

Reset of BeoPlay H5 (Used for Bluetooth connectivity issues)

If a customer is not able to pair a Beoplay H5 with another Bluetooth device, perform a reset of the BeoPlay H5 and make sure the BeoPlay H5 is removed from the “Bluetooth device list” on the phone/tablet. Once this is done, try to pair up with the BeoPlay H5 again.

Here is a description to perform a reset of the BeoPlay H5:

How do I reset BeoPlay H5 and remove all paired Bluetooth devices?

- To reset, press and hold the volume +/- buttons simultaneously until the product indicator is flashing red. BeoPlay H5 will be turned off once the reset is completed.