

Activating Your 4G LTE SIM for Your New Unlocked Alcatel A30 (Model: 5046S)

There are two versions of the Alcatel A30, both of which are designed to work with the nation's largest **Bring Your Own Device / Bring Your Own Phone** programs.

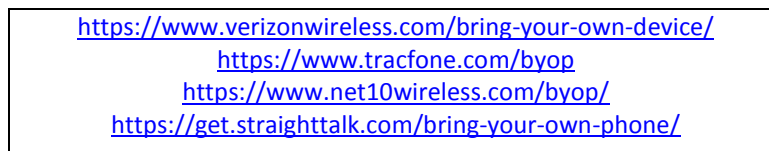
The A30 **CDMA** version (**Model: 5046S**) comes unlocked designed to support CDMA carriers such as Verizon Wireless and associated Resellers including Tracfone, StraightTalk and Net10.

The A30 **GSM** version (**Model: 5046G**) comes unlocked for use with AT&T, T-Mobile, and other GSM networks.

If you already have a *compatible 4G LTE Nano SIM* card (also known as a **4FF SIM Card**) that is active on another device, simply insert it into your new A30 and begin using your device as normal.

For CDMA users, Alcatel suggests using the "NFC-Compatible" SIM if prompted by your carrier.

You may **Check Compatibility** of your device, **Activate a Plan**, or order a **new SIM** card through the provider websites:



Activating your Alcatel A30 (Model 5046S) with new CDMA service:

1. Alcatel suggests users go to the ***Bring your own device page*** for your respective service provider.
2. Check the Device IDs (also called an **IMEI**), and input this **15-digit** number into the website.

Example:



3. Then proceed to order a Nano SIM card from your carrier by adding it to your order.
4. You can then select a data plan, add features and accessories before checking out.

Activating your Alcatel A30 (Model 5046S) on an existing Number

If you already have an existing account and you wish to use the existing wireless service from an already active SIM card, simply insert your 4G LTE Nano SIM card into the A30, turn it on, and you are ready to go. If your current Micro or Standard SIM card is still active, Alcatel advises that you switch over to the updated Nano SIM format directly through your wireless carrier.

Troubleshooting:

- If your A30 enters "Airplane" mode and cannot activate, attach to a Wi-Fi connection first. Then check for any updates. If available, download and install the update. Then, insert the SIM card to activate with your wireless network.
- If your A30 cannot activate with your inserted SIM card, check to make sure that you have an **NFC type SIM** card. For a Non-NFC type SIM card, the user may activate it on another compatible device, then simply insert it into the A30 for use, or obtain an updated compatible SIM card from their authorized retailer.
- For any additional concerns, please call 855-368-0829 or email support@alcatelonetouch.us