued and you need to pay for the postage and deliver the products, in either its original packaging or packaging providing an equal degree of protection, to the address specified by Letsfit.

HOW TO OBTAIN WARRANTY SERVICE
To obtain warranty service, a return authorization must be requested from our customer service team. To request a return authorization, please contact Customer Service through email: support@iletsfit.com. The return authorization email must be included along with your returned product. You must deliver the product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by Letsfit. As may be required by applicable law, Letsfit will require you to furnish proof of purchase details and comply with other requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that such data, software, or other materials will be lost or reformatted during warranty service, and Letsfit will not be responsible for any such loss. For more specific instructions on how to obtain warranty service on your product, please contact us through support@iletsfit.com.

EXCLUSIONS AND LIMITATIONS
Letsfit does not warrant that the operation of the product will be uninterrupted or error-free. This Limited Product Warranty does not cover software embedded in any product and related services provided by Letsfit.

This Limited Product Warranty applies to all Letsfit orders handled through our site or Amazon purchases from an authorized seller or sales channel and manufactured by or for Letsfit that can be identified by an authorized “Letsfit” trademark, or logo affixed to it. Without limiting the foregoing, the Limited Product Warranty does not apply to any Letsfit products and services other than the products, non-Letsfit products, even if included or sold with a product, including, without limitation, any counterfeit products, products that are, or Letsfit reasonably believes to be stolen, consumables (such as batteries), or software, even if packaged or sold with the product or embedded in the product. This Limited Product Warranty does not apply to products with the “Made for Letsfit” or “Works with Letsfit”. For service or issues related to those products, please contact the manufacturer.

This warranty does not apply to a product or part of a product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by Letsfit, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Product Warranty does not apply to damage or defects caused by use with non-Letsfit products; Maintenance, repair, or replacement warranted by loss or damage resulting from any cause other than normal use and operation of the product in accordance with the manufacturer’s specifications and owner’s manual, including, but not limited to, exposure to weather conditions, failure to properly clean, maintain, operator negligence,
misuse, abuse, improper electrical/power supply, vandalism, animals, act of nature (any accident caused or produced by any physical cause which cannot be foreseen or prevented, such as storms, perils of the sea, tornadoes, hurricanes, floods and earthquakes) normal wear and tear or aging of the product such as discoloration or stretching; or operating the product outside the permitted or intended uses described by Letsfit, not in accordance with instructions provided by Letsfit.

No Letsfit seller, distributor, agent or employee is authorized to make any modification, extension, or addition to this Limited Product Warranty. If any term contained herein is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

IMPLIED WARRANTIES
EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

LIMITATION OF DAMAGES
EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, LETSFIT SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES,
INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, EVEN IF LETSFIT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.