



Warranty Information

Warranty Overview:

D-Link is dedicated to setting new standards with our industry-leading business-class networking, wireless, surveillance and storage products. Our warranties truly demonstrate our commitment - giving you full assurance that we stand behind every product, every time.

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. ("D-Link") provides this Limited Warranty:

- Only to the person or entity that originally purchased the product from D-Link or its authorized reseller or distributor, and
- Only for products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, or addresses with an APO or FPO.

Product Warranty At-a-Glance:

- Switches: We offer a full lifetime warranty on our xStack® managed switches and limited lifetime warranty on all other business switches.
- Access points, firewalls and routers: We offer a limited lifetime warranty for most business wireless access points, firewalls and services routers.
- IP cameras: We offer 1 year and 5 year warranties on IP cameras, depending on model.
- Storage: We offer 3 year and 5 year warranties on storage products, depending on model.

NEW! Lifetime Warranty on D-Link xStack Now Includes Free Next Business Day (NBD) Hardware Replacement

- The lifetime warranty on our xStack business-class network switches and DXS-3600 10-Gigabit Ethernet switch reflects our commitment to provide even more quality, performance and value.
- Our true lifetime hardware warranty now includes Next Business Day (NBD) advance hardware replacement of covered products purchased on or after July 1, 2013. If a product fails and D-Link Tech Support has deemed it defective, D-Link will use commercially reasonable efforts to ship a replacement product for next business day (NBD) delivery, provided the Return Material Authorization (RMA) was issued before cut-off time.
- This coverage applies for as long as the original customer owns the product.
- This coverage also applies to power supplies and fans for the xStack business-class switches.

The information below provides warranty details across all D-Link business-class products available in the USA.

Managed Switches	
DES-3528, 3528P, 3552	Lifetime (for product purchased on or after July 1, 2013)
DGS-3200-10, DGS-3000-10TC	
DGS-3120 Series	
DGS-3420 Series	
DGS-3620 Series	
DXS-3600 Series (including expansion modules)	
DXS-3600 Power Supplies and Fans	5 Year Limited
DES-3200 Series Switches	Limited Lifetime
Chassis Switches	
DGS-6600 Chassis and I/O Cards	Limited Lifetime
DGS-6600 Power Supplies and Fans	5 Year Limited
Smart Switches	
DES-1210 Series WebSmart Switches	Limited Lifetime
DGS-1100 Series EasySmart Switches	
DGS-1210 Series WebSmart Switches	
DGS-1500 Series Smart Pro Switches	
DGS-1510 Series Smart Pro Switches	
Unmanaged Switches	
DES/DSS Unmanaged Switches	Limited Lifetime
DGS Unmanaged Switches	
SFP/SFP+/XFP	
DEM Series Optical Transceivers	2 Year Limited
RPS Power Supplies	
DPS Series Redundant Power Supplies	1 Year Limited
Unified Wireless	
DWS-3160 Series Unified Switches	Limited Lifetime
DWS-4026 Unified Switch	
DWC-1000 Wireless Controller	

Unified Access Points	
DWL-2600AP, 3600AP, 6600AP, 8600AP, 8610AP	Limited Lifetime
Standalone Access Points	
DAP-2310, 2330, 2360, 2553, 2590, 2660, 2690, 2695, 3520, 3690, 2555, 2565, 3525	Limited Lifetime
Media Converters	
DMC-300SC, 700SC	2 Year Limited
Services Routers	
DSR-150, 150N, 250, 250N, 500, 500N	Limited Lifetime
Firewalls	
DFL-260E-NB, 860E-NB, 1660-NB, 2560-NB, 2560G-NB	Limited Lifetime
VPN Routers, Standalone Access Points	
DIR-140L, 640L, DAP-1665	1 Year Limited
IP Cameras	
DCS-2136L, 2210, 2230, 2310L, 6010L, 5605, 5635, 6616, 6818, 6915, 7010L	1 Year Limited
DCS-3010, 3112, 3710, 3716, 6111, 6112, 6113, 6210, 6314, 6510, 6511, 6513, 7110, 7413, 7513	5 Year Limited
KVM Switches	
KVM-402, 440, 450	1 Year Limited
NAS/Unified Storage	
DNS-1200-05, 1250-04, 1250-06, 1550-04	5 Year Limited
IP SAN Storage	
DSN-4000 Series, DSN-6000 Series	3 Year Limited

Customer Service: 1 (800) 326-1688

Contact link: <http://support.dlink.com/Search.aspx>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.