



Laing Thermotech, Inc. Limited Warranty for Industrial, Plumbing and Heating Products (For Spa Warranty contact the Spa Manufacturer)

Laing Thermotech, Inc. (Laing) warrants that Laing pumps shall be free from defects in materials and workmanship for a period of twenty-four (24) months from the date of manufacture or twelve (12) months from the date of user purchase (with proof of purchase), whichever is later. All Laing pumps returned under warranty will be fully inspected to determine cause of failure before any warranty, repair, or replacement is approved. If the pump is found defective within the warranty period, it will be replaced, or in the case of Wholesale or OEM customers, appropriate purchase credit may be issued.

This warranty is void if the product is altered or modified in any way by any person other than authorized Laing personnel; if the label or other identifying marks have been altered, defaced, or removed; if the product has not been installed or used in accordance with Laing product instructions; or if the product has been subjected to misuse, abuse, or neglect, including corrosion or wear caused by chemical action.

Laing's liability under this warranty shall be limited to the repair and/or replacement, at Laing's sole discretion, of any product or part thereof, without charge, F.O.B. Laing factory located in San Diego, CA. It is expressly understood and agreed that Laing shall not be liable or responsible for any costs incurred for labor, services, transportation, or any other charges which may arise in connection with the removal of the product and/or installation of repaired or replacement product. Laing also shall not be liable for any injury, loss or damage, direct, incidental or consequential (including, but not limited to, incidental or consequential damages for lost profits, lost sales, injury to person or property, or other incidental or consequential loss) resulting from the use or the inability to use the product, and the user agrees that no other remedy shall be available to it. The maximum liability under this warranty shall not exceed the Laing contract price of the product.

In order to receive warranty consideration, the product must be returned prepaid to the company from which it was originally purchased together with proof of purchase, reason for return, return date, and description of installation and operating conditions.

All product returned to the Laing factory must comply with the following: (1) it must have prior Laing authorization and be shipped with a Return Material Authorization (RMA) number provided by Laing; (2) it must be sent prepaid, and; (3) it must be accompanied by supporting warranty claim documentation. No product will be accepted by Laing factory unless and until all of the above requirements are satisfied.

Laing's liability under this warranty shall be in lieu of all warranties of fitness and in lieu of all warranties of merchantability. Before using, the user shall determine the suitability of the product for his intended use, and the user assumes all risk and liability whatsoever in connection therewith.

This Limited Warranty contains the entire warranty for the products manufactured by Laing. No one is authorized to make any representation of warranty other than as described above, and buyer and/or user may not rely on any other warranty or representation.

U.L. Caution: This pump has been tested using water only. Its suitability for use with liquids other than water is the end user's responsibility.

#### CONTACT INFO

(619) 575-7466

Fax (619) 5752739

[www.lainginc.com](http://www.lainginc.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

