How do you clean this product?

The unit should be rinsed daily and thoroughly cleaned weekly. The unit should also be emptied and wiped dry if not in use. Caution: Always unplug from the electrical outlet and let the steam inhaler cool down for at least 20 minutes before cleaning. NEVER immerse the Base in water or any other liquid.

After Each Use

Remove mask and Top Housing and wipe dry with a clean cloth or paper towel.

If any water is left in the Water Reservoir, pour water out and wipe Reservoir and Base with a dry, clean cloth or paper towel. NEVER immerse the Base in water or other liquid.

Replace Mask and Top Housing; store in a cool dry place.

Weekly Maintenance

If your Steam Inhaler is used ten or more times a week or scale builds up in the Water Reservoir, follow these additional cleaning instructions:

Remove Mask and Top Housing.

Pour 2.5 tablespoons of undiluted white vinegar into the Water Reservoir and let sit for 10 minutes.

Empty the white vinegar and rinse out Water Reservoir with fresh, clean tap water. Use caution to not let water get into the electrical areas.

Dry the Water Reservoir and Base with a clean cloth or paper towel.

Wash Mask with mild soap and warm water then carefully rinse off all soap with fresh, clean tap water. Dry with a clean cloth or paper towel.

The clean the VapoPad Tray, wet the tip of a cotton swab and wipe slots.

Replace Mask and Top Housing. Store in a cool, dry place.

Note: Only the Top Housing dishwasher safe. It may be cleaned in the Top Rack of a dishwasher.

After Long Periods of Non-Use

If you haven’t used your electric steam inhaler for two weeks or longer, follow the Weekly Maintenance Instructions before the next use.

Does the mask of this unit contain Latex?

The semi-translucent Mask is Latex Free.

Can I use medication in my unit?

Never add any essential oils, medications or inhalant liquids to the Water Reservoir, such as Vicks VapoSteam or Kaz Inhalant. Adding anything to the water may cause the unit to malfunction and will void any warranty on the product. This inhaler does feature a VapoPad Tray for the use with Vicks VapoPads.

How do I use VapoPads in this unit?

This steam inhaler features a VapoPad Tray which allows for the use of Vicks VapoPads. Use Vicks VapoPads, with your steam inhaler to provide up to 8 hours of soothing vapors. Once sample pad is included with your unit! To use:

Slide the VapoPad Tray from the back of the Top Housing.

Open VapoPad by tearing notch on pad bag. Do not touch pad with hands. If pad is touched do not rub face or eyes as it may cause irritation.

Insert VapoPad with angled end facing downwards toward the steam inhaler. Up to two VapoPads can be inserted, one in each slot.

After 8 hours discard scent pad.

What is the discoloration on the heating element?

What you are seeing is the left-over minerals from your water. As the water is turned into steam, all of the minerals and particles in your water are left behind and collect in the base, leaving a residue or particles behind. As long as the unit is cleaned as directed this will not cause any problems or affect the purity of the steam.

Can I use tap water with my unit?

Yes, this unit works with tap water.

Can I control the steam output?

You can adjust the steam intensity while using the unit by rotating the Steam Disk Control. For more steam, move the Steam Disk Control clockwise. For less steam, move the Steam Disk Control counter-clockwise.